# Annual Population Reach of Tobacco Cessation Services in New York City

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APHA, 2009



#### **Presenter Disclosures**

#### Ijeoma Genevieve Mbamalu

(1) The following personal financial relationships with commercial interests relevant to this presentation existed during the past 12 months:

"No relationships to disclose"



#### **Objectives**

- Describe population reach of cessation services among state quitlines in the US
- Discuss NYC's comprehensive tobacco control program
- Present population reach of cessation services in NYC from 2005-2008
- Identify factors related to the high population reach in NYC



#### Background



### Characteristics of State Quitlines in the US

- Provide phone-based cessation support including counseling, medications, and educational materials
- Support provided to a diverse group of smokers in terms of demographics and smoking characteristics
- Demonstrated effectiveness of quitlines in promoting quit attempts and increasing quit rates



### Annual Population Reach among US Quitlines

- Population reach
  - The proportion among the total smoker population who access quitline services
  - Ranges from 1% to 7% (average 2% to 3%)
- Variability in reach related to
  - Policy interventions (e.g. tax increases)
  - Operational issues (e.g. expanded hours)
  - Medication availability (e.g. free/discounted)
  - Media funding level



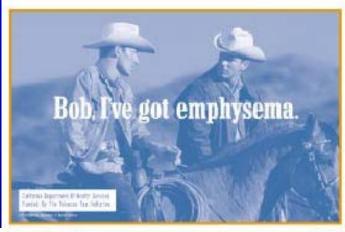
#### Tobacco Control in NYC Since 2002

- Prevalence was constant at 21.6% (1993 – 2002)
- Mayor Bloomberg and Health Dept. made tobacco control No. 1 priority (2002)
- Implemented comprehensive tobacco control program (per 1999 CDC Best Practices)



#### NYC's Five-Point Plan for Tobacco Control

- Taxation
- Legal action
- Cessation
- Education
- Evaluation







#### Methods



#### **Data Sources**

- Annual adult smoker population
  - NYC Community Health Survey (CHS): annual telephone survey of 10,000 NYC adults conducted since 2002
- Calls to 3-1-1
  - 311, NYC's non-emergency information line, provides transfers to the NYS Smokers' Quitline, educational materials and referrals to cessation clinics
- Calls to NYS Smokers' Quitline
  - Provides counseling, free Nicotine Replacement Therapy (NRT), educational materials and referrals to cessation clinics
- Calls for Nicotine Patch and Gum Program
  - NYC's annual large-scale, time-limited free NRT giveaway conducted with 311



### Measures of Annual Population Reach (2005-2008)

Proportion of smokers who called for cessation services

# of calls for cessation services in NYC # adult smokers

Proportion of unique smokers who received cessation services

# of unique callers who received services # adult smokers



#### Results



### Table 1. Proportion of smokers who called for cessation services

	2005		2006		2007		2008	
		2010/	N	2010/	n	2010/		2010/
	n	col%	IN	col%	n	col%	n	col%
Adult Smoker Population	1,151,000	n/a	1,065,000	n/a	1,006,000	n/a	959,000	n/a
Total demand for cessation services	105,666	9%	140,704	13%	129,046	13%	142,270	15%
311	20,254	2%	47,060	4%	43,507	4%	52,260	5%
New York State Smokers' Quitline	23,987	2%	38,321	4%	48,376	5%	57,282	6%
Nicotine Patch and Gum Program	61,425	5%	55,323	5%	37,163	4%	32,728	3%

## Table 2. Proportion of unique

col%

n/a

5.19%

0.09%

0.11%

1.64%

3.35%

n

1,065,000

55,246

969

1,198

17,439

35.640

2008

n

959,000

56,952

406

1,511

25,487

29,548

col%

n/a

5.94%

0.04%

0.16%

2.66%

3.08%

col%

n/a

5.50%

0.05%

0.17%

1.97%

3.31%

n

1,006,000

55,286

519

1,685

19,833

33.249

smokers who received cessation											
services											
	2005		2006		2007						

n/a

4.93%

0.05%

0.08%

0.83%

3.97%

col% n

**Adult Smoker Population** 

Total supply of cessation services

Educational materials

Counseling Only

(NYS Smokers Quitline)

