

Electronic Decision Support at the Point of Care: Integrating Content for a Low Resource Setting

American Public Health Association Meeting Denver, CO Paul G. Auwaerter, MD Executive Director, POC-IT Center Division of Infectious Diseases Johns Hopkins School of Medicine

Disclosures

- No Financial disclosures
- No off-label discussion of medications

Objectives

- Background, electronic medical information
- Use of technology in low-resource settings
- Adoption
- Challenges

Can Technology Help?

- Information overload
 - 10,000 diseases
 - 3,000 medications
 - 1,100 laboratory tests
 - >400,000 articles annually
- Medical Errors
- Clinical Evidence vs anecdotal medicine

Assessing Impact: Access to Appropriate Tools

- Critical features of clinical decision support
 - 1. Decision support as part of clinician workflow (p < 0.00001),
 - 2. Recommendations, not just assessments (p = 0.0187),
 - 3. Decision support at the time and location of decision making (p = 0.0263)
 - 4. Computer based decision support (p = 0.0294).

Summary

 "Of 32 systems possessing all four features, 30 (94%) significantly improved clinical practice."

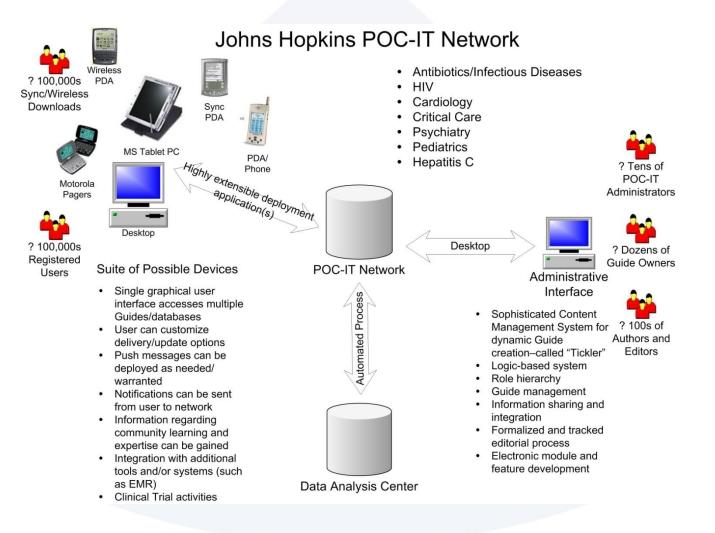
BMJ 2005;330:765

POC-IT Center

POC-IT Center

- Develops electronic evidence-based clinical decision support guides
- Guides are accessible through
 - The Web
 - Mobile technologies (Palm, Pocket-PC, Symbian O/S, RIM, Android, Windows SmartPhone and iPhone)
 - CD-ROM
 - Print
- Designed for use in both primary and specialty care clinical settings
- <u>ABX (Antibiotic) Guide</u> and <u>HIV Guide</u> distill complex material into need-to-know information
 - easily accessible
 - quickly viewed
 - regularly updated

