Correctional Medicine Consultation Network

American Public Health Association Conference

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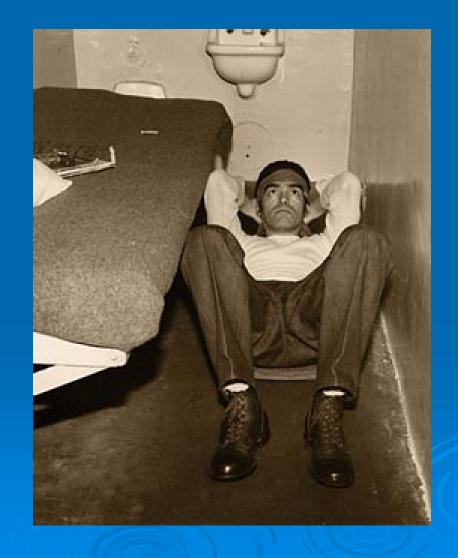
University of California, San Francisco

Correctional Medicine Consultation Network (CMCN)

www.ucsf.edu/cmcn

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Overview

Scope of health care and treatment needs in California's prison system

UCSF CMCN's model of clinical consultation & care provision

Evaluation and quality improvement

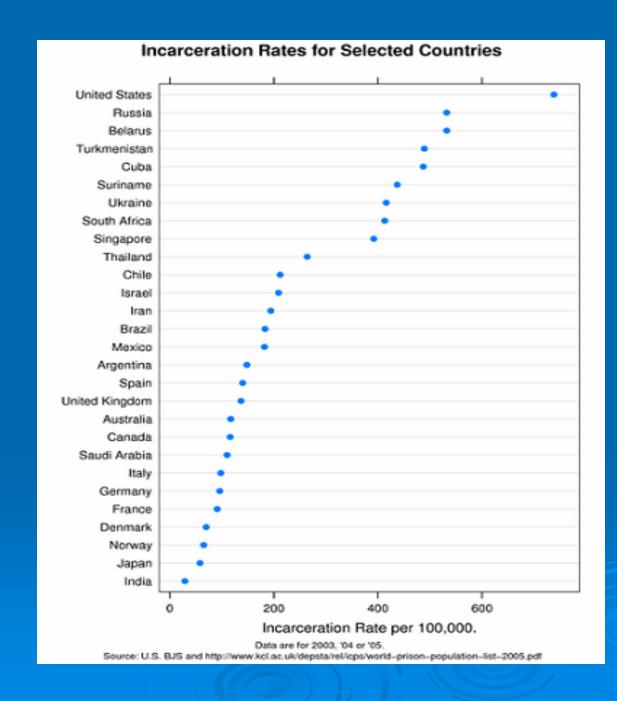


Incarceration in the U.S.

2.2 million people in prisons and jails

 Highest per capita incarceration rate in the world 724/100k

 Chance of incarceration during lifetime Black males 1 in 3
 Latino males 1 in 6
 White males 1 in 17

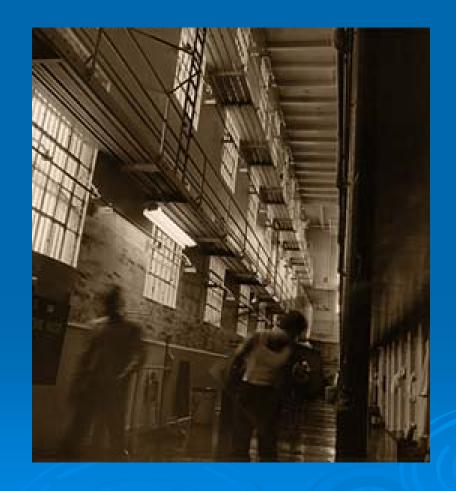


Incarceration in California

170,000 current; 302,000 total per year

93% male, 7% female
29% African American
37% Latino
29% white

Reading level 7th grade



Plata v. Schwarzenegger

- The largest ever prison class action lawsuit
- Prisoners alleged that California officials inflicted cruel and unusual punishment by being deliberately indifferent to serious medical needs, violating 8th Amendment
- Settlement agreement filed in 2002 Requires the California Department of Corrections to completely overhaul its medical care policies and procedures

