



THE CENTER FOR AGING
Helping Older Virginians Live Independently

An Assessment of FY 2006 Implementation of Part D for Southeastern Virginia

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Medicare Beneficiaries (n=4370)

- Age (Range 18-102)
 - 18-64 22%
 - 65-84 70%
 - 85-102 8%

- Gender:
 - Male 32%
 - Female 68%



Medicare Beneficiaries (Con't)

■ Marital Status:

- Married 28%
- Widowed 21%
- Single/Separated/Divorced 51%

■ Ethnicity

- African American 34%
- Caucasian 62%
- Hispanic 2%
- Asian 1%
- Other 1%



Part D Education & Enrollment

■ Contact Type (n=4168; 6014 encounters)

- Site Visit 7%
- Telephone 79%
- Walk-in 10%
- Mail/Fax/E-mail 4%



■ Enrollment Considerations

- Plan Cost 92%
- Prescription Drug Coverage 96%
- Mail Order 12%

Extra Help

- Extra Help Application Status (n=4168)

- Eligible 25%

- Applied 34%

- Approved 24%

- Denied 2%

- Pending 8%

- Attempted 4%

- Dual Eligible 9%

- Deemed Eligible 2%



Part D

- Part D Enrollment Status (n=3489)
 - Plan Finders Sent 52%
 - Has Plan
 - Has Creditable Coverage 9%
 - Has Part D Plan 23%
 - PDP 91%
 - MA-PDP 9%
 - Enrolled
 - SSSEVA Assisted 33%
 - Facilitated Enrollment 1%
 - Auto-Enrolled 6%



Support System



■ Healthcare Decision Assistance 9%

- Family 7%
- Caseworker/Caregiver 92%
- Other 1%

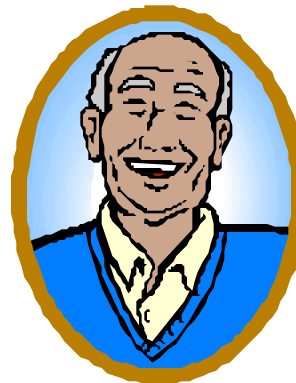


Follow-up

■ Dissatisfied 18%

- Confusion 12%
- Could Not Afford Plan 8%
- Rx Purchase Problems 10%
- Plan Problems 15%
- Switched Plans 10%

■ Satisfied 82%



Future Research

- Comparison of FY2006 and FY 2007
 - Part D Enrollment
 - Extra Help Applications
- Survey & Focus Groups
 - Survey: Rx purchase experiences
 - Focus Groups: Further exploration of survey discoveries

