# Methods of Engagement: Integrating Community Health Workers as Guides in Community-Based Research

E. Lee Rosenthal, MPH, PhD, Esperanza Vasquez, CCHW,

Hector Balcazar, MS, PhD, Leslie Schulz, PhD, Vicente Martinez, Leticia Flores, MPH, Sergio Pena, PhD.

### Research Goals for El Paso, Texas

- The goal of our CBPR effort is:
  - to create and unite strong partnerships including CHWs/Ps in El Paso
  - to work together to prevent and control cardiovascular disease



## Grant funded by NIH Can *Promotores* Change Clinical Outcomes for Chronic Diseases in El Paso, Texas?

Pueden los Promotores Cambiar los Resultados Clínicos de las Enfermedades Crónicas en El Paso, Texas?

An NIH Funded Case - Control Study funded by the Initiative in Reducing and Eliminating Health Disparities looking at the role of Community Health Worker/*Promotores* (CHW/Ps) in chronic disease prevention.

- R24 MD0001785-01- 09/01/05- 08/31/08
- PI: Dr. Leslie Schulz;
- Co-PI: Dr. Hector Balcazar



## HEART Collaborators in our Promotores de Salud Study

Academic
Partners:
UTEP
EPCC
UTSPH EI Paso
HHDRC

Community
Partners:
Cento San
Vicente

Community
Health
Advisory
Council:
Based at Clinic
CSV

Residents/ Community Systems:

Schools Neighborhoods Religious/Comm. Groups Existing /New Promotora Networks/ Local Programs

Binational Health Organizations:

> PAHO PdNHF CSHR

## Community Health Worker/Promotor Roles in HEART

- Some recruitment of participants (door-to-door)
- Trained other CHWs/Ps to lead curriculum
- Attended some HEART partnership meetings
- Reviewed questionnaires for clarity
- Led promotor team and classes
- Encouraged Case/Participants to attend classes
- Helped identify and distribute incentives
- Follow up with people failing to attend classes
- Other activities as needed

#### Salud Para Su Corazon

Lead Promotora: Esperanza Vasquez





Copyright 2007, E. Lee Rosenthal, elrosenthal@utep.edu

## AGENDA HEART Community Health Worker/Promotor(a) Forum

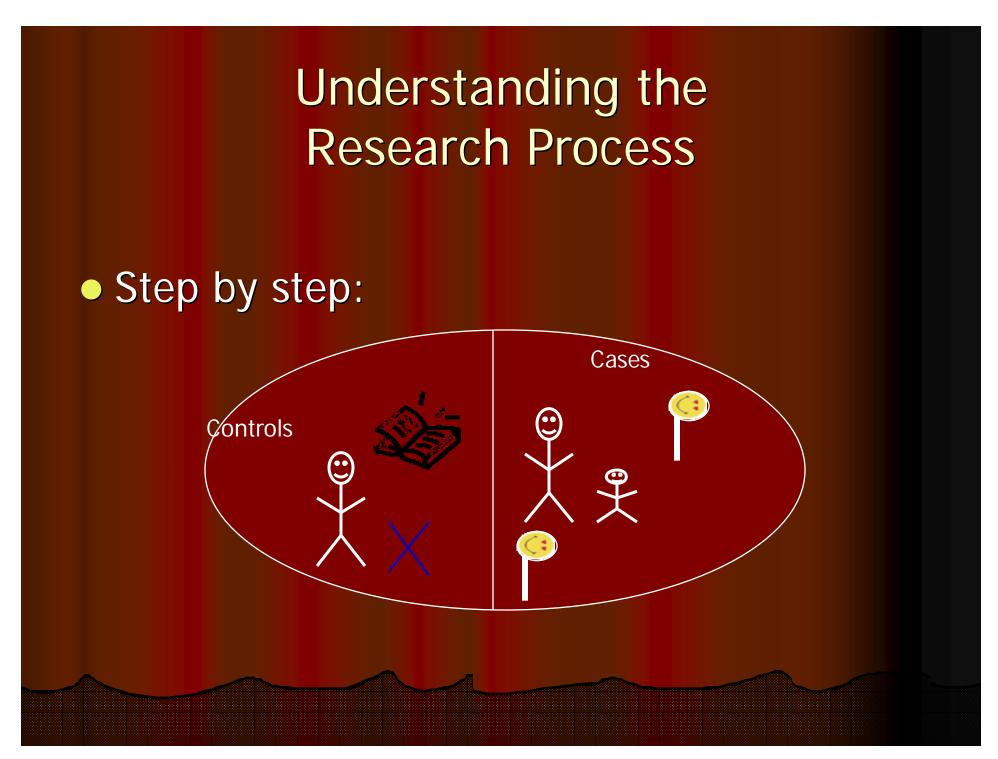
8: 30 Tiempo para preparar cartulinas y desayuno

