

LVHN LEADERSHIP

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...At A Glance

- Based in Allentown and Bethlehem, Pa., **Lehigh Valley Health Network (LVHN)** comprises Lehigh Valley Hospital (LVH) -- Cedar Crest & I-78, Lehigh Valley Hospital -- 17th & Chew, Lehigh Valley Hospital -- Muhlenberg (LVH - Muhlenberg), Lehigh Valley Health Services, the 400-member Lehigh Valley Physician Group (LVPG) and community health centers located in Bath, Bethlehem Township, Hamburg, Hellertown, Kutztown, Saucon Valley, Trexlertown and Upper Bucks Health & Diagnostic Care Center.
- The hospitals - with **three locations** - have a total of 988 licensed acute beds with a medical staff of more than 1,100 - more than 800 of them board certified - representing 95 specialties. LVHN is the **area's largest employer** with more than 9,500 employees.
- LVH is an advanced acute care hospital and is recognized for its accomplishments as a leading medical center and a community-based health care institution. It serves as a **regional referral center** for trauma, burn, and kidney and pancreas transplants.
- LVHN, a not-for-profit organization, **contributed \$146 million** in fiscal year 2008 to the community in the form of free or discounted direct patient care; community-based prevention and education programs; professional and patient education; and partnerships with local government, school districts and others.
- Other **specialty services** at LVH include: women's health, neurosciences, psychiatry and mental health, orthopedics, pediatrics, pain management, chest pain alert, rehabilitation and occupational medicine, diabetes treatment and education, sleep disorders and wound healing.
- LVH, which began as Allentown Hospital in 1899, is one of the largest and oldest licensed teaching hospitals in Pennsylvania. It is one of only 400 members of the prestigious **Council of Teaching Hospitals** and is a chief clinical campus of the **Penn State University College of Medicine**, Hershey.
- In fiscal year 2008, **staff at LVHN** cared for more than 61,000 patients in the hospital, treated tens of thousands of outpatients, attended to nearly 144,000 emergency department cases, delivered more than 3,800 babies, and reached thousands more in the community through health screenings and education and prevention programs.
- LVH was Pennsylvania's first **Level I Trauma Center** and remains the only Level I trauma center in the Lehigh Valley region with **additional qualifications in pediatric trauma**. LVH's trauma staff serves the residents of an eight-county area as part of Pennsylvania's trauma system composed of 26 accredited trauma centers.
- LVHN is currently training **195 residents in 18 residency and fellowship programs** including general practice dentistry, family medicine, Internal medicine, ob/gyn, general surgery, colon-rectal surgery, trauma/surgical critical care, plastic surgery, minimally invasive surgery, transitional medicine, cardiovascular disease, breast surgery, osteopathic emergency medicine, traditional osteopathic rotating internship, an emergency medical services. In addition there are residency training programs in clinical pastoral education (5), administrative residency (2) and pharmacy residency (1).
- LVH is the only hospital in the region using a state-of-the-art **Computer Assisted Physician Order Entry (CAPOE)** system to replace handwritten charts with computerized digital technology. CAPOE helps **ensure that patients receive the proper tests and medication** as ordered by a physician.
- LVHN's nursing staff comprises **2,334 registered nurses** with more than 400 nurses having achieved certification in their specialty--above the benchmark when compared to all Magnet hospitals. LVH is designated a **National Magnet Hospital**, the most prestigious recognition for nursing excellence in the country. Magnet hospitals attract and retain the best nurses because of their reputation for nursing excellence. Because of the emphasis on quality, patient satisfaction and professional excellence, LVH has a 5% nursing vacancy rate, lower than most in the country. Patients consistently rate the nursing care at LVH above the 90th percentile among similar hospitals nationwide.
- LVH operates **Lehigh Valley Hospital MedEvac**, a helicopter transport for trauma and other emergency patients. MedEvac helicopters are based in Berks, Carbon, Monroe and Schuylkill counties. Operating since 1981, the service logs over 1,500 flights a year and covers all of eastern Pennsylvania, most of New Jersey, southeastern New York, northeastern Maryland and northern Delaware.
- LVH is a **Joint Commission certified Primary Stroke Center** and assembled the first and only team in eastern Pennsylvania outside of Philadelphia trained to diagnose and **treat stroke quickly and accurately**. Modeled after a trauma team that pulls specialists together quickly, the stroke rapid response team ensures that potent new drugs used to treat stroke are administered within the critical three-hour window of the onset of symptoms.

- LVH's **Burn Center** is a regional referral center for both pediatric and adult burn patients. The 18-bed unit features a burn treatment room specially designed to prevent infection, control pain and promote healing. The comprehensive Burn Center serves patients from across eastern Pennsylvania as well as New Jersey, New York and surrounding areas.