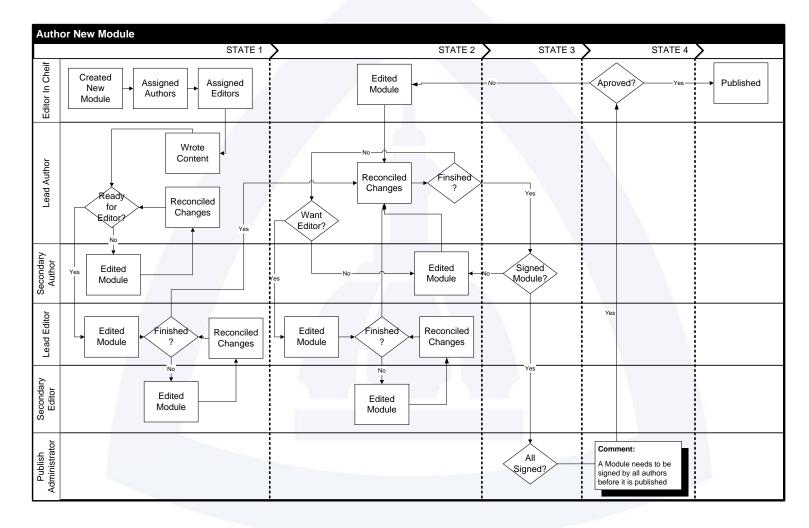
Tickler Network



Tickler--Authoring Modules

Diagnosis Module Title Tuberculosis, Active Keyword List Book Keyword Text Туре ID 1 Yes Tuberculosis SNOMED R-F6B50 2 Tuberculosis screening SNOMED R-F73A6 3 AIDS with tuberculosis SNOMED DE-36338 4 Yes MTB - Mycobacterium tuberculosis SNOMED L-21801 5 Pulmonary tuberculosis DE-14810 SNOMED 6 Yes Mycobacterium bovis SNOMED L-21803 Author Timothy Sterling, M.D. Heading Name PATHOGENS Bulleted List Text 1 Mycobacterium tuberculosis 2 Mycobacterium bovis 3 Heading Name CLINICAL Bulleted List Text Hx: pulmonary TB = cough > 2 wks, fever, night sweats, weight loss, hemoptysis, SOB, chest pail 2 Disseminated TB = fevers, weight loss, organ involvement. Also see TB meningitis module for C 3 CXR: upper lobe infiltrate classic (may be cavitary); atypical presentations especially in children 4 Sputum AFB smear--50% sensitive. 5 AFB culture -- 80% sensitive 6 PCR: best for sputum with positive AFB smear, expensive.

Editorial Workflow

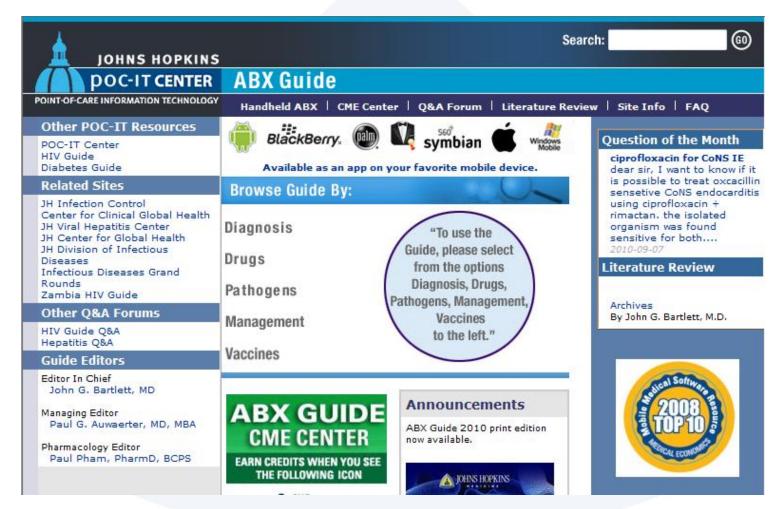


Tickler--Editing/Updating Modules

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General	History	Edito	litor Preview Source Roles		
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= Antibio	tic Module				
	= Title	Isoniazi			
	Author		A. Pham Pharm.D. and John G. Bartlett M.D.		
			Specific Information		
	💌 Heading				
	💌 Heading	•	3		
	 Heading 	·			
		Text			
		▲ Bulle	eted List		
			Text		
			1 Treatment of latent TB (prophylaxis): INH 5mg/kg (max300mg) PO qd x 9 mos or DOT: 15mg/kg (max 900m	w.r	
			2 Active TB treatment (with other anti-TB agents): 5mg/kg (max300mg) PO qd x 6-9 mos or directly observed	therapy (DOT):	
			Active TB treatment continuation phase (with other anti-TB agents):3x/wk for CD4 <100		
			4 Active TB treatment duration: 6 mos for most forms except severe cavitary pulmonary (9 mos), bone/joint (9	mos), miliary (9	
			5 Coadminister with pyridoxine 50mg/d or 100mg 2x/wk to prevent neuropathy.		
			6 DOT preferred for <u>active TB</u> in all pts		
			7 Obtain CBC and LFTs at baseline and periodically throughout course of therapy. Monitor monthly for hepatil	tis sx; consider r	
			8 Administer 1 hr before or 2 hrs after meals		
			9 Undo		
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		= Name			
		= Text			
		 Bullet 	eted I Move Up Move Down		
			1 Delete Bullet rease phenytoin levels. Monitor closely.		
			2 Carbamazepine: may increase carbamazepine levels. Monitor closely.		

