# Evaluating a statewide permanent housing program for chronically homeless persons:



The Massachusetts Home & Healthy for Good Initiative

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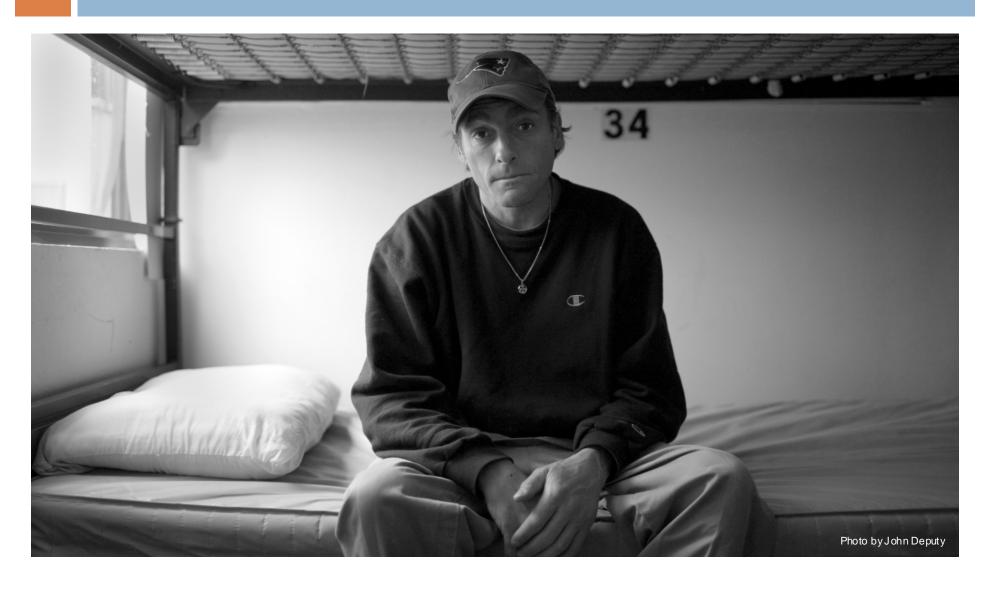
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#### Outline

- Overview of population
- Description of program
- Evaluation methods
- Preliminary findings
- Difficulties
- Future directions