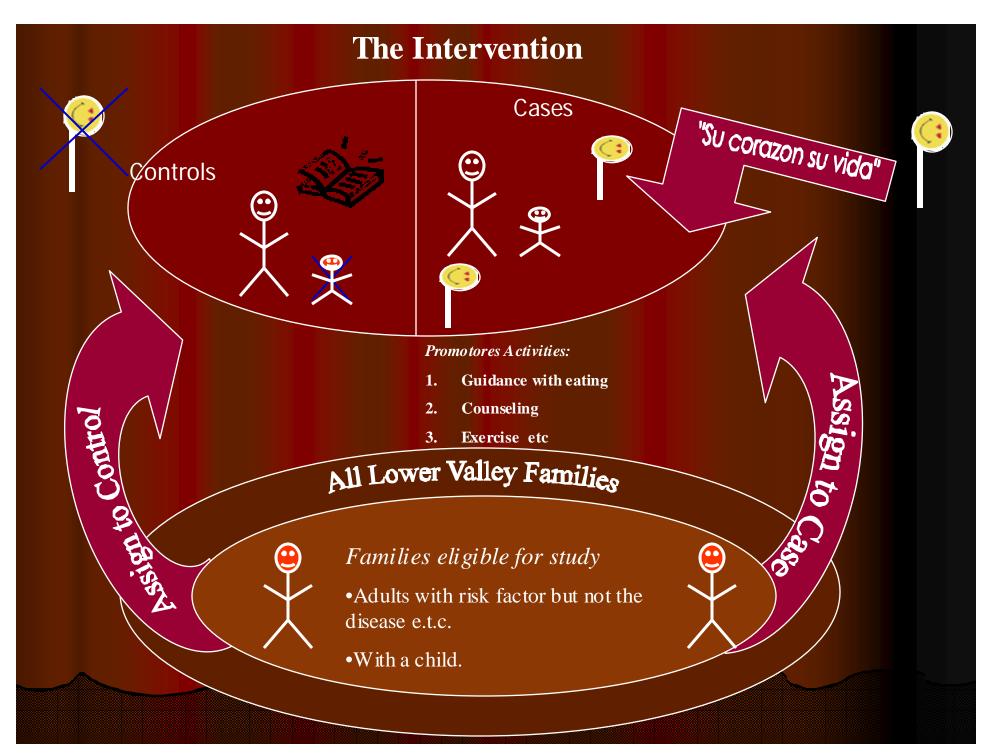
- 9:00
- Bienvenidos y introduction de grupo de investigadores Introducion de agenda
- Discurso sobre el proyecto
- 9:45
   Tiempo para revisar presentciones de cada programa
- 10:45 Break
- 11:00
   Discurso sobre los posters de los programas

- 12:00 Hora de la Comida
- 1:00 Continuar dicurso sobre los posters
- 1:45
   Evaluacion del dia
- 2:00 Break

Promotor(a) Networking Meeting

2:15
 Junta para hablar sobre el desarroyo del area de El Paso Promotores
 Network
 4:00
 Despidada