3 Enflurane: in rapid acetylators of INH, high output renal failure may occur. Monitor closely.

ABX Guide



> 680,000 individual registered users since 2000

POC-IT Antibiotics (ABX) Guide

620 information modules

- Content Features
 - Diagnostic Criteria
 - Treatment Regimens & Algorithms
 - Therapeutic Indications
 - Drug manufacturer formulations
 - Dosing Guidelines
 - Drug Interactions
- More than 270 diagnoses, 120 pathogens, 230 of the most commonly prescribed drugs

johns hopkins	Sear	rch:
poc-it center	ABX Guide	
POINT-OF-CARE INFORMATION TECHNOLOGY	Handheld ABX CME Center Q&A Forum Literature Review	Site Info FAQ
Other POC-IT Resources POC-IT Center HIV Guide	Diagnosis>	Antibiotics
Related Sites	Diagnosis	Antifungal
JH Infection Control Center for Clinical Global Health JH Viral Hepatitis Center JH Center for Global Health JH Division of Infectious Diseases Infectious Diseases Grand Rounds Zambia HIV Guide	Respiratory Bronchiectasis Bronchitis, Acute Uncomplicated	Antimycobacterial Antiparasitic Antiviral Biological Diagnosis
Other Q&A Forums	Chronic Bronchitis, Acute Exacerbations	Biodefense
HIV Guide Q&A	Common Cold	Bone/Joint
Guide Editors	Empyema Iofluenza	Cardiac
Editor In Chief John G. Bartlett, MD	Influenza, Avian Legionnaires' Disease	Dermatologic Eyes/Orbits
Managing Editor Paul G. Auwaerter, MD, MBA	Lung Abscess Pneumonia, Aspiration	Fever Generalized Inf×
Pharmacology Editor Paul Pham, PharmD, BCPS	Pneumonia, Community-Acquired Pneumonia, Hospital-Acquired	Genitourinary GI
ABX GUIDE CME CENTER	SARS [Severe Acute Respiratory Syndrome] Coming Soon Tuberculosis, Active Tuberculosis, Latent Upper Respiratory Infections	Gynecologic HEENT HIV/AIDS Neurologic
EARN CREDITS WHEN YOU SEE THE FOLLOWING TWO ICONS	Sepsis Syndromes	Respiratory Sepsis Syndromes Soft Tissue
POC-IT CME (0.25hr) Links to quick, 0.25 hr CME programs within the context of your search	Sepsis - Unknown Source © POC-IT CME (0.25hr) Staphylococcal Toxic Shock Syndrome	STD Surgical Infections
CME Dialogues (1hr)	Streptococcal Toxic Shock Syndrome Vascular Catheter Associated Sepsis	Travel/Tropical Vaccine Adverse Reactions

ABX-Guide Success

- Navigation
- Ability for flexible and quick responses
- Information updated, published daily to web/ handhelds
 - Urgent Public Health/Medical Information
 - Biodefense Anthrax October 2001
 - SARS 2003
 - Influenza, pandemic influenza 2009
 - Foodborne outbreaks
 - Drug shortages
 - New drugs, vaccines
 - Guideline recommendations

Electronic Guide Effectiveness

 Interventional Study Using ABX Guide: Antibiotic decision accuracy, cross-over
 --Traditional Care: 66% initial 3-month period
 --Care w/ Guide: 86.6% second 3-month period
 (p = 0.005)

J Am Coll Surg. 2006 Mar;202(3):459-67.