California Prison Receivership

 Second time in U.S. history that a federal receiver has presided over a correctional system

 Receiver has access to resources and ability to override usual procedures

Challenges in Prison Health Care

- Medical provider isolation
- Limited access to consultation
- Culture of low self esteem
- Institutionalized low standards of care
- Poor patient doctor relationship
- No chronic care model or training
- Dysfunctional system of care
- Prisons not designed for health care
- Conflict of values in custodial setting



Who are we?

The Correctional Medicine Consultation Network

University of California physicians and nurse practitioner primary care consultants specializing in chronic disease and HIV.



Primary Care

HIV

Chronic Pain

Specialty Care



CMCN Overview

Improve quality of patient care through:

- Peer education and professional development
- Consultation for chronic care and high risk patients
- Recruitment of new clinical staff
- Multidisciplinary team development
- Evaluation of medical care delivery system components
- Culture Shift



Correctional Medicine Consultation Network Logic Model Inputs **Activities Outputs Short-term** Intermediate Long-term **Outcomes** Outcomes **Outcomes** Chart reviews Written consult High risk assessments reports to Emergency services Improv ed quality physicians Hospitalization of care, health Specialty care referrals outcomes Medication profiles and inmate Laboratory data Improved satisfaction Written monthly decision-making reports to CDCR Consultation Increas ed cost effectiveness of Telephone Direct patient evaluation Curbside Toolkit revisions Improved in mate Increased staff health health New toolkits knowledge Presentations Trainings Increased staff **CMCN** Didactics morale faculty Case conferences and staff Hiring of new physicians to CDCR Systems-level Recruitment Improv ed improvements sy stems involvement of students/residents contacting residency programs Network report recommendations Systems/Medical Admin QI efforts 16

HIV Program: Assessment

- High Risk Chart Reviews
 - 1,000 charts reviewed over 4 month
 - Identified problem areas based on prescribing patterns, high risk patients (CD4, HIV VL, comorbidities)
- Electronic Database Mining & QI
 - Linking pharmacy, laboratory, inmate corrections



Assessment

- Provider, Clinic, Policy and Systems level recommendations at each institution
 - Provider prescribing patterns
 - Clinic flow, utilization of midlevel practitioners
 - Labs: routine HIV genotyping, U/S viral load for patient on HAART
 - Systems: Routing of inmates to specific facilities

Policy Level Recommendations

- > HIV statewide advisory committee
 - Intake forms, HIV census database
 - Statewide policies (e.g. routine HIV testing, inmate locations, program codes)
 - Medication formulary

Clinical & Public Health Consultations

- Clinical Care (onsite and telemed, 7 prisons, ~1000 patients)
 - Specialty Care Model
 - Rescue Model
 - Primary HIV Care Model
- > Public Health & Disease focused activities
 - HIV, Hepatitis (vaccination, screening, referrals, education), Asthma, Heart Disease, Cancer, Seizures



Continuous Quality Improvement

- Onsite presentations, case conferences
- > Training with AETCs
- Multidisciplinary provider meetings (e.g. psychiatry)
- > HIV provider meetings
 - Pharmacy profile reviews
 - Peer review of charts
- Clinical tools (Epocrates, UpToDate, HIV guidelines)

Patient-Oriented Care

- > Cultural shifts
 - communication styles, work attitudes
 - academic presence, students, residents
 - projects, empowerment in policy decisions
- Patient Advocacy
 - Inmate health care satisfaction surveys
- Peer HIV education
- Support groups
- Transitional Case Management Program



Special thanks to: Prison Law Office (photos)

The California Prison Receivership www.cprinc.org

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