## Forum Findings Informed the Intervention and Research Process

#### CHW/Ps gave many recommendations Example of Forum Discussion Question:

**FQ** - How do we best recruit families?

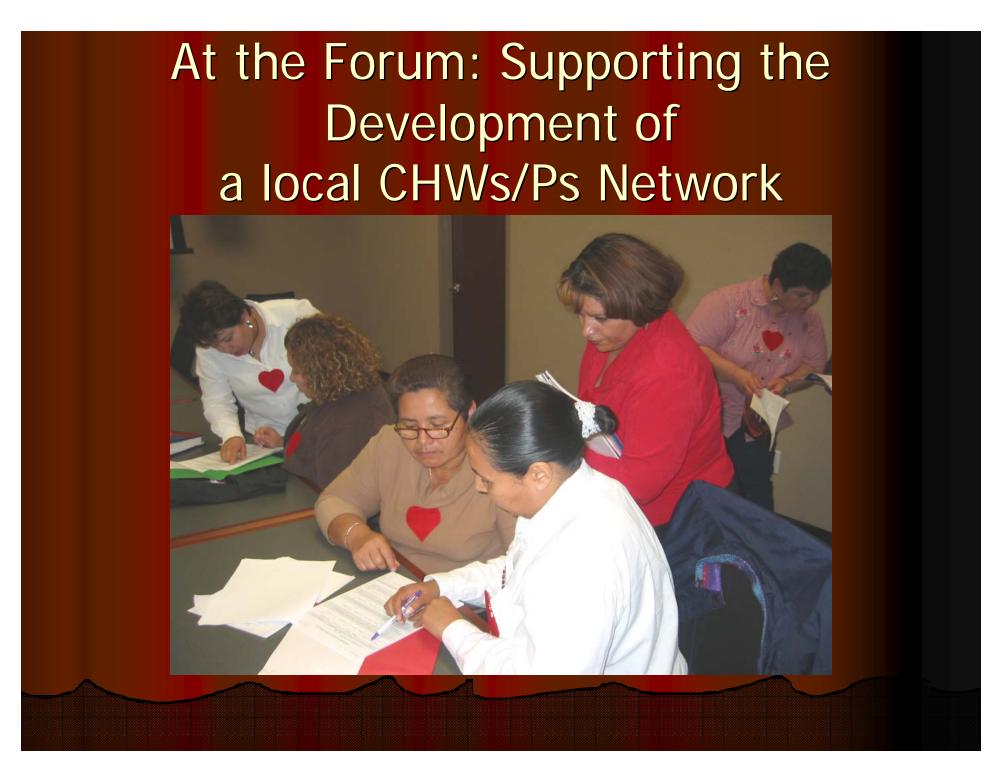
FQ - ¿Como podemos reclutar a miembros de la comunidad?

#### **Responses:**

- Use the clinics that are located in the area to promote the program
- Use the personal relationships that the promotores have already created within the community to spread the news by word of mouth
- Use schools and the different programs within the school to promote the program and encourage individuals to participate
- Go door to door with flyers/invitations
- Post flyers in the areas where members of the community frequent (grocery stores, clinics, etc.)
- Etc...







## Looking for More Opportunities to Integrate CHW/P Participation

- Cost-Benefit Analysis: (Ongoing)
   The process of CHW/P integration has been complex due to the nature of the analysis, consultant interactions
- Family Photo Voice Project: (Spring 2008)
   We expect the CHW/P engagement in this process to be successful because we have budgeted time and money to make this a highly cooperative process between the research team, CHW/Ps, and participants

#### CHW/P Involvement Successes

- Clinic-base gave the study team a grounding in the real world
- CHWs provided important refinements to the RCT design in terms of recruitment and retention of participants as well as intervention refinement
- CHW/Ps felt valued being a part of the research team; interest in results to come

## CHW/P Involvement Challenges

- Interdisciplinary collaboration –varied perspectives-hard to find common ground
- Judgments varied between researchers and CHW/P program staff –
  - ex. regarding how to fill classes
- Follow up with patients by research team threatened CHW relationship
- Coordination of roles overall complex

#### CHW/Ps In C-B Research Efforts Lessons Learned

- Find a way to involve CHWs/Ps in the research design up-front during the grant writing phase
- Take time to explain the research process
- Create opportunities for communication between CHWs/Ps and other research project partners
- Share stories of success and struggles together
- Work together on dissemination of findings
   AND
- Include or acquire supplemental grant funds to support CHW network development

Next Steps: Continue to work to improve health in El Paso and better integration of CHWs/Ps in the region's health care safety net