POC-IT HIV/AIDS Guide

• HIV Guide (launched 2004)

– >28,000 registered users

– 225 information modules

- Diagnosis
- Drugs
- Pathogens
- Management

 <u>Chronic Illness, Management Guide</u> + acute infections

johns hopkins		5	Search:	0
poc-it center	HIV Guide			
POINT-OF-CARE INFORMATION TECHNOLOGY	Handheld HIV CME Center	Q&A Forum Publications	Resources Site Info FAQ	
Other POC-IT Resources	Browse Guide By:		Question of the Month	
POC-IT Center Diabetes Guide	Diagnosis	"To use the	Re: Re: Re: Starting HAA during Acute HIV Infect	ion
Related Sites Infection Control	Drugs	Guide, please select from the options	My Situation: I developed very high fever, malaise and eye pain that came of	out
CCGHE Viral Hepatitis Center Center for Global Health	Pathogen	Diagnosis, Drugs, Pathogen, Managment,	of nowhere starting Aug.8 that lasted for 6 days. My HIV antibody test came	
JH Division of Infectious Diseases Zambia HIV Guide	Management	Resistance Tool.	back negative 2010-09-29	
Other Q&A Forums	Resistance Tool to the left."		Literature Review	
ABX Guide Q&A Hepatitis Q&A			Archives	
Guide Editors			By John G. Bartlett, M.D.	
Editor In Chief Joel E. Gallant, MD, MPH	Features	New Developments		
Pharmacology Editor Paul Pham, PharmD, BCPS	The HIV GUIDE is now available for download through SKYSCAPE	FDA approval of RTV tablets Paul A. Pham, Pharm.D. 02-22-2010		
HIV GUIDE CME CENTER EARN CREDITS WHEN YOU SEE THE FOLLOWING ICON	All handheld, mobile devices are supported including Palm, PocketPC, BlackBerry [®] and iPhone. To download the HIV Guide from Skyscape, please visit this site. 2008-02-26	Announcements 100 Questions and Answers About HIV and AIDS 100 Assess HIV and AIDS		

Zambia HIV



Ноп



People waiting for male circumcision services outside University Teaching Hospital in Lusaka, Zambia

- 1 out of 7 adults HIV infected
- Av life expectancy: 37 yrs
- U.S. President's Emergency Plan for AIDS Relief (PEPFAR)
- WHO Guidelines for HIV
 Treatment

POC-IT Zambia HIV Guide

- Zambia's Access Problem
 - How to provide a version of the National Guidelines that is:
 - Easily accessible and understandable to range of medical providers [MD, RN, lay-educated]
 - Functional in remote areas and away from desktop computing resources
 - Supported by authoritative, evidence-based resource
 - Available on a durable device
 - Zambian National Guidelines goals:
 - to standardize the quality of HIV care in all health-related sectors
 - equip health care workers with the basic information that will help them provide high-quality care and treatment for patients with HIV

POC-IT Zambia HIV Guide

- The POC-IT Solution
 - Guidelines Developed in Zambia by the National HIV/STI/TB Council (NAC) and numerous cooperating partners and institutions
 - The POC-IT Center created an electronic version of the Zambian National Guidelines on Management and Care for People Living with HIV/AIDS Guidelines with PEPFAR funding through CDC
 - Integration with core HIV Guide Content





HIV Guide - Zambia

POINT-OF-CARE INFORMATION TECHNOLOGY

Zambia HIV National Guidelines

Introduction >>

HIV Counseling and Testing ->> Sexually Transmitted Infections (STIs) >> General Principles of Antiretroviral Therapy for Chronic HIV Infection in Adults and Adolescents >> When to Start ARV Therapy for Chronic HIV Infection in Adults and Adolescents Initial Regimen for ARV Therapy >> Adherence >> Baseline evaluation and Monitoring >> Calculations: Ideal Body Weight, Body Mass Index and Creatinine Clearance >> ARV Therapy for Individuals with Tuberculosis Co-Infection >> Adverse Effects and Toxicity ->> Immune Reconstitution Inflammatory Syndrome (IRIS) >> Changing or Stopping ART >> Treatment Failure >> Stopping ARV Therapy >> Post Exposure Prophylaxis >> Cotrimoxazole Prophylaxis >> WHO Staging in Adults and Adolescents >> Nutrition Care and Support >> Palliative Care in HIV and AIDS >>

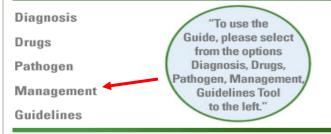
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Zambia Guideline Team Peter Mwaba MMed PhD FRCP Alywn Mwinga MMed Isaac Zulu MMed MPH Velepie Mtonga MMed Albert Mwango MBChB Jabbin Mulwanda MMed FCS

Browse Guide By:



Announcements

This HIV Guide is an electronic version of the Zambian National Guidelines on Management and Care for People Living with HIV/AIDS developed in Zambia by the National HIV/STI/TB Council (NAC) and numerous cooperating partners and institutions. The National Guidelines were developed with a goal of standardizing the quality of HIV care in all health-related sectors, and aim to equip health care workers with the basic information that would help them to provide high-quality care and treatment for patients with HIV.

