# Factors Contributing to Awareness of the Necessity to Call 9-1-1 for Stroke Symptoms in Residents from Upstate, New York

Janine M. Jurkowski, PhD\*
Dayna M. Maniccia, MS\*
Steven J. Samuels, PhD\*
Deborah A. Spicer, MPH
Barbara A. Dennison, MD
§\*

\*University at Albany, School of Public Health, Rensselaer, NY NYS Department of Health, Bureau of Health Risk Reduction, Albany, NY

#### Stroke

- Primary cause of severe long-term disability
- Third leading cause of death and major cause of disability in NY¹
- Approximately 57,500 hospitalizations due to new and recurrent strokes in NYS in 2003<sup>2</sup>
- Patients treated within 90 minutes of onset of symptoms have the most improvement <sup>3</sup>
  - Only 20% of stroke victims arrive within 3 hours <sup>4</sup>

<sup>&</sup>lt;sup>1</sup>Rosamond et al (2007) Circulation 115(5):e69-171.

<sup>&</sup>lt;sup>2</sup>NY State Department of Health (2007) <a href="https://www.health.state.ny.us/statistics/sparcs">www.health.state.ny.us/statistics/sparcs</a>

<sup>&</sup>lt;sup>3</sup> Hacke et al (2004) Lancet 363(9411):768-74

<sup>&</sup>lt;sup>4</sup>Morris et al (2000) Stroke 31(11):2585-90.

## Factors Contributing to Delay

- Not identifying or delay in identification of stroke symptoms
- Fail to recognize that symptoms require immediate emergency care
- Delay in or not calling 9-1-1
- Once call made, EMS response time is not a major contributor to delay

### Purpose

Examine factors that are associated with a respondent's intent to call or to not call 9-1-1 for signs and symptoms of stroke that occur in themselves or another person

#### Methods

- Telephone survey of adults in 4 New York State counties outside of NYC
  - Data are from the baseline evaluation of New York State Department of Health media campaign
  - A total of 37 questions were asked

## Survey

- Demographics
- Health history
- Stroke knowledge
  - Speaking incorrectly
  - Vision problems
  - Face uneven (or asymmetric)
  - Sudden weakness in arm
- Included decoy symptoms

# Sampling

- > Random selection RDD
  - Households
  - Adult age 30+ from household
  - Intervention counties sampled proportionate to population
- English speaking

## Telephone Survey Administration

- Administered July 25 September 17, 2006
- Response rate 36% using AAPOR RR3
  - Includes an estimate of the number of cases of unknown eligibility which are actually eligible
  - Response rate comparable to BRFSS response rate
- Sample size: N=1789

## Analysis

- Survey data weighted to population
  - Probability of being selected
  - Age
  - Gender
  - Race
- Used 2005 American Community Survey and 2000 Census (race)
- Multivariate analysis conducted to identify factors associated with intention to call 9-1-1

# Sample Demographics (n=1789)

| Variable                  |                              | Percent of Sample |
|---------------------------|------------------------------|-------------------|
| Race /<br>Ethnicity       | White                        | 89%               |
|                           | Non-White                    | 11%               |
| Educational<br>Attainment | High school graduate or less | 32%               |
|                           | Some college                 | 28%               |
|                           | Bachelor's degree or more    | 40%               |
| Age (years)               | 30 - 44                      | 25%               |
|                           | 45 - 64                      | 49%               |
|                           | 65 or older                  | 26%               |

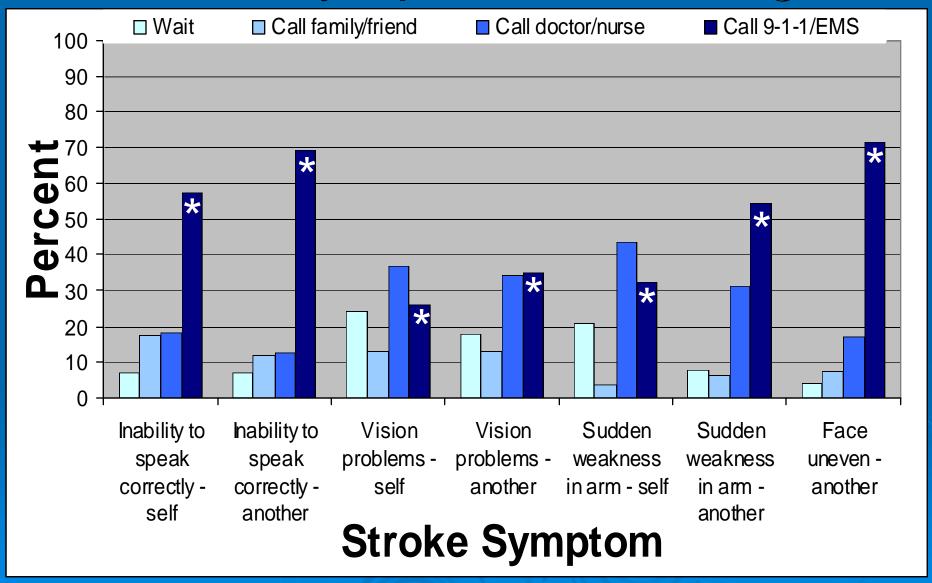
# Sample Demographics (n=1789)

