BACKGROUND / CHALLENGES

PRESIDENT'S EMERGENCY PLAN FOR AIDS RELIEF UNPRECEDENTED GROWTH^{1,2}:

Impact/Results:

- **Treatment:** Fiscal Year 2009, over 2.4 million people treated
- **Care & Support:** Fiscal Year 2009, nearly 11 million people affected and infected by HIV/AIDS had care and support
- **Prevention:** Fiscal Years 2004 through 2009, nearly 340,000 babies have been born without HIV
- **Counseling/Testing:** Fiscal Years 2008 through 2009, nearly 29 million people received HIV counseling and testing

Global Aids Program Capacity Building:





KEY OBJECTIVES

- Discuss Situational Analysis Modeling Framework's Implementation and Monitoring/Evaluation Methodology.
- Describe the Methods in the Implementation Phase.

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- Describe the Evaluation Metrics and Operational Performance Indicators.
- Provide Examples of Mind Mapping Utilities.

METHODS

Step 1 – Gather Data

The first step was to retrieve operational information through a variety of data sources

Step 2 – Analyze Data

After gathering the data, an assessment was undertaken to group into common themes and identify opportunities and challenges

Step 3 – Identify Solutions

Finance, Accounting, Human Resources, and Property/Space Management

Step 4 – Implement Policy (Solutions) Evidence based Operational Policy was dereived from the 6 Evaluation Domains and Primary/Secondary Tools.

Step 5 – Evaluate – Take Action ► Gather / Analyze Data 6 Domains were categorized in achieving operational efficiency and effectiveness.

TOOL BOX

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5 Primary Tools	Functionality
Financial Management Utilities	Track project and core operation funds
Internal Communication Matrix	Improve internal communication
MS Outlook e-Mail & Calendar	Manage information flow and calendar appointment
Office Space Utilization Plans	Allocate shared office space for telecommuters
Shared e-Drives	Archive documents
Secondary Tools	Functionality
Pepfar.net Portal	Share information with interagency partners
Organizational Chart	Clarify line and staff function
Administration Duty Matrix	Enhance existing workforce flow
Newsletters	Communicate essential information
Mentoring Resource Sheet	Workforce enhancement
Employment Database	Retain, evaluate, promote, retire and recruit staff
Supply Ordering Protocol	Streamline purchasing processes

PUBLC HEALTH ADMINISTRATOR'S SURVIVAL KIT

T Etherington, P-C Tsai Wan Global AIDS Program, US Centers for Disease Control and Prevention, Atlanta, GA

1. Gather Dat

SITUATIONAL

ANALYSIS

MODELING

(CYCLICAL PROCESS)

Improve Operational Efficiencies



IMPLEMENTATION & **EVALUATION INDICATORS**

Policy Implémentation

1. Travel

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- 2. Communication 3. Recruitment and
- Mentorship
- 4. Budget Execution & Funding Acquisitions
 5. Telecommuting, Office
- Space & Inventory

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Evaluation Domains

- 1. Morale
- 2. Leadership
- Communication
 Budget Obligations
 Human Capital
 External Partner
- Collaborations



¹World AIDS Day 2009 Latest PEPFAR Result, ²2009 Annual Report to Congress on PEPFAR Program Results, ³MindJet® The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.