The HIV Guide presents the Zambian National Guidelines in easily accessible electronic format, while benefits the reader with wealth of additional technical information and references on topics related to HIV/AIDS care and treatment.

Technical assistance for developing the electronic guide was provided by Jhpiego, Point of Care-Information Technology (POC-IT) Center, and Johns Hopkins University School of Medicine (JHU SOM), with funding from the U. S. President's Emergency Plan for AIDS Relief (PEPFAR) through the Centers for Disease Control and Prevention.

The HIV Guide is also available on a CD ROM and in a version for PALM handheld devices. Contact information for inquiries: Jhpiego Zambia, 8 Ngumbo Road, Long Acres, PO Box 36873, Lusaka, Zambia, or by phone +260 (1) 256255/6/7.

Diagnosis Complications of Therapy

- Malignancies
- Miscellaneous
- **Opportunistic Infections**
- Organ System

Drugs

- Antimicrobial Agents
- Antiretrovirals
- Miscellaneous

Guidelines

Zambia HIV National Guidelines

Management

- Antiretroviral Therapy
- Laboratory Testing
- Miscellaneous

Pathogens

- Bacteria
- Fungi
- Parasites
- Viruses
- View All Modules
- Index

JOHNS HOPKINS DOC-IT CENTER

HIV Guide - Zambia

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Adverse Effects and Toxicity >>

Immune Reconstitution Inflammatory Syndrome (IRIS)

Changing or Stopping ART

Treatment Failure

Stopping ARV Therapy >>

Post Exposure Prophylaxis

Cotrimoxazole Prophylaxis

WHO Staging in Adults and Adolescents

Nutrition Care and Support

Palliative Care in HIV and AIDS

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Management>

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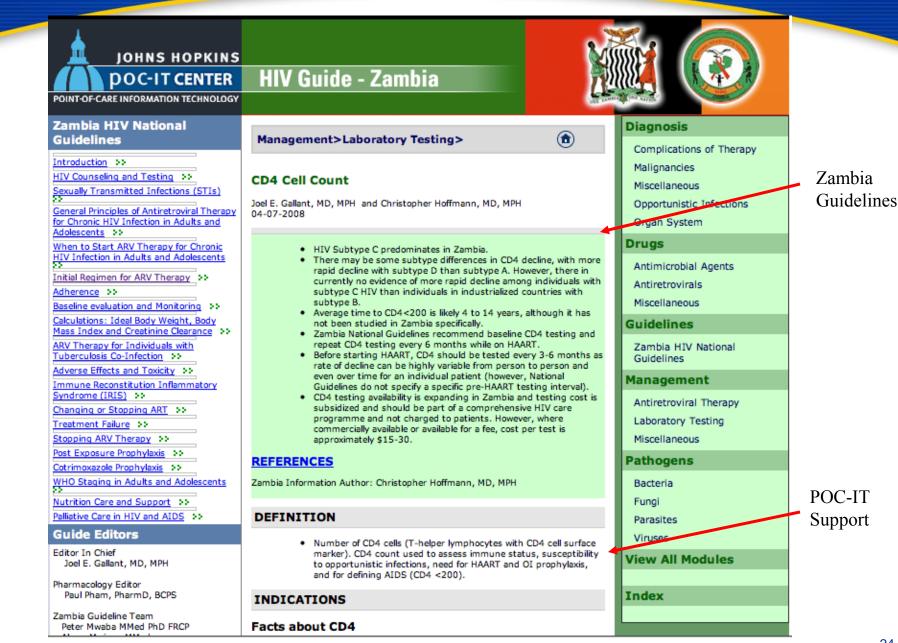
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Management>

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Baseline & routine testing CD4 cell count HIV Diagnosis

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Initial Evaluation (Zambia specific)

