Using Healthcare Data to Inform Public Policy

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Structure of Talk

- Describe Setting

- Community Health and Hospitals

- Healthcare/Community Quality Measures

- Describe Two Tools and Their Use

  1) Member access (Hospitals)

  2) Public access

Objectives

1. Recognize the value of comparative health care reporting at both the hospital and community level.

2. List five healthcare quality measures useful to hospitals.

3. List five healthcare quality measures useful to communities.

4. Describe two tools useful for sharing and reporting healthcare data

    1) Member access, data analysis & reporting

    2) Public access, community health assessment

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Regional Setting

- ## North Texas Region

  Dallas-Fort Worth and surrounding areas

  - Approximately 6 million population
  - 4'th largest metropolitan area in the U.S.
  - Population growing (>2%/yr since 2000)
    - Minority (Latino) population growing fastest
  - Over 25% of population lacks health insurance (25.1, Health United States 2006)

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Regional Data Collaborative

- **Dallas-Fort Worth Hospital Council**
  - Over 75 participating hospitals.

    95 percent of the hospitals in the region

  - Data Collection
    - 6.5 million hospital discharges from 1999-2007
    - Over 2 million ambulatory encounters from 2006.
      - Of which over 1.5 million are Emergency Dept. visits
  - Data Exchange
    - Analytical tools provide member facilities with comparative data and reporting on patient safety, quality, and utilization.

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Community Health and Advocacy

- Community health is a measure of a hospital's success

- Periodic and timely reviews of a community's health assist the advocacy functions of:
  - Program development
  - Support of public health policies and legislation
  - Enhancing public awareness

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Community Health and the DFWHC

- Community health improvement begins with measuring health in the context of demographic and resource characteristics
  - Hospital Measures
    - Health Information Exchange (since 1999)
  - Community Measures
    - "Our Community Health Checkup"

    (Partnership with Parkland Health & Hospital System, since 2002)

Healthcare quality measures useful to hospitals

- Proportion of Uninsured

- Hospital
  - Preventable Hospitalization Rate
    - Ambulatory Care Sensitive Conditions (diabetes, asthma)
  - Re-admission Rate

- Emergency
  - Proportion ED Visits that are Non-emergent
  - Repeat Emergency Dept. (ED) Users/Rate

Healthcare quality measures useful to communities

- **Proportion of Uninsured**

- **Hospital**
  - Preventable Hospitalization Rate
    - Ambulatory Care Sensitive Conditions (diabetes, asthma)
  - Re-admission Rate

- **Emergency**
  - Proportion ED Visits that are Non-emergent Repeat Emergency Dept. (ED) Users/Rate

Data Tool for Hospitals

Cognos PowerPlay Web Explorer   **Outpatient ER**

Outpatient ER
- Participating Hospital
- Year / Qtr
- Acuity
- Highest Charge Procedure (CCS)
- Principal Diagnosis (CCS)
- Admiting Diagnosis (CCS)
- ECode 1 (CCS)
- Diagnosis Classification (NYU+)
- Proc Group
- LOS Group (Under Development)
- Charge Group
- Bill Type
- Discharge Status
- Admit Source
- Admit Type
- Age
- Gender
- Race
- Ethnicity
- Primary Payer
- Patient Location
- MEASURES

Participating Hospital ▾   Year / Qtr ▾   Acuity ▾   Highest Charge Procedure (CC

Case Count as % of row total	Medicaid	Self Pay
	36.11%	38.24%
Parkland Health & Hospital System	19.07%	36.21%
	14.97%	35.57%
	21.30%	35.06%
	21.62%	33.15%
	20.86%	32.90%
	15.40%	31.53%
	15.34%	30.59%
	20.63%	30.27%
	32.23%	29.87%
	22.84%	29.62%
	14.36%	28.66%
	14.27%	28.51%
	17.92%	27.41%
	17.42%	26.92%
	16.01%	25.60%
	19.09%	24.10%
	22.51%	23.38%
	5.78%	22.80%
	14.68%	22.30%
	12.01%	20.92%
	25.90%	19.46%
	5.67%	17.64%
	17.28%	8.85%
	23.49%	6.38%
	32.38%	5.37%
	15.63%	2.25%
Other	*23.55%*	*11.07%*
Participating Hospital	**20.41%**	**26.00%**

Overall Uninsured (Self Pay) is 26.0%

This corresponds to an estimated 25-26% from survey (BRFS).