Free NRT (NYS Smokers Quitline)

Free NRT (Nicotine Patch & Gum Program)

(311)

1,151,000

56,786

528

937

9,592

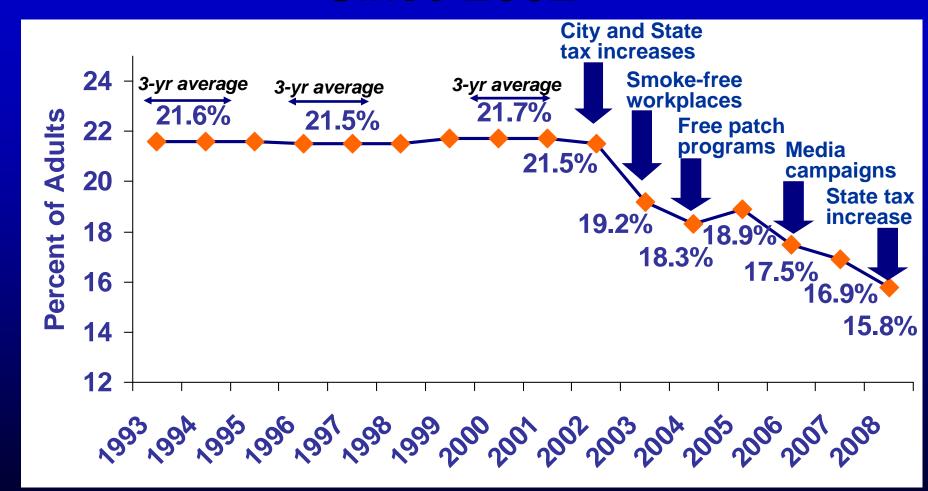
45,729

#### Summary of Results I

 Adult smoking prevalence decreased 27% from 2002-2008 (21.5% to 15.8%), with 350,000 fewer NYC smokers



### Adult Smoking in NYC Down 27% Since 2002





#### Summary of Results II

- Overall, the proportion of smokers who called for cessation services increased from 9% to 15% from 2005-2008. The largest increase occurred between 2005 and 2006 (9% to 13%), following the addition of hardhitting media
- The proportion of unique smokers who received cessation services was consistent over time (5% to 6% from 2005-2008)
- Free NRT provided by the NYS Smokers' Quitline or the NPGP comprised the largest proportion of services provided (5% to 6% from 2005-2008)



#### Conclusions



#### Conclusions

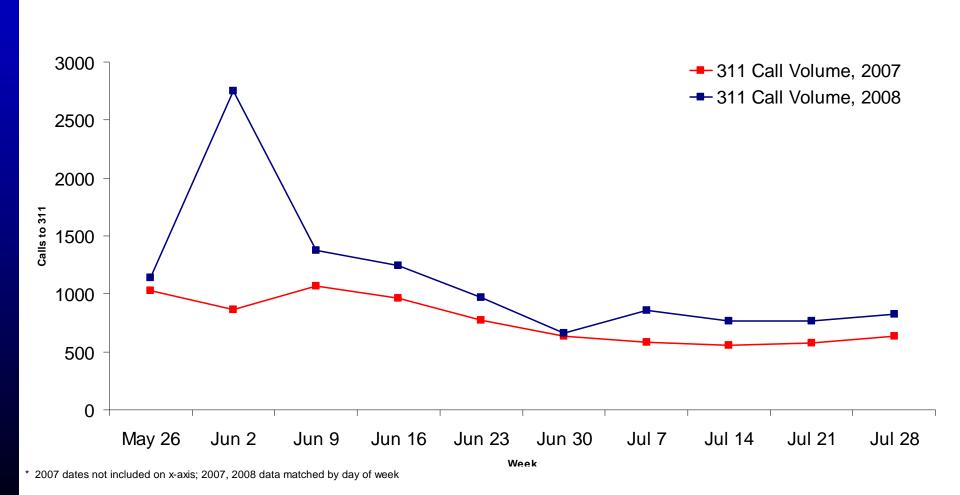
- NYC's overall population reach (smokers who called for cessation services) is higher than other reports in the literature (15% in NYC in 2008 vs. 7% in other locales)
- NYC's treatment reach (smokers who received cessation services) is consistent with other quitlines (up to 6% in NYC vs. 7% in other locales).
  - Eligibility criteria for receipt of NRT is not consistent across programs and years (NPGP v. NYS Smoker's Quitline)
- While % of smokers who called for cessation services increased following the addition of hard-hitting media, the % of smokers who were unique, eligible, called for themselves, and were motivated to complete the required screening was consistent

