

# A SWOT Analysis of Evidence-based Case Rates (ECRs): A Promising New U.S. Payment Model For Improving Healthcare Cost Effectiveness and Quality

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### Introduction

- Given continuously rising healthcare costs, issues of poor quality, and limited access to care, current payment models are not able to meet the needs of healthcare consumers and providers.
- The current healthcare system is fragmented and relies heavily on Fee-For-Services (FFS), Capitation, and Pay-For-Performance (P4P) reimbursement models<sup>1</sup>.
- Evidence-based Case Rates (ECRs®) offer a potential solution by reducing costs, and increasing quality, access, health outcomes. ECRs® are a bundled payment applied to a specific diagnosis or procedure across the duration of specific time and cared for by a collaboration of health care providers<sup>2</sup>.

## **Objectives**

- To evaluate PROMETHEUS Payment®, the Model, as healthcare provider reimbursement model in the nation's largest provider of healthcare, the Center for Medicare and Medicare Services (CMS).
- Illustrate the Model's feasibility at the national level in light of Health Care Reform, and determine whether the Model could live up to its promise of paying for improved quality by avoiding expensive complications through the market forced collaborative care of evidence-based medicine.
- In conclusion, offer recommendations for the Model to enhance its potential as an alternative to unabated FFS for payment plans currently implemented for provider reimbursement.

## Methods

- Current literature was reviewed regarding payment models with respect to goals of health care reform concerning quality, access, outcomes, and costs of health care delivery. FFS, Capitation, P4P, Prospective Case, and bundled Episode-based reimbursement systems were compared. Internet published presentations of pilot demonstrations in different specific regional markets by the Model were examined.
- Conducted a structured personal interview with Francois de Brantes, Executive Director of Health Care Incentives Improvement Institute (HCI3) which promotes the Model.
- A Strengths, Weaknesses, Opportunities, and Threats (SWOT) strategic management analysis was performed on the literature review and personal interview. The Model's internal strengths and weaknesses were compared to its external opportunities and threats from other reimbursement schemes.

### Results

Table 1. Summary Table of PROMETHEUS Payment ® Pilot Sites and Specialization

PILOT SITE	ECR SPECIALITY
HealthPartners, MN	Acute Myocardial Infarction
Crozer Keystone Healthcare System, PA	Hip and Knee Replacement
Employer's Coalition on Health, IL	Diabetes, Hypertension, Coronary Artery Disease
Priority Health, MI	Diabetes, Congestive Heart Failure, Asthma, Chronic Obstructive Pulmonary Disease, Colon Resection
New York State Health Foundation, NY	Launched two pilot sites evaluation will provide state policymakers with details information on wasteful spending.

Source: PROMETHEUS Implementations webpage

#### Figure 2. Key Results from SWOT Analysis

•Equipped with a 'Healthcare Warranty",

- •Pilot sites tested, calibrated, and configured for specific conditions to determine a fair and equitable price for patients.
- Risk adjusted for the patient: geographic variation and co-morbidities, Furthermore can be used alongside other reimbursement schemes.

 Physician Scorecard encourages collaborative care and ties outcomes, complications and patient satisfaction to reimbursement.
Potentially Avoidable Complications (PACs) to receive a bonus (10%), which is accomplished by collaborating with other providers to maximize the ECR® pie.

•Supported with grants from RWJF, CWF, and GE Healthcare

Looks at provider payments in a new, unique way
Diversification of pilot sites and input data, since they are not

necessarily applicable to all populations or geographic locations. •Development of methods to better measure and ensure

appropriateness of care. • Leverage relationships with large employers to assist with implementation strategies and attract key opinion leaders (KOLs) to promote the model, gaining trust and greater exposure for peer review.

Capture the segmented healthcare workers.

•Design and promote publicly reported Physician Scorecards for patients' use.

Figure 1. Knee Replace Surgery Comparing PROMETHEUS Payment ECR® against FFS reimbursement

1.1. h . l	*** ***	Under Fee-for-Service	
(with complications):	\$39,000	(assumes no complications):	\$24,000
Budget under PROMETHEUS		Budget under PROMETHEUS:	
(factors in potential complications):	\$28,000		\$28,000

Image Source: PROMETHEUS Payment Newsletter July, 2010.

The PROMETHEUS Payment ECR® accounts for the total care (i.e., diagnosis, surgery, pharmaceuticals and rehabilitation) and potentially avoidable complications (i.e. hospital acquired infections and complications due to pre-existing conditions.)

•Lack of comparison to other ECR® Models and bias rooted in publications as most are authored by Board members.

Provider backlash due to pressure from published scorecards.
Potentially encourages providers and hospitals to negotiate rates with third party pavers.

•Lack of resources (IT, personnel, etc) to implement on a national level or in small practices.

•Can pay out of FFS up to a fix predetermined budget. •Potential to profile patients based input data.

Criticized for being too complex due to its highly statistically driven models.
The bundling of the diagnosis and treatment of medical conditions coupled with compensation plans requires extensive research and development and is an ardrous administrative undertaking.

 There is concern to introduce a complex payment model in a multi-payer system, which could simply replace one complex system with another.
Assumes that monetary incentive is sufficient and that collaboration and teamwork will reduce complications, which limits the applicability of clinical practice guidelines (CPGs), and can increase the conflicts between them.

•Accountability for the ECR® is not clear: Payer or Provider?

•Input data is from a commercially insured claims data base, which is used to develop the pricing for an episode of care.

Difficult to reach consensus with Good Clinical Practices on the timing of an actual episode, and diagnosis of chronic disease or procedure.

## **Discussion and Conclusions**

•Preliminary results of PROMETHEUS® pilot sites have been successful in demonstrating on average decreased costs and estimated to reduce by 5.45% between 2010 to 2019<sup>3</sup>. It encourages care coordination as defined by the Accountable Care Organization and also aligns with the Medical Home concept, which the Obama Administration cites as a path towards improving quality, access, and reducing healthcare costs<sup>4</sup>.

•The incentive system is monetarily based which fails to address potential team issues encountered in CMS where these patients are seen by multiple providers. Furthermore, operating alongside current payment schemes, i.e. paying out FFS up to a fixed predetermined budget<sup>2</sup> could result in providers taking on more risk than anticipated.

•Future confirmatory studies are warranted to compare the Model against other ECRs® and design ECRs® for primary care services. The disclosure claims data, used for the pricing the ECRs®, was originally intended for reimbursement, for the purpose of quality reporting has been proved to cause challenges with reliability and validity<sup>5</sup>.

•A significant investment in socio-techno-logistical infrastructure and the need for collaborative partnerships with payer and provider stakeholders are essential for a nationwide launch<sup>6,7</sup>. Relationships with large corporations should be leveraged to implement a strategy for scaling up and help attract KOLs who would promote the model to health care providers, gaining public trust and greater exposure for peer review.

•As a long term plan, the Model could be expanded to assess the appropriates of care delivered and begin marketing for nurse practitioners and physician assistants. This segmented market of healthcare professionals could be captured as the workforce demographics shift.

•Collectively these findings suggest that implementing the Model would increase quality, decrease cost, and in emerging trend of consumer driven care, the Provider Scorecard can aid in patients' constructing their own values indexes without eliminating choices<sup>2</sup>.

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