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- Complications of Therapy
- Malignancies
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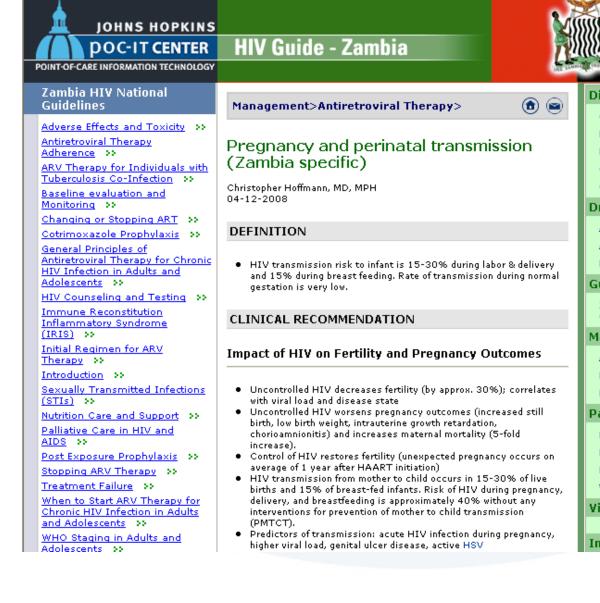
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POC-IT Zambia HIV Guide

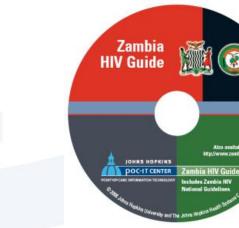
• The POC-IT Center Solution, (continued)

- Integrated Guidelines with POC-IT HIV Guide

- Enhanced the Guidelines with a wealth of additional clinical information and references on topics related to HIV/AIDS care and treatment
- The integrated content is easily accessible both on the web and when downloaded from a CD-ROM

onto a PDA





Rollout--adoption



- Urban—Lusaka
 - Smartphone (Palm)
- Rural—Copper Belt
 - CD-ROM
 - Palm handheld

Technology Training with Angela Chembe, Makeni Clinic, Zambia – November 2008



Table 1: Basic Usage by Device*

	Searches During Clinic Hours **			Searches During Evenings, Weekends, and Holidays		
Device	Number of	Average	Average	Number of	Average	Average
	Searches ***	# of	Time in Guide	Searches	# of	Time in Guide
		"Taps" per	(minutes)		"Taps" per	(minutes)
		Search			Search	
2	27	5.5	4.0	4	5.3	2.2
3	66	3.9	2.3	28	4.8	4.2
5	60	6.3	5.9	21	5.9	5.8
6	8	5.6	2.6	13	7.8	4.3
7	52	4.1	3.0	7	7.9	6.9
Combined	213	4.9	3.7	73	б.0	4.8
(Average)	(42.6)			(14.6)		

* Because users do not log-on to use the Zambia Guide, and because the devices can be shared, the log files can only detail how a *device* was used and not how a particular individual used a device: devices could have been shared with and used by co-workers or others; assigned participants may have conducted demonstrations of the device.

** Clinic Hours were determined to be 8AM to 5PM, Monday through Friday, excluding public holidays.

*** Searches involved the access of actual content or related information within the Zambia HIV/AIDS Guide. For example, simply turning the device on did *not* constitute a search, however navigating to the "Abbreviations" page *did* constitute a search.

Table 2: Point-Of-Care Usage * by Device

÷	+						
	Device Number of Searches		Average	Average			
			# of	Time in Guide			
			"Taps" per	(minutes)			
			Search				
	2	21	3.5	1.1			
	3	45	3.8	1.1			
	5	42	3.7	1.4			
	6	2	5.5	3.2			
	7	40	3.6	1.5			
	Combined	150	3.7	1.3			

* Point-Of-Care Usage is a sub-set of searches of "Searches During Clinic Hours." A Point-Of-Care Search had to meet the following strict criteria: 1) had to be during normal clinic hours (8AM to 5PM on non-holiday, weekdays); 2) had to have occurred after a 2 day training "wash-out" period; 3) had to be under 5 minutes in duration; and 4) had to constitute less than 15 "taps." The criteria were chose to specifically assess the usage of the guide during what might be considered "normal" or "typical" patient encounter conditions.

