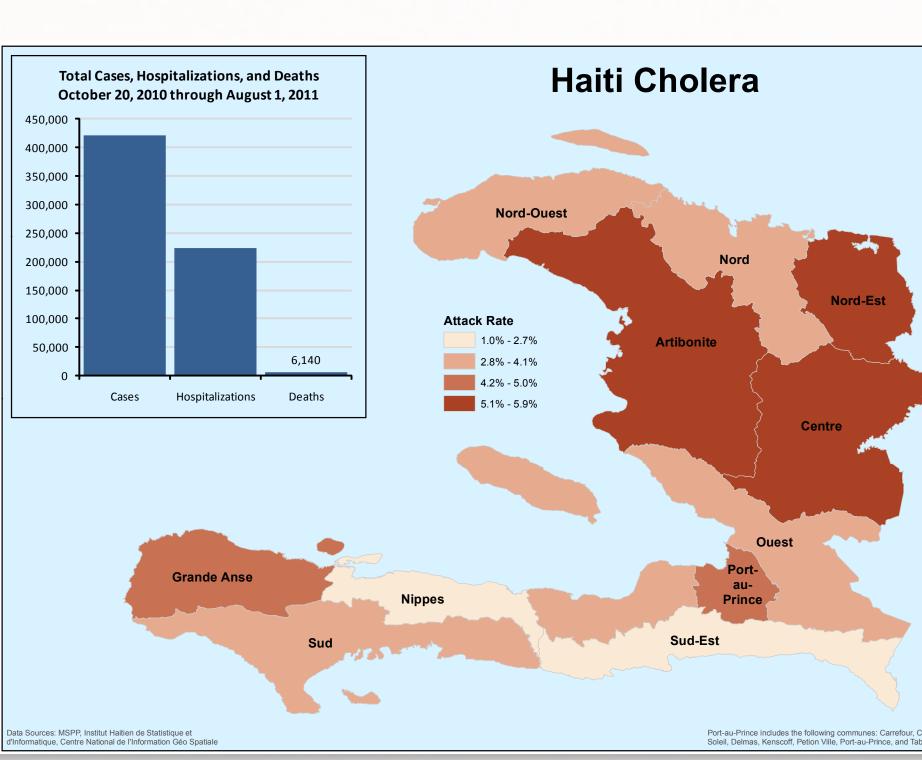
#### BACKGROUND

#### Impact/Results:

- Recent Haiti Cholera outbreak response has received world-wide attention
- ► The CDC Emergency Operations Center responded with approximately 410 staff and \$27 million budget obligations in 2010 -11
- The Policy Unit within CDC's Incident Management System played a vital role in supporting CDC's Haiti Cholera Response





#### LEARNING OBJECTIVES

- Discuss Situational Analysis Modeling Framework Methodology.
- Describe Mind Mapping utility examples.
- Describe cross cutting communication, staffing, resource allocation, and document clearance performance indicators.
- Describe the methods in identifying decision-maker challenges and strategies in emergency preparedness operations.

#### METHODS

#### Step 1 – Gather Data

The first step was to retrieve operational information through a variety of data sources

#### Step 2 – Analyze Data

After gathering the data, an analysis was done to identify opportunities and challenges

#### Step 3 – Identify Solutions

Policy Products were developed and standardized

#### Step 4 – Implement Policy (Solutions)

Evidence based Operational Policy integration driven by proactive organizational leadership's timely, accurate, relevant, strategies and guidance

### ■ Step 5 – Evaluate – Take Action ➤ Gather / Analyze Data

Domains were categorized in achieving operational efficiency and effectiveness

#### POLICY TOOL BOX

| 5 Primary Tools                       | Functionality  |
|---------------------------------------|--|
| MS Outlook e-mail                     | Manage information flow internally                                   |
| Weekly Calendar                       | Manage appointments and meetings with internal and external partners |
| Emergency Operation Management System | Archive documents for use by multiple sectors                        |
| Document Clearance Flowchart          | Manage information flow to external partners                         |
| Organizational Chart                  | Clarify current staff and chain of command                           |
| Mind Manager Applications             | Mapping Process Improvements   |

| Secondary Tools   | Functionality  |
|-------------------|--|
| Job Action Sheets | Describe staff function and facilitate transitioning         |
| Conference Calls  | Maintain partner relationships and provide incountry support |
| Employee Database | Ensure adequate and qualified staff                          |

