

Improve service delivery

*GPRA: Government Performance and Results Act

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SAIS Benefits to CSAT

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- Enables CSAT to meet GPRA requirements, by generating outcome data on clients served in CSAT's discretionary services and best practices programs.
- Provides CSAT with important information on services provided to clients as well as client outcomes.
- Enables Government Project Officers (GPOs) to monitor their grants . and generate needed performance reports.
- Enables CSAT to improve service delivery and program effectiveness. .
- Provides evidence of results .

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