

Poster Supplemental Handout

James SD Jr., Livet, M, Lazenby, JL, Khan, K, & McClurg, FL Jr. (2008). Creation of a hybrid quality improvement framework tailored to the needs of a national breast and cervical cancer screening program. Annual American Public Health Association Meeting: San Diego, California.

National Breast and Cervical Cancer Early Detection Program (NBCCEDP)

For more information on the NBCCEDP, see <http://www.cdc.gov/cancer/nbccedp/>.

Source Frameworks

Clinical Microsystems

See <http://dms.dartmouth.edu/cms/> or the relevant references below for more information about the Clinical Microsystems model.

Malcolm Baldrige National Quality Program (MBNQP)

See <http://www.quality.nist.gov/> or the relevant references below for more information about the Malcolm Baldrige Program and model.

Additional Methodological Information

Abstraction of papers

Information from articles was abstracted into a data collection tool (Microsoft Excel spreadsheet) containing a number of categories: citation information, brief article description, QI framework name, theoretical basis, brief framework description, associated strategies/principles and tools/best practices, facilitators and barriers of implementation, framework adaptability, and resources needed for implementation, among others.

Literature review quality assurance

The data collection tool was reviewed by a senior manager for completion and consistency across categories. Those categories for which information was not available were marked as “not reported.” If data were abstracted incorrectly or placed under an incorrect category, the article was reviewed again and appropriate corrections were made.

Table 1. Literature search terms and syntax

This table presents all literature search terms employed, dates the searches were performed, total number of “hits,” or total articles resulting from each search, and number of relevant articles retained for abstraction. All searches were performed in the PubMed database

Search terms	Date	Number of Hits	Number of articles retained
Clinical Microsystems Website	11/6/07	13	13
“Clinical Microsystems” [Text Word] AND English [lang] AND “1998”[PDAT] : “2007”[PDAT]	11/6/07	12	11 (8 duplicates from Clinical Microsystems website); 3 new articles
"Clinical Microsystem" [Text Word] AND English [lang]	11/14/07	8	6 (4 duplicates from previous search); 2 new

Search terms	Date	Number of Hits	Number of articles retained
AND "1998"[PDAT] : "2007"[PDAT]			articles
"Microsystem" [Text Word] AND "Clinical" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/14/07	25	13 (11 duplicates from previous searches); 2 new articles
"Baldrige" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/15/07	54	10 (1 duplicate from previous searches); 9 new articles
"MBNQA" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/16/07	3	1 (duplicate from previous searches); no new articles
"BNQP" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/16/07	1	1 (duplicate from previous searches); no new articles
"Six Sigma" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/16/07	132	10 (1 duplicate from previous searches); 9 new articles
"Lean Six Sigma" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/21/07	4	2 (1 duplicate from previous searches); 1 new article
"Lean Sigma" [Text Word] AND English [lang] AND "1998"[PDAT] : "2007"[PDAT]	11/21/07	1	1 (duplicate from previous searches); no new articles

Grantee Site Visit Questions

List of questions used to guide the discussion during the NBCCEDP grantee site visit:

- What is the current understanding of QI at this grantee location?
- What are the current QI processes in place to ensure provision of quality care?
 - Random chart audits/reviews (frequency/number?)
 - Monitoring tool?
 - Corrective action plans and letters for providers?
- How were these processes developed? From where (or whom) did they come?
- What are the biggest obstacles to implementing these established QI protocols?
- What are some of the facilitators to implementing these established QI protocols?
- Have any other QI measures been implemented or considered in the past? What were these (if any)? Why were they discontinued?

- How are problems with quality of care identified?
- What are some of the major problems/issues in providing quality care?
- What factors need to be addressed to better enable you to provide quality care? Any restrictions/limitations imposed by virtue of CDC funding that are an issue?
- What tools/resources/capacities would be useful in the effort to provide high quality care?

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Disclaimer

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