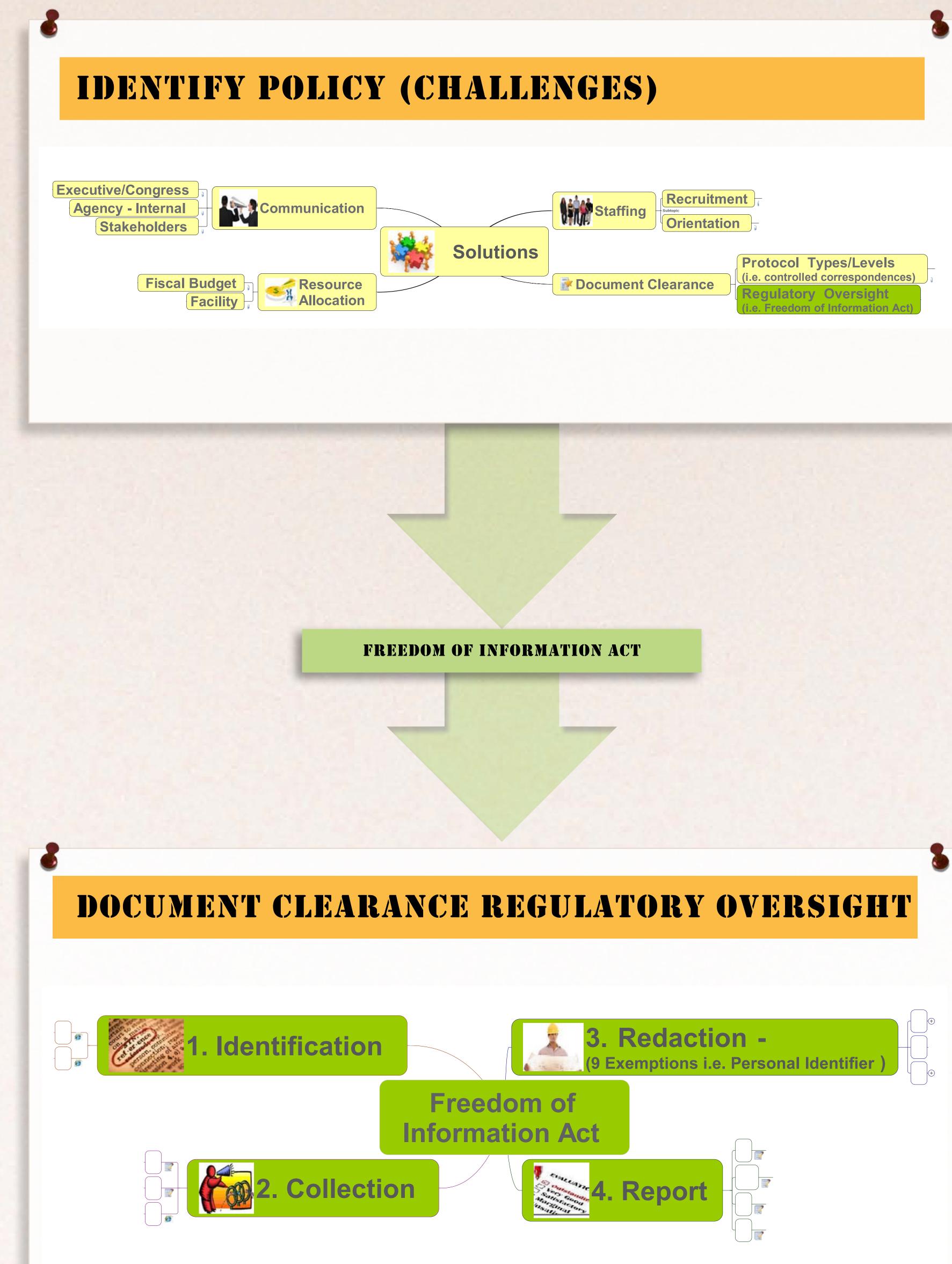
# CDC HAITI CHOLERA RESPONSE 2010—11 POLICY UNIT CHALLENGES & STRATEGIES

