Building Community Connections

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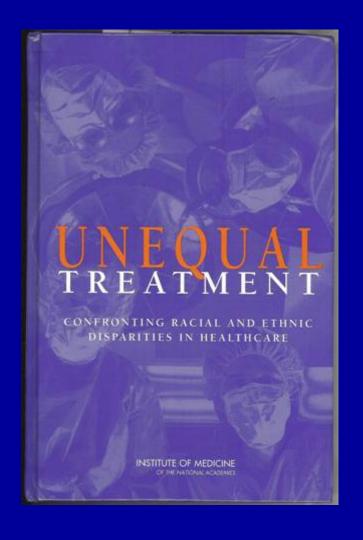
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Problems in the Health Care System

- Fragmentation in care
- Uninformed providers
- Lack of funding for clinical research
- Health care disparities
- Responding to acute needs rather than planning for chronic care



Racial and ethnic minorities tend to receive a lower quality of healthcare than nonminorities, even when access-related factors, such as patients' insurance status and income, are controlled.

Building national models

Care

Education

Outreach



Allied Team
Training for
Parkinson (ATTP)

Community
Partners for
Parkinson Care
(CPP)

CPP Mission

To inform whole communities about Parkinson disease, to provide resources and support, and to improve access to care for every person whose life is affected by Parkinson's.

CPP Objectives

• To address:

- Health disparities
- Fragmentation in care
- Lack of culturally competent care

•To reach:

- 'Whole' communities
- To build:
 - Sustainable partnerships



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The Framework of Outreach

- Relational
- Bi-directional
- Co-learners
- Culturally competent practice
- Developmental

Evolution of CPP

2002 Task Force

Creating Systems of Care for Diverse and Underserved Communities

2003-2005

CPP I core group
PD champions

NPF representative(s)
Community liaison; Natural helpers
Co-learning; Training in PD;
Learning about community

2005-2007

<u>CPP II</u>

<u>Expand coalitions</u>

Agencies w/ infrastructure in diverse/underserved communities

2007
National Parkinson
Care Network

National, State and regional networks

National Partnerships

- Partner with National Organizations who share a commitment to reach medically underserved populations
- And have an established national infrastructure for training and / or service delivery

Initial Partners

National Area Health Education
 Center Organization (NAO)

 National Alliance for Hispanic Health (Alliance)

Lessons learned

- Self-assessment an important first step
- Gaining access to communities takes time
- Get buy-in from all levels
- Do not assume buy-in or ready acceptance
- Building trust is an essential first step

Lessons learned

- Coalition development not uniform or linear - not predictable
- Regular coalition meetings are important
- Open, collaborative, team building leadership is key

Lessons learned

- Need to approach PD awareness/ education through wellness/ healthy aging programs—not focus on disease process which frightens some
- Being careful about language
- Not rebuilding hierarchies letting all voices contribute and be heard

"The meeting of two personalities is like the contact of two chemical substances: if there is any reaction, both are transformed"

Carl Jung