





• Monthly newsletter with continuous mPINC topics

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### Lessons Learned

- Labor intensive/expensive approach
- Not talking to the right people. Lactation staff not decision makers
- Routinely asked to speak to their bosses
- Universal question was always "What are the other hospitals doing and how are they doing it?"

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# Newly defined goals

### Find a way to:

- Speak to policy makers
- · Create a top down initiative
- Get more "bang-for-our-buck"
- Bring hospitals together to talk, listen and problem solve
- · Capitalize on competitive hospital environment
- Model a collaborative approach
- Jump start this initiative in a high profile way

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# August 2009

- Received information regarding Massachusetts Summit
- Funding from State CDC/DNPAO
- Indiana Perinatal Network provides perfect point of collaboration

Just the "**front door**" initiative we were looking for

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### PERINATAL NETWORK

### Some unexpected lessons learned

- Realized we could build on relationships from previous work and network of coalitions
- Identified leadership in all hospitals
- Started a dialogue where there was none before
- Convened first face to face meeting of all delivering hospitals in Indiana
- Identified 2 hospitals no longer delivering

PERINATAL

Evidence for change is in the numbers

95% of hospitals attended 99% of all births in IN represented

With these numbers of people hearing the same message the odds for change are greatly increased

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PERINATAL On a scale of 1 to 5, our AVERAGE scores were... • (4.7) Summit provided a clearer understanding of mPINC • (4.9) thought it important to improve hospital breastfeeding practices

- (4.7) Summit attendance will improve care at their hospital
- (4.9+) important to convene a Summit next year to follow progress

(108 respondents, 5= strongly agree)

Results





INDIANA PERINATAL NETWORK	Follow up: A work in progress
<ul> <li>27 of 95 Delivering h individual mPINC ass</li> <li>Continuing relations surveys/emails</li> <li>Ongoing hospital vis</li> </ul>	istance hip with follow up
Support from State Breastfeeding Coordinator always available	
Monthly breastfeedi variety of mPINC top     Summit 2011 in the	

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Summit 2011 in the works

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## Some early results

- Promotion of Lactation Consultant to Coordinator of Lactation Services
- 1 Taskforce put together
- A few planning/summary meetings

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• Lots of phone calls with questions about staffing hours

# Success strategies Time spent building relationships is key Personalized touch greatly improved attendance Reaching out to people in many ways, many times over If it is worth having the event it is worth putting the time in to make sure it is well

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attended