| Variable                          | Percent of sample |
|-----------------------------------|-------------------|
| Gender - Female                   | 65%               |
| Have insurance                    | 96%               |
| Called 9-1-1 in past year         | 11%               |
| Delayed seeking care in past year | 32%               |
| Live with another adult           | 37%               |

# Health History (n=1789)

| Variable                            | Percent of sample |               |
|-------------------------------------|-------------------|---------------|
|                                     | Respondent        | Family member |
| Stroke                              | 3%                | 16%           |
| Coronary heart disease              | 10%               | 34%           |
| Hypertension or high blood pressure | 36%               | 48%           |

# Stroke Symptom Knowledge



#### Factors Associated with Calling 9-1-1

|                                   | Self                   | Another                |  |  |  |
|-----------------------------------|------------------------|------------------------|--|--|--|
|                                   | Odds Ratio<br>(95% CI) | Odds Ratio<br>(95% CI) |  |  |  |
| Speaking incorrectly              |                        |                        |  |  |  |
| Live with another adult           | 1.28<br>(1.00, 1.64)   | 1.36<br>(1.06, 1.74)   |  |  |  |
| History of hypertension           | 1.49<br>(1.14, 1.96)   | ns                     |  |  |  |
| Called 9-1-1 in past year         | 1.88<br>(1.25, 2.81)   | ns                     |  |  |  |
| Vision Problems                   |                        |                        |  |  |  |
| Delayed seeking care in past year | 0.73<br>(0.54, 0.98)   | 0.68<br>(0.51, 0.90)   |  |  |  |

#### Factors Associated with Calling 9-1-1

|                                   | Self                   | Another                |  |  |
|-----------------------------------|------------------------|------------------------|--|--|
|                                   | Odds Ratio<br>(95% CI) | Odds Ratio<br>(95% CI) |  |  |
| Arm Weakness                      |                        |                        |  |  |
| 65 years or older                 | ns                     | 0.57<br>(0.39, 0.83)   |  |  |
| Delayed seeking care in past year | 0.70<br>(0.53, 0.93)   | ns                     |  |  |
| History of coronary heart disease | 1.92<br>(1.23, 2.98)   | 1.73<br>(1.13, 2.65)   |  |  |
| High school graduate or less      | ns                     | 1.68<br>(1.06, 2.66)   |  |  |
| Some college                      | ns                     | 0.76<br>(0.59, 0.99)   |  |  |
| Face Uneven                       |                        |                        |  |  |
| Age 65 years or older             | did not ask            | 0.59<br>(0.41, 0.86)   |  |  |

# Conclusions

#### Intention to Call 9-1-1

- Decreased if delayed seeking care in past year
- Decreased among older age group
- > Increased if called 9-1-1 in past year
- > Few differences based on health history
- No difference based on race/ethnicity

#### Limitations

- Generalizability
  - Study sample was highly educated, most had health insurance, were primarily white and female
- Phone Survey
- Methodology does not allow measurement of actual behavior

## Strengths

- Large sample size
- Response rate comparable to response rates for most national telephone surveys
- Sampling strategies
  - Standardized (used by BRFSS)
- Used non-leading intention questions

## **Implications**

- Interventions to increase intention (behavior) to call 9-1-1 should target
  - Those who previously delayed seeking care
  - Older adults (> 65 years)
  - Live alone (no other adults in household)
  - Increased risk of stroke, i.e., hypertension
- Need to evaluate impact of interventions