MEETING THE HEALTH NEEDS OF DOMESTIC VIOLENCE VICTIMS:

Analyzing the implementation of India's Protection of Women from Domestic Violence Act (2005) in the coastal districts of Orissa.

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Presenter Disclosures

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No relationships to disclose

PROJECT AIMS

Assess:

- 1. The factors that impact domestic violence victims' **utilization** of the domestic violence law.
 - Effective utilization of the law can positively influence the health and well-being
- 2. The preparedness of the local health services system to address the needs of domestic violence victims by working towards the **prevention** domestic violence.

BACKGROUND AND CONTEXT: DOMESTIC VIOLENCE - ORISSA

- 41.2% of ever-married women in Orissa have experienced physical, sexual, or emotional abuse by current or exhusband (39.7% - India).¹
- 18.6% of women who experienced violence sought help.¹

¹ National Family Health Survey (NFHS-3) 2005 - 06

BACKGROUND AND CONTEXT: PROTECTION OF WOMEN FROM DOMESTIC VIOLENCE (PWDVA)

- Civil not criminal
- Quick and streamlined
- 60 days for case resolution
- Available relief
 - Protection Order
 - Maintenance
 - Medical compensation
 - Residential home

BACKGROUND AND CONTEXT: THE PWDVA

- Protection Officer
- Governmental implementer
- At least one per district
- Guide victims through the legal process
 - assist filling out the court petition
- Assist victims in meeting their immediate needs
 - request medical assistance from statedesignated Medical Facility

BACKGROUND AND CONTEXT: ROLE OF HEALTH SERVICES

- Can do more than treat injuries
- Intervention and domestic violence
 - Screening
 - Inquiring about violence
 - Identifying violence victims
 - Referring to supportive services
- Training and beyond
 - Feedback of efficacy
 - Knowledge of resources

CONCEPTUAL FRAMEWORK



RESEARCH METHODS

- Literature review.
- In-depth qualitative interviews.
- Topic guide modified with new learning.
- Ethical considerations.
- Sampling convenience and snowballing.
- Interviews or focus group discussions in Oriya or English.
- Recordings translated and/or transcribed.
- Thematic content analysis.

COLLECTING THE DATA

- Research assistants
- Eight weeks
- Five coastal districts:
 - Puri
 - Khurda
 - Cuttack
 - Jajpur
 - Bhadrak
- Fifteen outings 67 participants

KEY INFORMANTS

- Women shelter home residents, PWDVA petitioners
- Shelter home workers superintendents, counselors, directors
- Health service providers doctors, health counselor
- District officials District Social Welfare
 Officers, Protection Officers
- Other service providers local attorneys, NGO workers, counselors, other advocates

THREE PHASES OF THE PWDVA AND VICTIM UTILIZATION

Phase One: Becoming aware of the PWDVA and seeking help

Phase Two: Gaining support and assistance from the Protection Officer

Phase Three: Court resolution and relief

BECOMING AWARE OF THE LAW AND SEEKING ASSISTANCE

Victim's awareness of PWDVA

"Woman does not know **what is the Protection Officer**, ... **whether there is a provision of Protection Officer**, because this is only in 2006, people do not know."

- Legal Advocate

BECOMING AWARE OF THE LAW AND SEEKING ASSISTANCE

Victim's inability to find the Protection Officer

"So I advised them, why did not you go to the protection officer because this comes under domestic violence . . . but **she does not know where the protection officer's office**."

- Legal Advocate

BECOMING AWARE OF THE LAW AND SEEKING ASSISTANCE

Costs of locating the Protection Officer

"Those who come they come with great difficulties as they have no money.... She is coming from far off places with hungry belly."

– District Social Work Officer

Protection Officer's dual roles and large workload

"I am a program officer also. I am not only Protection Officer. So the workload is very hostile. I have to assist in the ICDS programs."

Protection Officer's dual roles and large workload

"As ICDS personnel we have very good cooperation from the doctors . . . every doctor in our district. So they treat them free. It is very easy for me because I am the program officer and . . . it is easier to take the help of the doctors for the victims."

Lack of monetary and personnel support for Protection Officer

"District government has provided us some monetary help which are **not sufficient**. I have no single room to counsel the parties. They are not free to express their opinion, I am sitting within all the officials."

Failure to recognize entitled or needed relief

"[Domestic violence victims] are not posing with their health problem before the judicial officers or protection officers.... They are having some health problem but they are not exposing or demanding for that."

- District Social Welfare Officer

COURT RESOLUTION AND RELIEF

Delays in court proceedings

"Some cases are being done and some are delayed. The problem is when I assure the victims that your case will be solved within sixty days it is delayed years. So the victims will lose faith on this act."

COURT RESOLUTION AND RELIEF

Judge's lack of awareness of PWDVA

"The magistrate said that since is a new act we don't have much experience on this. **'If you find anything on this then please let me know**,' magistrate said."

PERCEIVED ROLES AND RESPONSIBILITIES OF THE HEALTH SYSTEM

- Domestic violence is not a health issue
- Domestic violence is the responsibility of others
- Responsibility is to treat and only report serious cases

LACK OF RESOURCES

- Heavy workload of health care providers
- Lack of domestic violence training
- Limited time to consult and identify violence victim
 - "Daily it will be 100, 200, 300 patients he is seeing. **[L]ess** than a minute for a patient to be check up."

- Doctor

"We are just trained as medical graduates, **we are not trained in that aspect. That is the social side**.... We have trained in diseases, only in diseases."

- Doctor

LACK OF AWARENESS

- Unaware of domestic violence prevalence
- Low prioritization of domestic violence

- "**Family violence is subordinate**, secondary, not primary"
- HIV/AIDS Counselor

"That sort of family violence **we don't see much here**. ... We don't see that much of family violence in our area."

- Doctor

INABILITY TO IDENTIFY

- Belief that victims remain in hiding
- Unaware of supportive services
- Domestic violence perceived as a family matter

"They **hide that their husbands has beaten**. They show that they are injured on road accident or something."

- Doctor

"Her request for help is a **disclosure of a family matter**."

- Doctor

FEAR OF CONTROVERSY

- Desire to avoid litigation
- Threats (e.g, financial) from offended family

"If we suspect, I will tell, the family **may issue a case against me**, and they say that [the doctor] is harassing [and] some . . . rupees we must get compensation. [The doctor] **must give compensation**."

- Doctor

"As a health personnel **we don't get into that litigation**." – Doctor

NEXT STEPS

Changing the Perception of Health Care Providers.

- Protect doctors from liability
- Train doctors to screen for domestic violence
- Increase provider knowledge of services
- Institutionalize collaborative relationships

NEXT STEPS

Increasing PWDVA's Positive Influence on Health and Well-Being.

- Increase and spread awareness
- Increase visibility of Protection Officer
- Provide confidentiality and privacy to victims
- Educate legal professionals and reduce
 court delays

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