At a Public Hospital (Parkland) the Self Pay are 36.2%

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Data Tool for Hospitals

DFWHC

Participating Hospital ▾ Year / Qtr ▾ Acuity ▾ Highest Charge Procedure (CCS) ▾ Principal Diagnosis (CCS) ▾ Admiting Diagnosis (CCS) ▾ ECode 1 (CCS) ▾

NYU-ED(%Total) as values	ED1(%Total) Non-Emergent	ED2(%Total) Emergent-PC Care	ED3(%Total) Emergent-ED Care-Prev	ED4(%Total) Emergent-EDCare- Not Prev
Parkland Health & Hospital System	29.2%	24.4%	6.4%	14.9%
	26.9%	28.4%	7.6%	13.7%
	26.9%	31.2%	8.9%	9.0%
	26.3%	27.5%	7.7%	11.3%
	25.8%	27.8%	7.9%	11.9%
	25.6%	28.9%	7.4%	8.9%
	24.9%	25.7%	6.8%	16.4%
	24.8%	26.7%	6.7%	12.3%
	24.8%	27.9%	9.3%	12.7%
	24.8%	26.1%	7.5%	13.9%
	24.7%	25.7%	7.3%	14.0%
	23.9%	24.8%	6.3%	13.0%
	23.5%	27.9%	8.4%	13.2%
	23.2%	26.8%	8.7%	11.6%
	23.2%	24.1%	6.4%	12.6%
	22.9%	28.1%	7.8%	13.2%
	22.9%	29.8%	8.5%	12.6%
	22.6%	24.3%	7.1%	15.3%
	22.4%	27.0%	8.8%	13.3%
	22.3%	24.3%	5.6%	13.8%
	22.2%	27.6%	5.7%	15.4%
	22.2%	25.5%	7.0%	13.1%
	22.1%	24.4%	7.9%	12.5%
	22.1%	25.4%	8.6%	13.5%
	21.8%	22.1%	5.8%	16.0%
	21.6%	27.6%	7.5%	12.8%
	21.6%	26.7%	7.3%	14.0%
	21.1%	23.6%	9.1%	12.2%
	20.5%	25.7%	7.6%	12.2%
	20.2%	21.0%	5.6%	15.2%
	19.9%	24.8%	7.9%	13.0%
	19.1%	21.3%	6.5%	11.0%
	7.4%	38.1%	4.7%	36.5%
Participating Hospital	**23.5%**	**26.0%**	**7.5%**	**12.9%**

32 Other Hospitals

Overall, 23.5% of ER Visits are for non-emergent conditions.
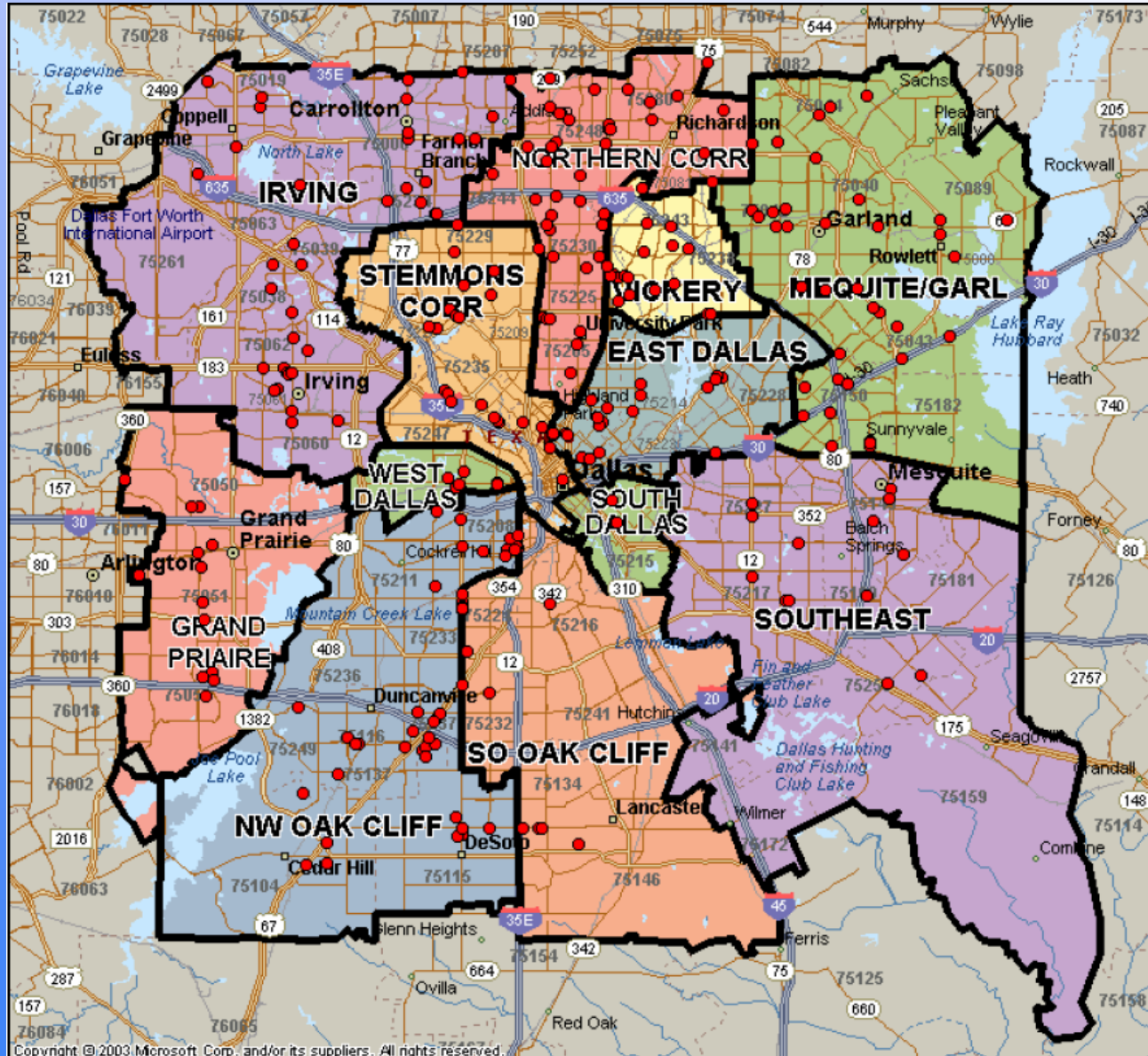
This percent is 29.2% at a Public Hospital (Parkland)

