Planning Section

Evaluation of Exercise Conducted by Bryan Hall, Institute for Community Health



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Evaluation Areas

- 1. Implementation of the EDS Action Plan
 - a. Designation of roles and responsibilities for individuals operating the clinic;
 - b. Identifying and addressing logistical plans for the set-up, operation, and closing of an EDS.
 - c. Implementation of clinical standards of care
- 2. Development and practice of an Incident Command Structure (ICS)
- 3. Development and practice of a Risk Communication and media plan
- 4. Increase outreach to special populations
- 5. Development and practice of a behavioral health unit
- 6. Improved visual identification of volunteers and clinical stations
- 7. Mobilization of Region 4b Medical Reserve Corp (MRC)





Day of Exercise

- Evaluators at various areas throughout clinic
 - Evaluating patient experience
 - Keeping track of time spent in line
 - Evaluators ran hot wash after clinic for all volunteers



GOAL 1: Implementation of the EDS Action plan

- Action Items:
 - Conduct future exercises at official EDS sites
 - Implement policy for walk-in volunteers
 - Train Auxiliary Police for parking lot flow
 - Identify staff-only parking area



GOAL 3: Development and Practice of a Risk Communication and Media Plan

- Joint Information Center set-up by Region 4B
 - Methods of disseminating info: Flyer, hotline, website, press release and media advisory
 - 70% of the vaccine recipients learned of clinic through newspaper, website, hotline or flyer
 - Lesson learned: will network with service providers to target vulnerable populations



GOAL 4: Increase Access for Special Populations

- Action items:
 - Will place wheelchairs at entrance to EDS
 - Review and evaluate official EDS layout to ensure accessibility



GOAL 6: Improved Visual ID of Volunteers and Clinic Stations

- Action items:
 - Instruct clinic flow staff to use pictograms when directing clients to stations
 - Place pictograms above crowd

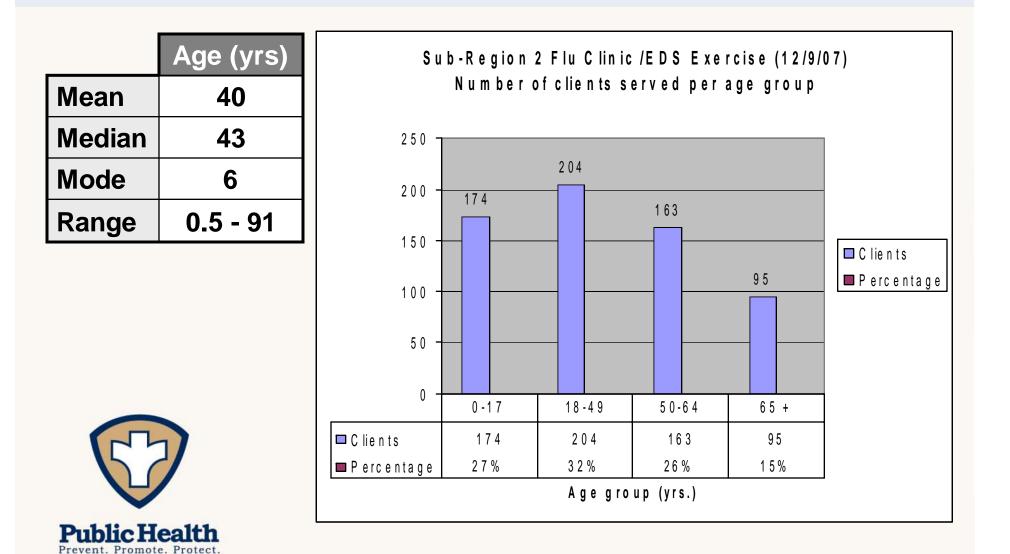


GOAL 7: Mobilization of Region 4B Medical Reserve Corps Volunteers

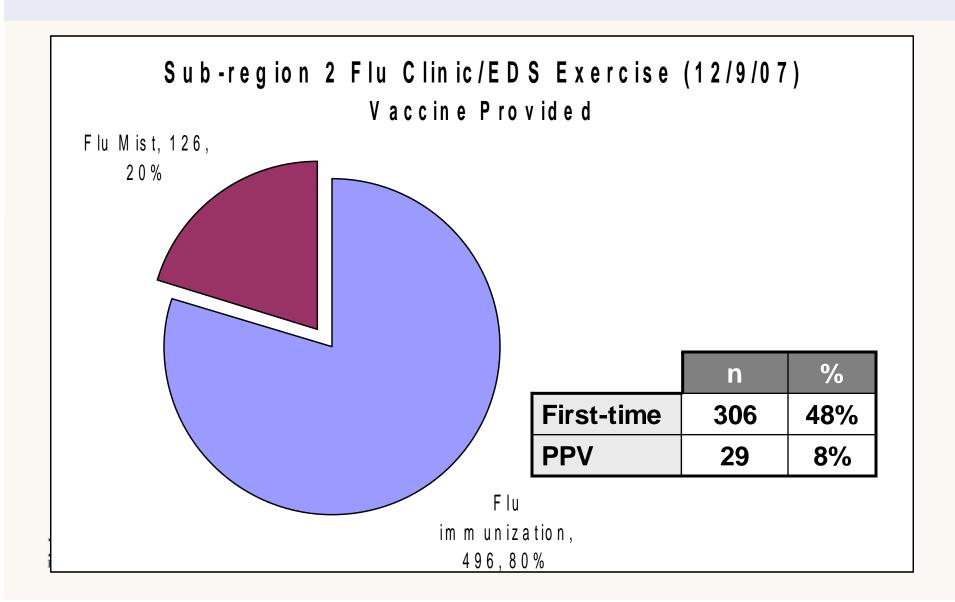
- Action Items:
 - Schedule just in time trainings for clinicians on day of exercise
 - Identify volunteers with pediatric experience



Results



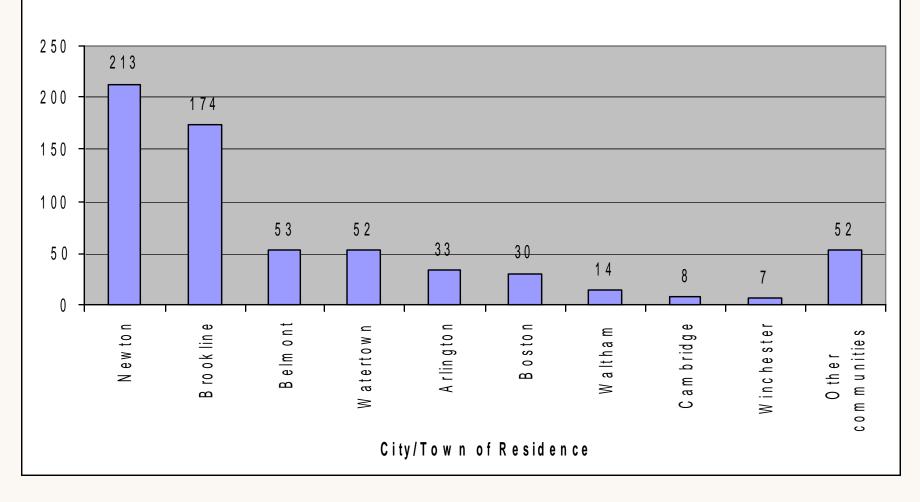
Results



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Results

Sub-region 2 Flu Clinic/EDS Exercise (12/9/07) Num ber of clients served by city/town of residence



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