Table 3: Unique Modules Accessed by Device

Device	Number of <u>Unique</u> Modules Accessed	Number of <u>Unique</u> Zambia- Specific Modules Accessed
	(out of 210)	(out of 73)
2	43	15
3	71	21
5	110	31
6	35	9
7	70	20
Combined Overall	144	35



Quotes from Zambia providers

- "The patients can be seen much quicker."
- "It has made my work easier."
- "Easier to use than [printed] reference manuals."
- "Information [in the POC-IT guide was] wellsummarized"

Adoption

- Urban--Gizmo factor
 - Smartphone
 - Frequent use
 - Phone calls
 - Music
- Rural—availability
 - Single computer/clinic
 - Electricity
 - Handhelds—solar charging

Lessons from the Zambia Model

- Zambia HIV Guide experience model for developing region or country-specific guides
 - Navigate the political system and collaborate with Ministries of Health
 - Assess the capacities of government and health delivery systems
 - Adapt to country requirements
 - Integrate cultural specifics
 - Integrate country/region-specific guidelines
 - Strengthen national healthcare systems
 - Benefit of US experts reviewing country/region-specific guidelines for accuracy and currency

Adoption within existing culture

johns hopkins	Search:	60
POC-IT CENTER	Diabetes Guide - Trinidad and Tobago	
POINT-OF-CARE INFORMATION TECHNOLOGY		
Other POC-IT Resources	Description of the Description o	
POC-IT Center ABX Guide HIV Guide	Browse Guide By:	View All Modules
Related Sites	Overview	
PAHO Medical Association of Trinidad CHRC quidelines Trinidad and Tobago Ministry of Health CDAP - The Chronic Disease Assistance Programme	Management Complications and Comorbidities ••••• Medications	
Guide Editors		
Editor In Chief <u>Christopher D. Saudek, M.D.</u> Managing Editor <u>Rita Rastoqi Kalvani, M.D., M.H.S.</u> Advisor <u>Frederick L. Brancati, M.D., M.H.S.</u>	Clinical Tests Announcements The Diabetes Outreach Program is one initiative of the TT Health Sciences Initiative, designed to improve the capacity of healthcare professionals to provide quality care for the people of Trinidad and Tobago. This Diabetes Guide presents information in easily	
	accessible electronic formats, benefiting users on topics related to diabetes care and treatment. It includes information about diabetes that is of general (international) use as well as topics that are of specific use in Trinidad and Tobago.	

Adoption within existing culture

Trinidad and Tobago Specific Modules>Trinidad and Tobago Specific Modules>



Complementary and Alternative Medicine: Herbals

Todd T. Brown, M.D, Ph.D. and Paul A. Pham, Pharm.D. 04-02-2010

Trinidad and Tobago Specific Information

Trinidad and Tobago Information Author: Compton Seaforth, Ph.D.

- Estimated prevalence of herbal use for diabetes in Trinidad ranked fifth -- after herbal use for colds, cooling, hypertension and fevers based on ethnopharmacological survey from 2007-2008.
- The following plants are commonly used to treat diabetes, based on survey of 30 adults in Trinidad from 1996-2006: Antigonon leptopus, Bidens alba, Bidens pilosa, Bixa orellana, Bontia daphnoides, Carica papaya, Catharanthus roseus, Cocos nucifera, Gomphrena globosa, Laportea aestuans, Momordica charantia, Morus alba, Phyllanthus urinaria and Spiranthes acaulis (Lans).
- Carailli (Momordica charantia L.): common names include bitter melon, karela, Caryla, Karaile, maiden's blush, Popololo, Balsam pear, Sorrow seed.
- The fruit and leaf parts are taken for diabetes and hypertension.
- Effect on blood glucose: doses of 100mL juice expressed from the unripe fruit reported to be antidiabetic in adults (Raman). Bitter-tasting glycosides have been isolated from the plant (Okabe).
- Zebapeek (Neurolaena lobata R. Br.): leaf teas are taken under other names such as "Zeb-a -pique" for diabetes.

 Local experts, thought leaders to write topics & recommendations

Video teachings

Zambia HIV Guide Collaborators



ZAMBIANS AND AMERICANS IN PARTNERSHIP TO FIGHT HIV/AIDS

Contributors

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