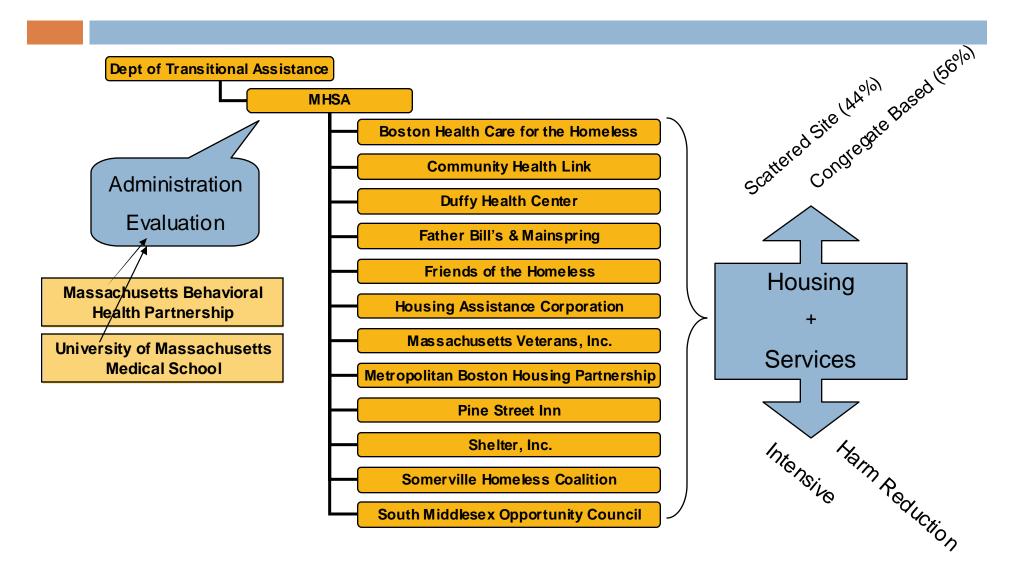
# Overview of Population



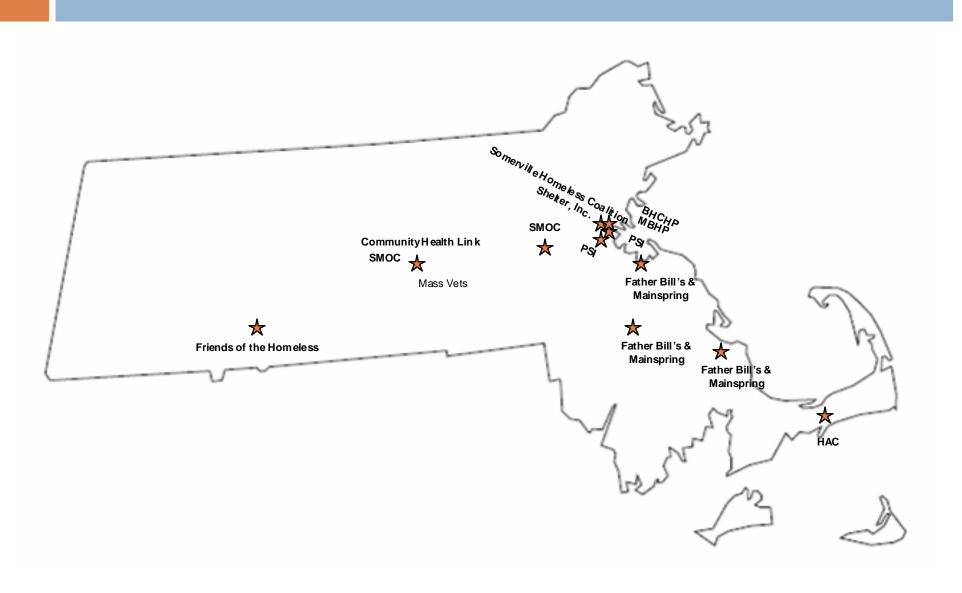
#### Description of Program



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## Description of Program



#### **Evaluation Methods**

- Tenant interviews
  - Entry and monthly
  - Conducted by case managers
  - Self report
    - Quality of life
    - Nature of disabilities
    - Benefits
    - Service usage
- Costs of each service estimated based on averages
- Medicaid claims data in progress
- Statistical analysis by U. Mass in progress

<ul><li>Gender</li></ul>	Race		
Male	77%	White	76%
Female	22%	African Amer.	14%
Transgender	1%	Native Amer.	3%
□ Age		Asian	2%
<b>18-30</b>	10%	Unknown	5%
<b>31-50</b>	45%	<ul><li>Ethnicity</li></ul>	
<b>51-61</b>	39%	Non-Hispanic	81%
<b>□</b> 62+	5%	Hispanic	12%
Unknown	1%	Unknown	7%

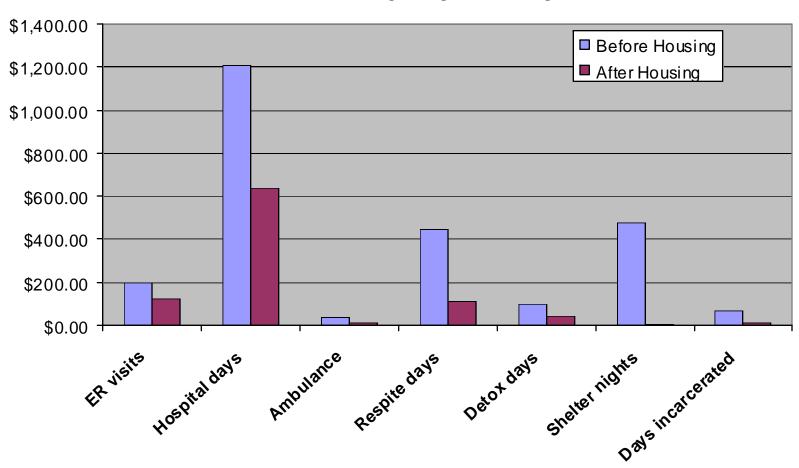
	<ul><li>Disability</li><li>Average Leng</li></ul>		ngth of	
	Mental	62%	Homelessnes	ss 5.7 yrs
	Medical	55%		
	Active Sub Use	21%		
	Multiple	47%		
	Health Insurance		<ul><li>Location prior to housing</li></ul>	
	Medicaid	79%		•
	■ Medicare	9%	Shelter	53%
		, , ,	Street	18%
	■ None	6%	Other	18%
	□ Free Care 5%			•
	Private	1%	Unknown	11%

- □ 155 out of 204 people remain housed
  - 19 people moved on to other permanent housing
  - Tenancy stability rate = 85%
  - $\square$  Average time housed as of 10/07 = 8 months

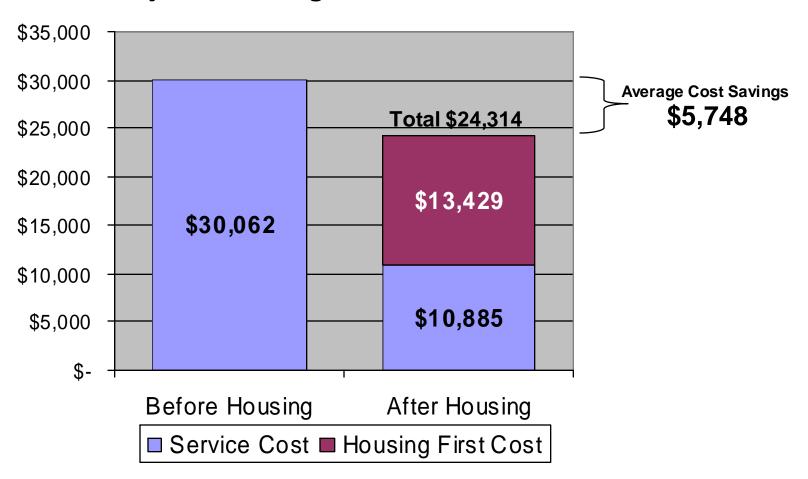
- 30 people didn't make it
  - Problems not inherent to Housing First
    - Domestic violence issues (1)
    - Sex offender (1)
    - Incarceration (3)
- Tenant failed to make accommodation to housingProgram failed to make accommodation to tenant

  - Deceased (3)
  - Unknown (1)

#### Service costs per person per month



#### Projected Average Cost Per Person Per Year



#### **Difficulties**

- Culture change from treatment model to harm reduction
- Agency rules and regulations
- Active substance abuse in congregate-setting housing

#### **Future Directions**

- Query Medicaid claims data
- Research opportunities
  - Evaluate sources of variation
    - Case management approaches
    - Rules regarding substance abuse
    - Type of housing
  - Refined cost analysis



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