





A NIOSH Center for Excellence to Promote a Healthier Workforce

#### The Scientific Rationale for Combining Workplace Health Promotion with Occupational Ergonomics

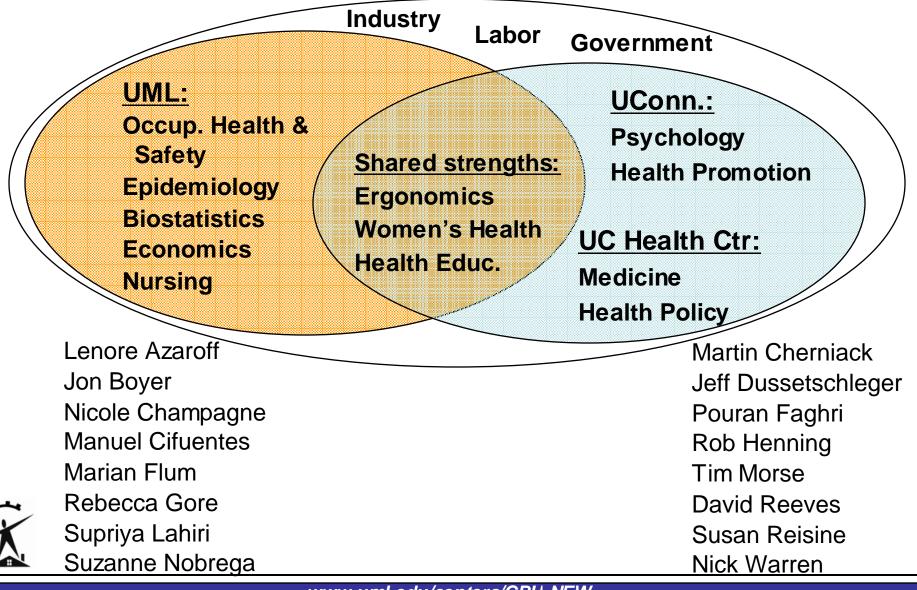
Laura Punnett, Sc.D. Department of Work Environment University of Massachusetts Lowell



The Center for the Promotion of Health in the New England Workplace (CPH-NEW)

www.uml.edu/centers/CPH-NEW

## The Center for the Promotion of Health in the New England Workplace (CPH-NEW)



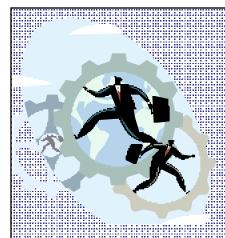
www.uml.edu/centers/CPH-NEW

#### Center for the Promotion of Health in the New England Workplace (CPH-NEW): Objectives

- Implement and compare multiple models or strategies for integrating two core public health areas, occupational health/ safety (OHS) and health promotion (HP)
- Sector Sector
- Evaluate whether this strategy provides enhanced health benefits and/or greater cost-effectiveness



## **CPH-NEW: Strategic Considerations**



- Health and safety hazards
- Health and safety information
- Social support, decisionmaking & empowerment
- Constraints on health behaviors





## **CPH-NEW: Unifying Principles**

Systems-level, environmental approach to health promotion, through work organization