### Factors Related to High Population Reach in NYC

- Availability of free NRT (NPGP, NYS Smokers' Quitline)
- High cigarette taxes
  - 2002 NYC/NYS= \$7 per pack. Highest combined city/state cigarette tax in U.S
  - 2008 NYS= \$8.50 per pack; Highest combined city/state cigarette tax in U.S
- Hard-hitting media
  - Air numerous large-scale, hard-hitting media campaigns each year, including TV, print, radio and outdoor ads



## June 3, 2008 Media Campaign Calls to 311 for Quit Smoking Assistance, 2007 v. 2008



#### Hard-Hitting Media (2006 to present)

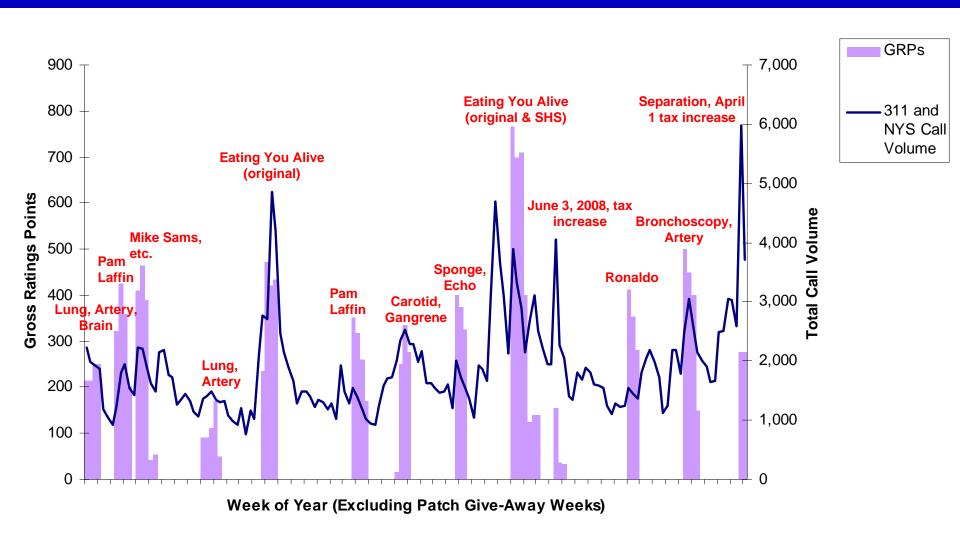








#### Jan 2006 – April 2009 Anti-Smoking Campaign Gross Ratings Points & Total Call Volume



#### Limitations

- Effectiveness of cessation services in increasing quit rates or attempts to quit was not assessed
  - Evaluations of the NPGP estimate that one-third of smokers who received NRT quit at 6 months
- Demographic and other data related to smoking behaviors were not assessed in this analysis



### Recommendations for Increasing Population Reach

- Locales with adequate funding:
  - Provide free NRT
  - Air hard-hitting media
- Locales with limited funding:
  - Create and sustain partnerships to provide ongoing assistance
  - Generate earned media through special events and promoting programs and data
- City/State collaboration enables us to:
  - Track quit smoking assistance data at the city and state level
  - Coordinate media efforts, including co-tagging TV ads with 311 and the NYS Smokers' Quitline



#### Special Thanks to...

- Co-Authors
  - Micaela Coady
  - Lesley Stalvey
  - Karen Czarnecki
  - Elizabeth Kilgore
  - Sarah Perl
- NYS Smokers' Quitline
- 3-1-1
- Kari Auer
- Jennifer Lord



#### Thank You! Questions?



