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Palestinian Health Sector Reform and Development Project “The Flagship Project”

Palestine Medical Complex: Creating a Center for Excellence in Secondary Health Care

For decades, Palestinians have had to seek both specialized health care and medical education abroad due to insufficient specialized health care centers in the West Bank and a lack of confidence in the health system.

Having identified the need for an integrated, comprehensive, and specialized medical facility as one of its main priorities to reform and develop the health sector, the Ministry of Health (MoH) is in the process of establishing a national Palestinian medical center- the Palestine Medical Complex (PMC)- around four existing hospitals and a blood bank in the West Bank's central city of Ramallah.



With the support of the USAID's Palestinian Health Sector Reform and Development Project (The Flagship Project), the PMC is envisioned as an incubator for health sector reform that will provide Palestinians a state of the art specialized health care deliverer under one umbrella. As a center of excellence, the PMC will promote good governance, transparency, equity, and quality health services.

The Flagship Project is providing technical and supportive assistance to the MoH to operationalize the PMC to reach the following goals:

- Ensure equitable access to quality secondary and tertiary health care delivery.
- Support the MoH in providing quality medical care within MoH facilities to reduce a severe financial drain on the Ministry, caused by a large number of referrals to East Jerusalem facilities and abroad.
- Provide highly specialized services not currently available to the Palestinian population in the public health sector- such as pediatric cardiovascular surgery and emergency medicine.
- Strengthen private sector involvement in health, and encourage investment.
- Implement a dynamic health information system at the PMC to serve as an essential mechanism for gathering accurate data and empowering decision makers with a tool for reform, ensuring efficiency and effectiveness in quality care.
- Serve as a teaching medical facility linked to MoH, providing residency programs for medical graduates, undergraduate training, and internship opportunities.
- Coordinate an innovative approach to connect the Palestinian health sector with health professionals worldwide, nurturing an international understanding of best practices.

Once fully operational, the PMC will consist of a Pediatric wing that will serve as a referral hospital for children; a Surgical referral hospital mainly providing cardiac and neuro-surgical health services; a wing for internal medicine and radiology; an Emergency wing; and last but not least, the Blood Bank which will serve as a hematology and blood donation center.