For Uninsured:
Overall: 24.9%
Parkland: 31.4%

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Data Tool for Community

(http://www.dfwhc.org/About+DFWHC/NeedsAssessment.asp)
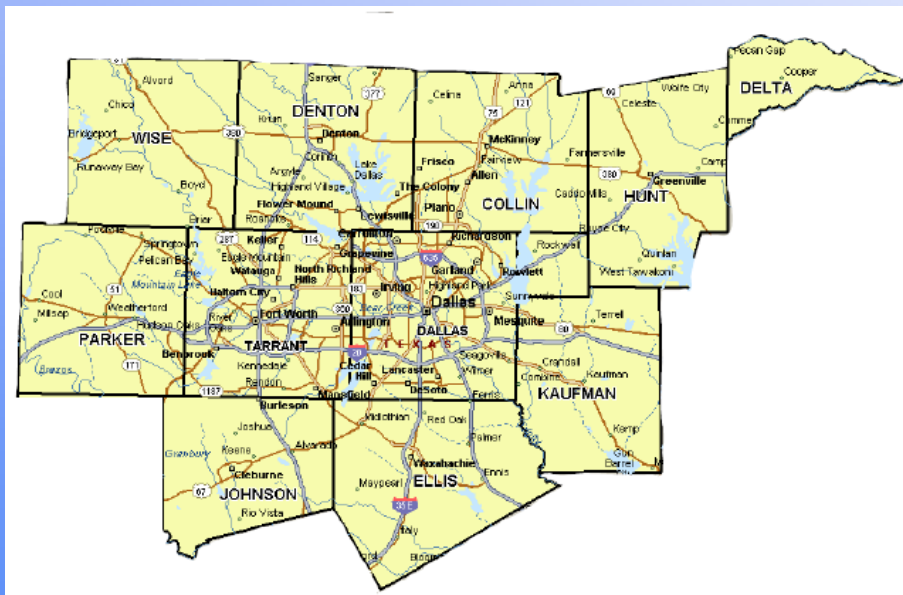
Availability of Health Professionals

Northern Corr.
Population: 260,020
Phys Need: 147
Phys Supply: 295
Difference: +148

Southeast
Population: 256,028
Phys Need: 145
Phys Supply: 57
Difference: - 88

Per capita Income:
Southeast $15,918
Northern Corr. $43,741

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Putting it all Together

Potential Policy Implications:

1. Insurance
    1. Availability
    2. Incentives/Disincentives (co-pays)

2. Physician Supply
    1. Training
    2. Location

3. Health Care System
    1. Urgent Care / ED

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Audience

- Hospital
  - Managers
  - Strategic Planners
  - Program staff
    - Case managers

- Public (Community)
  - Public Health
  - Community Foundations
  - Others