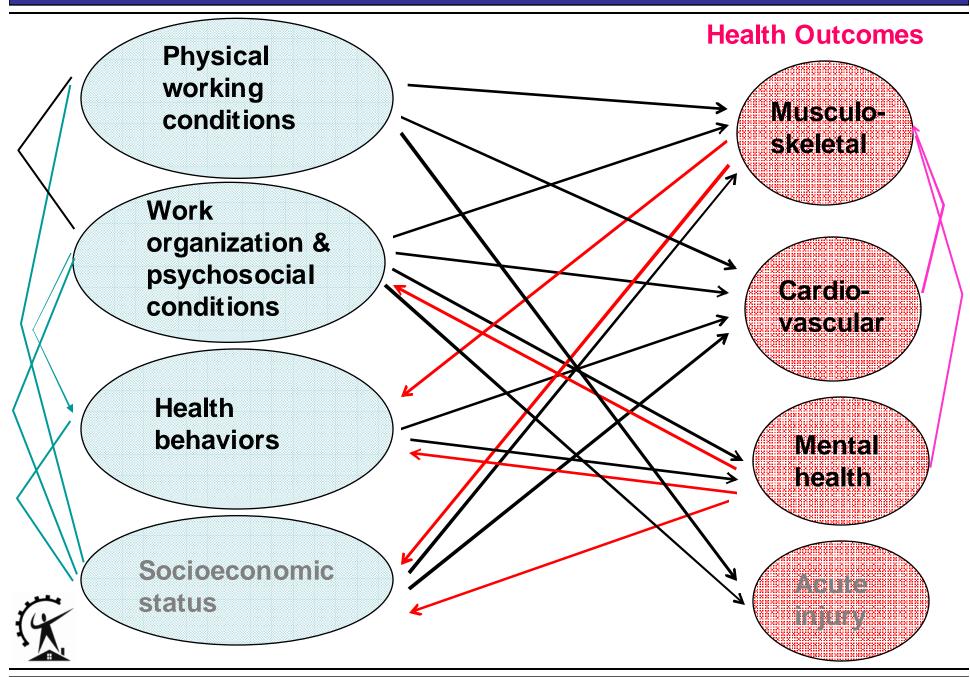
Workplace characteristics

Crganizational climate:

Worker perceptions and behaviors

- © Workplace improvements to reduce hazards and empower decision-making
- Promotion and evaluation of participatory
   processes





www.uml.edu/centers/CPH-NEW

Why combine workplace ergonomics and health promotion programs? (1)

Most traditional HP behavioral targets are risk factors for cardiovascular disease and also for musculoskeletal disorders (MSDs)

- E.g., exercise, diet, smoking, obesity\*

- In the etiology of MSDs, they may add to or interact with physical work load
- Musculoskeletal health might be enhanced by ergonomic improvements at work <u>plus</u> effective intervention on "personal" risk factors



\* These "personal" risk factors are also partly explained by work environment factors, e.g., decision latitude

www.uml.edu/centers/CPH-NEW

Why combine workplace ergonomics and health promotion programs? (2)

- G HP promotes positive decision-making by individuals about their health
  - Traditional focus primarily on the individual, e.g., how to cope with stress
  - "Social health promotion" activities at the community or societal level [WHO], e.g., how to reduce workplace causes of stress
    - Environmental conditions that foster healthy behaviors



 Positive human relations at work that foster decisionmaking and self-efficacy Why combine workplace ergonomics and health promotion programs? (3)

- © Occupational ergonomics: optimize fit between job and worker
  - Physical loading: posture, lifting, etc.
  - Work organization: time pressure, shift work, individual and group decision-making, fair interpersonal treatment, work-family balance
- Increased decision latitude, supervisor and co-worker support linked <u>directly</u> to mental, cardiovascular, and musculoskeletal health



Why combine workplace ergonomics and health promotion programs? (4)

- An effective ergonomics program may address some of these problems
  - increase employee autonomy and decisionmaking ("job control," health self-efficacy)
  - allow for greater creativity in problem-solving
  - provide consistent and constructive feedback
  - promote fair recognition and rewards for good work
  - enhance interpersonal relationships at work



structure healthier schedules

A. "<u>Promoting Physical and Mental</u> Health of <u>Caregivers through Trans-</u> disciplinary Intervention" (Pro-Care)

Chain of 217 nursing home facilities (owned, managed, or affiliated with single company)

Compare worker health outcomes in sites w:

- 1. Workplace no-lift program only
- 2. Both no-lift & health promotion programs
- 3. No-lift & participatory HP programs



## Safe Patient Handling: Manual or Assisted?





Photo credits: WA State Dept Labor & Industries; http://www.invacare.com

www.uml.edu/centers/CPH-NEW

#### Baseline Survey Results (First 8 centers, 2006)

- Collected 658 questionnaires (3-7 days per center):
  - 92% of those distributed to employees on site (range 86-100%)
  - 70% of those on workforce rosters (range 56-83%)
- **Respondent demographics:** 
  - 90% women
  - 66% Black; 3% Latino
  - 61% nursing aides; 20% LPNs; 11% RNs
  - 53% day shift; 26% evening; 16% night
- © PATH observations in 6 facilities:
  - 68 observation periods on 55 workers (13 repeat measures)
- K
- 12,301 observation moments

