# Lay Health Advisors: A Self-Help Model for Improving Mental Health Post-Disaster



School of Public Health and Tropical Medicine



**Tulane Xavier Center of Excellence in Women's Health** 

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#### Project Team:

Shawna Herbst, MSW, MPH Jeanette H. Magnus, M.D., PhD Antor Ndep Ola, DrPH Candidate, CHES Jean Valliere, LCSW Paula Zeanah, PhD

#### Presented by Shawna Herbst, Program Manager



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#### Overview

- Partnership
- Community challenges
- Program goal
- Program rationale
- Needs assessment findings
- Five topics in the LHA training
- Three ways LHAs can organize groups



STress ANd Depression Awareness (STAND) Program Partnership

- Tulane School of Public Health, MCH Dept.
  - Past experience with LHA programs

- Louisiana Office of Public Health
  - Years of mental health clinical experience



"I NEVER had anxiety or depression before. It's a whole new world now. My life has changed drastically. But for me to cope with, and the only way I can describe the depression or the anxiety or whatever, is that it's a darkness that comes that tries to overwhelm me."

Woman, Plaquemines Parish focus group



## Challenges Facing Our Community

- 18% experiencing mental health challenges
- 88% do not believe there are enough medical facilities
- 52% stated financial situation worsened
- 37% experienced significant life disruption
  23% stated stress took personal toll



#### "But that's how I coped for a long time. It was just staying in the house and then when I'd have to go up and down the roads, you would look at the devastation and it would get you all depressed again."

Woman, Plaquemines Parish focus group







Photos- S. Herbst, Jan. 2007

#### The STAND Program

- Formative research
  - Literature review
  - Focus groups
- Lay Health Advisor
   Support group facilitator



#### Why Lay Health Advisors?

- Limited healthcare infrastructure
- LHAs familiar with and respected within own communities
- Tulane Xavier Center of Excellence has had success with LHAs in other programs
- Has been an accepted method in our communities
- Majority of LHAs continue their work due to community loyalty and high self-efficacy
- LHAs can reach people health professionals cannot



## Why Women?

- Women are the primary caregivers
- Women's health is a marker for a state's economic development
- Women's mental health is critical for their own recovery, their family's and their community's recovery



#### Recruiting for focus group participants

- Normal means of communication did not work (telephone numbers, websites)
- Need for physical surveillance of areas to ascertain the existence of open and functioning agencies
- PTA & neighborhood association meetingsFliers







Photos-S. Herbst, Jan.2007





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#### Focus Group Reactions

- "Listening to you talk, you boost me up."
- "I've been carrying this for years."
- "I was really hurting inside."



Focus Group Findings

Women would prefer a LHA who:

- Has "gone through it"
- Can be trusted not to "tell their business"
- Is open, compassionate, non-judgmental, positive
- □ Is coping well to show it is possible
- Can instill hope
- Women would prefer group contacts initially



"I think we need a program similar to what we have here. A group you meet at a certain time and you have a discussion and you say how you feel and we're all in the same boat so let it all out."

Woman, St. Bernard Parish focus group



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# Peer Support Groups?

What the research tells us

- Social support has direct positive relationship with physical and mental health and a direct negative relationship with depression (Israel & Schurman, 1990; Israel & Rounds, 1987).
- Support groups helped participants regain social networks and decreased current and remembered grief (Forte & Barrett, 1996).
- Direct relationship between a lack of social support and all-cause mortality (Israel & Rounds, 1987).



"Sometimes people just need a listening ear, or somebody to listen to them and I also learned when I went to the psychiatrist, when you are under stress, you do need somebody, somebody on Earth, physically, that you can speak to, you know talk to just to vent"

Woman, Orleans Parish focus group

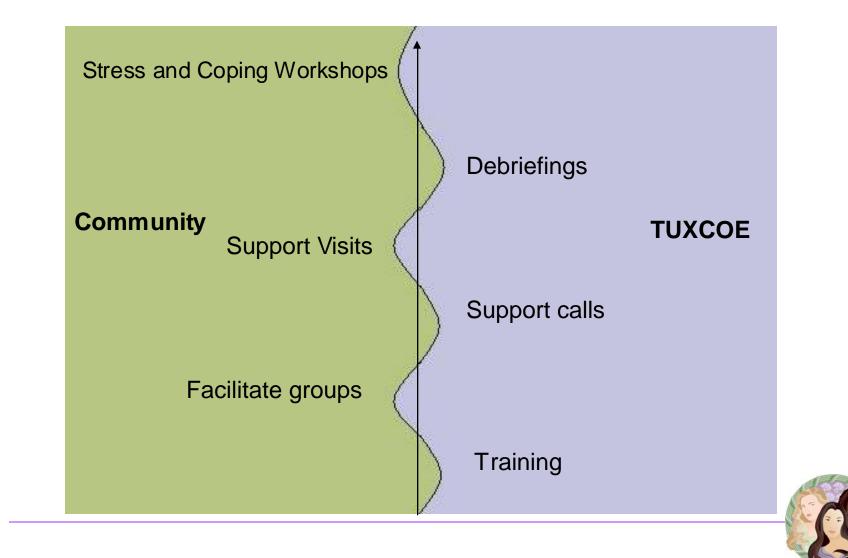


#### **STAND 2007**

- Rebuild sense of community post-Katrina
- Focus groups found strong desire in women to 'tell their story'
- Foster a sense of safety, allowing a comfortable place to share
- Knowledge that each person is not alone in their experience



#### Path of the LHAs



#### Training Curriculum

- 2-day, 5 hrs/day training schedule
- Primary Core Competencies in leading community support groups post-Katrina:
  - Demonstrate empathy
  - Reinforce positive efforts
  - Active listening
  - Ask effective questions
  - Provide resources



Recruitment for support group participants

LHAs can organize groups by:

Asking friends/acquaintances to participate

- Asking community leaders to help recruit
- Posting fliers in community centers

Word of mouth



"And she needs answers just like we do. She's human and she needs prayer and she doesn't have all the answers because she's a woman just like we are, a mother, and she needs prayer just like all the rest of us does. We can't put it all on her to do."

Woman speaking about her pastor



#### Lay Health Advisor Support Sessions

- Build relationships among LHAs
- Create space and time for sharing experiences in leading groups
- Expand their social support network
- Show women they are a part of a group of women doing great work for their communities



### Take Home Message

- Old structures/relationship/partnerships disappear, new are created
- Community women can help community
  - Willingness
  - Resilience
  - Hope



#### "And if we don't turn it around to something good, then we went through it for nothing."

"And I don't want this to be for nothing. I want it to count for something. I want to help the community."

Two women, Plaquemines Parish



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