Partnerships For Emergency Preparedness: An Academic and Public Health Practice Collaboration for Needs Assessment and Course Development

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Presentation Objectives

- Describe the benefits of an academic and public health practice partnership
- Recognize the implications for improving workforce preparedness training opportunities
- Describe the impact of a needs assessment study on the effective development of training events

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Presentation Overview

- Project Public Health Ready
- Training needs assessment
- Development of need-based training courses
- Academic/Practice collaboration benefits & outcomes
- Lessons learned from partnership



Project Public Health Ready (PPHR)

Collaborative activity between:

- National Association of County and City Health Officials (NACCHO)
- Centers for Disease Control and Prevention (CDC).

Purpose:

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• To prepare public health to respond to emergencies and protect the public's health

Goals:

- Emergency Preparedness and Response Planning
- Workforce Competency Development
- Exercises to Evaluate Preparedness.





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Berrien County Health Department

- All-hazards approach to emergency preparedness planning and response.
- Help prepare the general public, health department, and community partners for public health emergencies.



- Population served: 162,453 (2000 Census)
- 2 nuclear power plants within area of responsibility (DC Cook and Palisades)



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- National network of 36 centers (academic institutions) established by CDC to support the preparedness efforts of state and local health departments
- Goals:

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- Increase the number and type of professionals that comprise a prepared workforce
- Deliver certification and competency-based training and education
- Recruit and educate to retain a high quality preparedness workforce
- ✓ Evaluate impact of training to assure learning has occurred.

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Multi-Method Needs Assessment conducted to assess the perceptions of public health emergency training needs among the health department employees (Spring/Summer 2006)

• 3 focus groups

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- ~ 2 non-management; 1 management
- ~ Groups informed survey tool development



- Online survey
 - Content: demographic information, training needs for specific public health emergencies, level of competence for 5 emergency scenarios; ratings for 10 preparedness competencies, personal impact of public health emergencies
 - ~ 69% response rate; >50% in all services areas with the exception of administration department

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Results—focus groups

• Training needs: Personal role during emergency



• Training focus:

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- Management—transportation accident; nuclear plant accident
- ✓ Non-management—terrorist incident; water contamination

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Results—online survey

- Only 44% considered themselves essential personnel for emergencies.
- Majority would not report to work during a radiological/nuclear incident.
- Felt most at risk during a radiological/nuclear incident.
- Training needs:
 - ✓ Personal role during an emergency
 - \checkmark Chain of command
 - \checkmark Within and across-agency communications
 - ✓ Incident command procedures





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Common Themes Among Both Methods

- Need for employees to know their personal role in the department's response to public health emergencies.
 - ✓ Responsibilities
 - ✓ Specific work tasks
 - \checkmark Who to report to
 - \checkmark How to communicate with others

Outcomes of Needs Assessment

- Training plan drafted to assist with gaps identified in the needs assessment.
- Courses developed to meet need.
- Stronger Academic-Practice partnership.
- Berrien County—one of 3 local health departments to be recognized by NACCHO as *Public Health Ready*.



• Effects of Radiological Agents



- Full day didactic training-November, 2006 (2x onsite, national live and archived webcast)
- Focus on:
 - ~ Basic principles of radiation protection
 - Roles and responsibilities of public health in an accidental or intentional radiological emergency event
 - ~ Biological damage from exposure to various types of radiation
 - ~ Positive medical aspects of radiation



Positive Feedback:

- "The lectures by Dr. Joiner were outstanding. Some of the best that I have ever seen. [Our department] could certainly use them for our in-house training."
- "Good overview of public health response, and also extremely detailed discussion of physiological aspects of exposure to radiological agents."
- "Improvement in my knowledge of the public health responsibilities during disaster in the field."

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• <u>Applied Incident Command</u> <u>for Public Health</u>



- Full day interactive training (6 locations throughout Michigan)
- Focus on implementation of ICS 100 and 200 concepts from public health perspective during a foodborne scenario and communicable disease scenario.



Positive Feedback:

- "[The course included a] detailed, step-by-step description of Public Health's roles and responsibilities in a situation where Incident Command is used."
- "Before the training, the ICS was "fuzzy" with this training the ICS is clearer and I can apply this to my local health department."
- "This course went beyond my expectations! I've taken the 100, 200, 700, 800, yet could not apply it to our ICS. This course made the info "click" for me. I finally get it, and I applaud the presenters. Great Job! Great Exercise!"

Course Development Partnership

- Planning committee
- Trainer

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• Participant recruitment



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Agency Strengths/Benefits

Academic Partner

• Strengths

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- ~ Content expertise
- ~ Competency-based curriculum development expertise
- ~ Needs assessment/analyses expertise
- ~ Resources (time/\$)
- Benefits
 - ~ Learning needs of non-management staff at LHD; focus typically on training management
 - Course design and development assistance from health department
 - ~ Commitment of health department



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Agency Strengths/Benefits

Public Health Department Partner

- Strengths
 - ~ Field-based expertise
 - ~ Community partnerships
 - ~ Practice-based knowledge of training needs
- Benefits
 - ~ Identification of training needs of employees
 - ~ Access to relevant/free training for employees
 - ~ Awareness of additional training opportunities from academic connection





- Training needs identified in all departments and at all levels of the local health department
- Relevant training developed to meet the needs identified





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Key to a Successful Partnership



1. <u>Goals</u> that are common and realistic

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- 2. <u>Communication</u> needs to be clear and occur frequently
- **3.** <u>**Commitment**</u> by all agencies and management to achieve goals
- 4. <u>Appreciation</u> of the strengths and weaknesses of the other agency



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Full report available at miprepardness.org

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