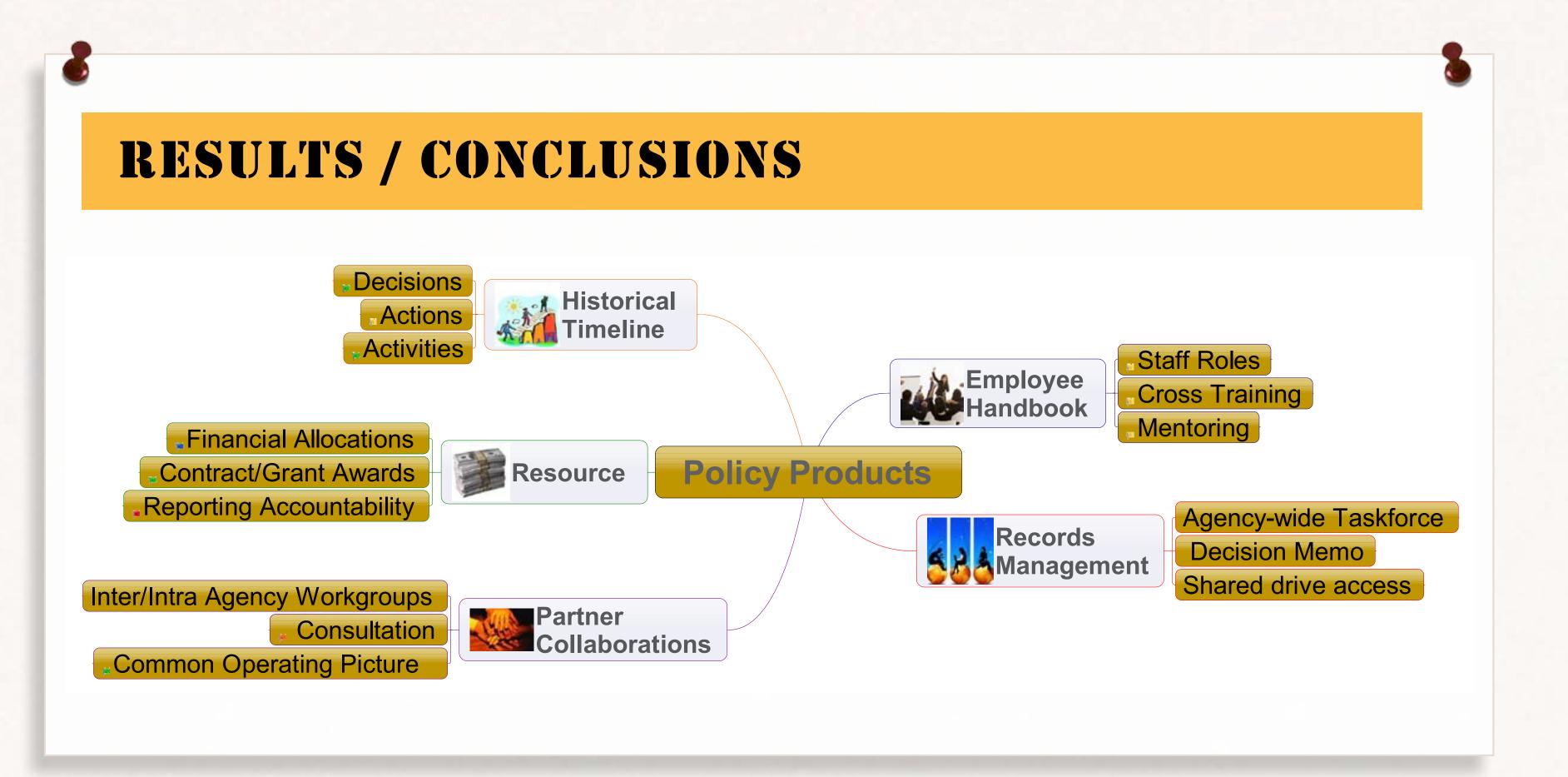
T. Etherington, M. Zadeh, P. Wan, A. Carcelen, & K. Douglass,

Global AIDS Program, US Centers for Disease Control and Prevention, Atlanta, GA



## MIND MANAGER MAPPING PROCESS









<sup>1</sup>World AIDS Day 2009 Latest PEPFAR Result, <sup>2</sup>2009 Annual Report to Congress on PEPFAR Program Results, <sup>3</sup>MindJet®