# Assessing the Association between Having a Usual Source of Care and Emergency Department Visits

Chi-Chi Liao, ScD

November 7, 2007

Massachusetts Executive Office of Health and Human Services liao@post.harvard.edu



# Background

- Medical cost control has become an essential feature of national and state human service resourcing. It is important to identify unnecessarily costly medical practices and replace them with more effective and less expensive modes of care for under-served populations.
- For individuals, the usual source of care is a designation which assists in ascertaining whether there is a particular doctor's office, clinic, health center or other place that the individual goes to for their medical care and health advising.
- ☐ Frequently, individuals without a usual source of care use emergency rooms for their care.

# Current Status of Emergency Usage

- Cost of Emergency Use versus
   Primary Care Doc / CHC
- Racial and Income Disparity
   Correlates with Increased ER usage
- Lack of Continuity of Care across
  Lifespan
- Lack of Care Coordination subsequent to ER visit.

# Examples from the Field

Mental Health Care via ED

Homeless individuals

## Hypothesis

Objective: To determine if having a usual source of care will decrease the use of the emergency care on a national level.

 Hypothesis: having a usual source of care will decrease the use of the emergency care.

## Method

- Use national data from the 2004 Medical Expenditure Panel Survey (MEPS)
- Exam the correlation between having a usual source of care and the use of emergency care
- Control for age, race, gender, income, education, family size, metropolitan statistical area, and perceived health status.
- A Logistic regression model adjusting for the complex survey design will be used to examine this association.

## Analytical Strategy

#### Outcome variables:

The dependent variable is whether a person used emergency room during 2004.

1: a person has any emergency visit

0: otherwise.

#### Independent variable:

Whether the person has usual source of care, a designation which assists in ascertaining whether there is a particular doctor's office, clinic, health center or other place that the individual goes to for their medical care and health advising.

1: a person has any usual source of care

0: otherwise.

## Statistical Model

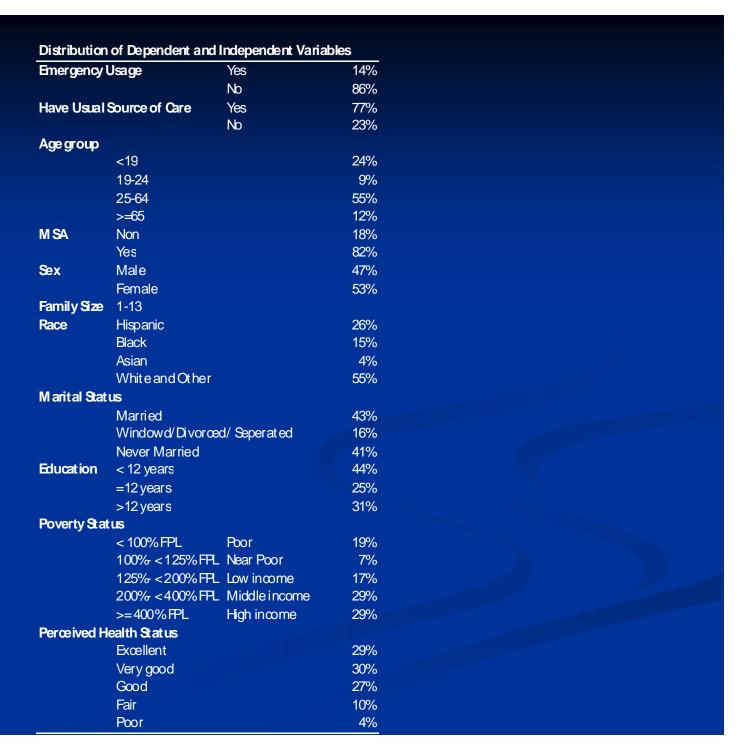
Logit model

Logit (
$$Z=1$$
)= f(U, I, F, G,  $e_1$ )

- Z=1: a person with any emergency visit, Z=0 otherwise.
- U, I, F, and G are usual source of care indicator, and the sets of individual, family, geographic variables
- E is error term

### Results

- Having a usual source of care is significantly associated with a decreased use of emergency care.
- People with usual source of care are 24% less likely use the emergency services compared with people without access to usual source of care adjusted with other social demographic characteristics.



Loaistic Red	pression Results on Emergency Us	ace
	resulting on Energency es	

			0	ddsRatio 9	5%CI.	
Number of observations: 27816		ô		Lo	wer U	pper
Have Usual Source of Care		Yes		0.762	0.761	0.763
		No	ref.			
Age group						
	<19			0.795	0.794	0.797
	19-24			1.118	1.116	1.12
	25-64			0.814	0.813	0.815
	>=65		ref.			
MSA	No			1.131	1.13	1.132
	Yes					
Sex	Male			0.937	0.937	0.938
	Female		ref.			
Family Size				0.943	0.943	0.944
Race	Hispanic			0.691	0.69	0.692
	Black			1.044	1.043	1.045
	Asian			0.429	0.428	0.431
	White and Othe	r	ref.			
Marital State	us					
	Married			1.003	1.002	1.004
	Windowd/Divor	œd/Seperate		1.06	1.059	1.062
	Never Married		ref.			
Education	< 12 years			1.258	1.257	1.26
	=12 years			1.093	1.092	1.094
	>12 years		ref.			
Poverty Stat						
	< 100% FPL	Poor		1.567	1.565	1.569
	100% <125% FI			1.536	1.533	1.538
	125% <200% FI			1.439	1.438	1.441
	200% <400% FI			1.195	1.193	1.196
	>= 400% FPL	High incon	ne ref.			
Perceived H						
	Excellent			0.285	0.284	0.285
	Very good			0.358	0.358	0.359
	Good			0.431	0.43	0.432
	Fair			0.639	0.638	0.64
	Poor		ref.			

## Limitation

- Cross-section observational study.
- Future research may benefit by examining the longitudinal relationship between having a usual source of care and the use of emergency care among diverse vulnerable populations.
- Allocative efficiency:
  - Medical services available in poverty neighborhoods?
  - Reduce waiting time as rationing resources?

## **Policy Implications**

- Strong Support across multiple tiers of health care for continuity of care, including information dissemination.
- Cost of ER usage by uninsured or those with compromised health coverage can be offset by providing insurance and assurance of a usual source of care.
- For those without usual source of care, modalities to reduce multiple providers for some diseases may relate to reduction in ER usage.
- Review of high ER utilization for varying diseases.
- Research Needed—Across States/Nations (Qualitative & Quantitative). Advocacy if problem strongly relates to insurance.
- Same level of care that we (of means) require is sound basis for developing standards for all.