- LVHHN's **Regional Heart Center** is one of the largest in Pennsylvania with 1,000 open-heart surgeries and 1,900 angioplasties performed each year at two sites. For the past eight years, LVH has been named one of the country's top programs for heart care and heart surgery by U.S News & World Report. The Regional Heart Center is a regional leader in research in cardiology and cardiac surgery.

- LVHHN has the fourth largest **Cancer Center** in Pennsylvania and takes care of more than 2,400 new patients each year. Our board-certified physicians are renowned pioneers in cancer research, treatment and prevention. The Cancer Center is in the top one percent for patient satisfaction nationwide and is a founding member of the Penn State Cancer Institute.

- LVHHN has **one of the top three orthopedics programs** in Pennsylvania based on volume, patient outcomes, length of stay and other criteria. LVHHN performs over 1,200 total joint replacements yearly and pioneered development of the nation's first fully mobile bearing knee replacement and cementless knee and hip joints. LVHHN is also one of the few hospitals in the country offering "reverse shoulder" surgery for patients with a damaged rotator cuff.

- The **Behavioral Health Science Center** at LVH – Muhlenberg in Bethlehem reflects a new vision for **mental health services** with a shift away from lengthy hospital stays toward a more flexible outpatient approach. Inpatient psychiatric services provide 52 adult and 13 adolescent beds where staff and physicians develop individualized treatment plans to assist patients in coping with stress, setting goals and communication. A variety of outpatient programs for adults and adolescents are also available.

LVH's 20-bed **inpatient pediatrics** unit provides inpatient care for **children of all ages**. The highest level **Neonatal Intensive Care Unit (NICU)** in the region offers expert medical and surgical care for newborns and premature infants. The NICU and the region's only **Pediatric Intensive Care Unit (PICU)**, a seven-bed unit devoted to the care of critically ill or injured children, are located at the Cedar Crest campus. The area's only **Pediatric Ambulatory Surgical Unit (PASU)** and the **Pediatric Specialty Center** are located at the LVH-Muhlenberg campus. The **outpatient pediatric clinic** at 17th and Chew in Allentown handles more than 26,000 visits a year.

- LVH's **Center for Healthy Aging** opened in October 2002. Funded in part by a federal grant, the center is located at LVH - 17th & Chew. The center brings together medical services, community agencies and educational resources to meet the **unique needs of the community's older adults**.

- At LVHHN's **Advanced-ICU (AICU)** off-site control center physician intensivists and critical care nurses oversee the care of critically ill patients at two Lehigh Valley Hospital locations. In September 2005, the AICU started monitoring patients for the Good Shepherd Long Term Acute Care Hospital – a first in the long-term care industry.

Lehigh Valley Home Health Services includes Lehigh Valley Home Care, Lehigh Valley Hospice and Health Spectrum Pharmacy Services (retail and infusion).

- LVHHN's **fiscal year 2008 revenues** were \$1.193 billion, which resulted in a \$40.7 million gain from patient care services. LVHHN's total assets of \$1.577 billion at the end of fiscal year 2008 put the network in a sound financial position.

- **Tours** are offered at any of the three hospital sites. LVHHN has an established **speaker's bureau** that includes a highly accomplished team of physicians, nurses and other healthcare professionals who are ready to share the latest information on a variety of timely topics with community groups and organizations.

Additional information is available at www.lvh.org on the Internet or by calling 610-402-CARE.

What Others Say About LVHHN

- **U.S. News & World Report** guide to **America's Best Hospitals** for 14 straight years including two specialty areas in 2009
- **Lowest heart attack mortality** rate in the country according to **Centers for Medicare and Medicaid "Hospital Compare"** data reported by **USA TODAY** (Aug. 20, 2008)
- **FORTUNE** magazine's "**100 Best Companies to Work For**" in 2007, 2008 and 2009; only Pa.-based employer listed in 2009
- **Hospitals & Health Networks 100 Most Wired** for the eighth straight year and **Most Wireless** for the fifth time in 2009
- **SDI IHN 100** most integrated health networks for eighth straight year in 2009
- Among only 33 U.S. hospitals named 2008 "**Leapfrog Top Hospitals**" for quality and safety
- **Primary Stroke Center** certification by The Joint Commission; one of the first hospitals designated in Pennsylvania
- **Network Cancer Program** accreditation, one of only 26 in the Nation and the highest available from the American College of Surgeons' Commission on Cancer (CoC).
- **National Magnet Hospital** designation in 2002 and re-designation in 2006, the American Nurses Association's (ANA) **highest honor for excellence in nursing**
- Only recipient of the **National Quality Health Care Award** in 2003