#### Categorical Analysis of Open-ended Responses from ProCare Baseline Survey

- "How does your job or the workplace affect your health?" (Response: 63%, n = 412)
  - Insufficient staffing (30%)
  - "Stress," long hours, overwork, exhaustion (22%)
  - Heavy lifting, back pain, inadequate lifting equipment (12%)
- What changes in personal health would you most like to see ....?" (Response: 77%, n = 505)
  - "Weight loss" (41%)
  - Better nutrition; more exercise; quit smoking (12% each)



#### Pro-Care: Associations in Baseline Questionnaire Data

G Higher schedule control:

G Higher levels of job strain:

Recent physical assault at work:

- ℜ Low job strain
- **Good supervisor support**
- Good work-family balance
- No recent physical assault at work

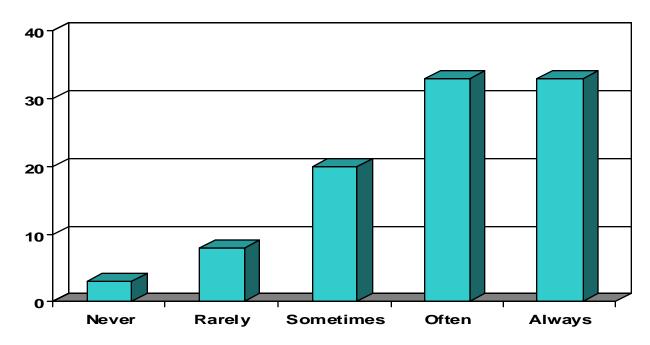
Exercise ≥1x per week

Current smoker Current smoker

Excellent (vs poor) self-rated health

R

## Questionnaire responses at 3 months post-implementation



If you don't use a patient lifting device every time, why not? (n=301/658)

21%
13%
11%
5%
2%
49%

www.uml.edu/centers/CPH-NEW

#### B. "Health Improvement through Training and Employee Control" (HITEC)

- Comparison of traditional "best practices" workplace HP/ergonomics interventions to an experimental program featuring employee participatory design & control.
- All sites to be policy holders from one workers' compensation insurance carrier, matched on economic sector & paired on the basis of intervention type.



## C. Education & Dissemination Project

- String expertise on job stress to the "Partnership for Heart-Healthy Stroke-Free Massachusetts" (Mass. Dept. of Public Health)
- Provide occupational health knowledge to public health and clinical professionals
  - Develop curriculum, offer & evaluate training on the relationship between occupational stress and heart disease, stroke, obesity, other chronic diseases
- Expand program on pilot basis with Connecticut Dept. of Public Health, other Northeastern states



## CPHNEW collaboration with MDPH

- © CPH-NEW draft checklist for workplace assessment of OSH and HP needs
  - Obtain pilot data on utility and validity
  - Incorporate selected items into statewide employer survey
- - How could this information be made more relevant to employers' needs and perspectives?
  - Successes and failures of trying to influence what



happens within a specific workplace?

# Sharing methods and findings within CPH-NEW

- © Quantitative and qualitative research methodologies
- Common questionnaire instruments (health, work environment, behaviors)
- Construction Cost effectiveness
  Construction



dissemination projects inform each other







#### Contacts and Acknowledgements

#### **University of Massachusetts Lowell**

Lindsay Casavant Email: Lindsay\_Casavant@uml.edu Tel: 978-934-3268

#### CPH-NEW general email: CPHNEW@UML.EDU

#### **CPH-NEW** main website:

www.uml.edu/centers/CPH-NEW

#### **University of Connecticut**

Jeff Dussetschleger Email: jdussetschleger@uchc.edu Tel: 860-679-1393

#### University of Connecticut CPH-NEW website:

http://www.oehc.uchc.edu/healthywork/index. asp

The Center for the Promotion of Health in the New England Workplace is supported by Grant Number 1 U19 OH008857 from the National Institute for Occupational Safety and Health. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of NIOSH.