

### Is your older patient at risk?

### Evaluation of a web curriculum that educates physicians regarding assessing, counseling, and treating older drivers

Joanne Schwartzberg, MD; Cheryl Irmiter, PhD; Lela Manning, MBA, MPH; Karen Peters DrPH

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### **Presenter Disclosures**

**Cheryl Irmiter & Karen Peters** 

### (1) The following personal financial relationships with commercial interests relevant to this presentation existed during the past 12 months:

Cheryl Irmiter has no disclosures.

CONSULTANCY: Karen E Peters served as a program evaluation consultant at the request of the American Medical Association for this project.



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# **Overview**

- Objectives
  - Older driver safety awareness
  - Pilot a web based curriculum
- Methods
  - Six pilot sites (n = 260)
  - Primary vs. secondary audience
- Results
  - 89% practice behavior change
  - 86% relevancy to participant's position



# Aim: Develop a Web-based Training Program

- 1. Increase knowledge base on older driver safety
- 2. Accommodate demand for self-directed training
- 3. Simultaneously target young physicians in training and those already in practice
- 4. Eliminate issues with first live train-the-trainer program
  - Labor-intensive
  - Time-consuming
  - Limited reach
  - Expensive



### **Goals of a Web-Based Course**

Objective #1: Reach more than 50,000 physicians over a two year period

### Objective #2: Develop and pilot a web-based curriculum for:

☑ Residents from multiple specialties

 Practicing physicians interested in completing PI CME (course with performance improvement component leading up to 20 AMA PRA Category I credits)

### Going Viral: A web curriculum that educates physicians regarding assessing, counseling, and treating older drivers

- 1. Web-based
- 2. Self-directed
- 3. Tools include:
  - Assessments for medical safety to drive
  - Counseling
  - Treatment options
  - Resources
- 4. Engagement techniques
  - Case Studies
  - Benchmarks of progress

# **Project Questions:**

- 1. How do the residents, physicians, directors, and/or others evaluate the course?
- 2. How does each group's score compare with the other groups with regard to:
  - Evaluation
  - Content
- 3. What types of practice implementation were completed by the physicians with the learning logs?
- 4. What was the overall utilization of the course?

# Hypotheses:

- Comparable satisfaction scores regarding course content across participants
- ☑ Difference in course interest among the groups
  - Increased interest and greater material download rates among residents
- ☑ Directors will recognize that the web-course exemplifies training in the ACGME core competencies for residents
- Physicians who engage in PI-CME will be satisfied with the process

### **Methods: Sample**

Pilot project sites — six academic/clinical settings nationwide

- Physician practices
  2 Practices
- Resident programs
  4 University Settings
- Other health care professionals (HCP)

- Internal medicine
- Family medicine
- Geriatrics
- Ophthalmology
- Emergency medicine
- Psychiatry
- Neurology
- Physical Medicine and Rehab
- Other

# Methods: Sample Recruitment

- 1. Pilot Sites:
  - Email
  - Phone calls
  - Flyers
  - Face to face
  - Presentations
- 2. Incentives for participation
  - Gift certificates/gift cards: local bookstores, Amazon.com, movie theater tickets
  - CME credits

# **Outputs of the Pilot Project**



# **Methods: Data Gathering**

### 1. Qualitative analysis

- Residency program director feedback
  - Encourage use of the Learning Portfolio
  - Individual completion of program evaluation
  - End-of-pilot response
- Ongoing discussion materials

### 2. Quantitative analysis

- Pre-Post Tests
- PI-CME
- CME

### Results: Characteristics of Sample Participants

 $\checkmark$  pre and post test (n = 260)

n = 260		
Residents	n = 149	
Physicians	n = 65	
Health Care Providers (HCPs)	n = 46	



# **Results: Quality of Training**

### Q: What do you think about the pace of the course?

	Frequency	Percent
Just right	185	71.2%
Too fast	2	0.8%
Too slow	73	28.1%

**Total Minutes to Complete Course** 



□60 ■75	■90	<mark>=</mark> 105
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#### Q: The course attended to:

Clarity and conciseness of content	91% agree/strongly agree
Appeal of learning style	87% agree/strongly agree
Visual interest and engagement	92% agree/strongly agree
Relevance of content to your position	86% agree/strongly agree

### Results: Usefulness of Materials to Enhance Knowledge and Skills



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### **Results: Materials Most Likely to be Used When Providing Care to Patients**



17



% "agree/strongly agree"

18

### Health Professional Confidence and Knowledge

Pre/Po regard	ost Change in Agreement ling:	Percentage of Agree/Strongly Agree (Percentage Change from Pretest) (n=260)	Results (Mean and p-value)
~	confidence in knowledge of how medical conditions and medications may impair a patient's driving ability	91.6% (26.3% increase)	3.6 to 4.2 (p<0.001)
✓	confidence in counseling patients who may be medically at-risk for unsafe driving	85.1% (40.8% increase)	3.2 to 4.1 (p <0.001)
~	familiarity with driving rehabilitation options available to patients	80.9% (69.9% increase)	2.7 to 4.0 (p < 0.001)
~	familiarity with state driver licensing reporting laws and regulations	71.0% (40.0% increase)	2.9 to 3.8 (p <0.001)
Agreer	ment that the course attended to:	Percentage of Agree/Strongly Agree (n=260)	Results (F and p-value)
$\checkmark$	counseling older patients and their families	95.00%	F=5.620 (p= 0.004)
✓	Identifying resources	93.50%	F=5.91 (p=.003)
~	Identifying and responding to legal/ethical issues	92.30%	F=3.182 (p=.043)

# Results: Reported Potential Practice Changes\*



\*All results significant p<0.001

# **Results: Follow Up**

	Affirmative Response
Course will change your practice behavior in regards to addressing older driver issues?	89%
Did you learn specific techniques/tools that will enhance your practice in this area?	87%
Are you interested in obtaining additional follow- up training?	40%
Are you interested in completing PI-CME credits?	26%

### **Results: Open-ended Response**

Q: Additional comments on experience with the course?

- ✓ Good overview, tips, refresher
- ✓ Information helpful/important to practice
  - ✓ Supplemental material was useful
- ✓ Need to give topic higher priority in practice/working with older persons
  - ✓ Need to identify local resources

### Performance Improvement Continuing Medical Education (PI-CME)

 "I have learned a great deal of information after completing this performance improvement process compared to other activities that I have previously participated in."

• "Chart audits made me more aware of opportunities for intervention."

### Performance Improvement Continuing Medical Education (PI-CME)

- "I like that I didn't have to leave my office to participate and could share information with my colleagues and staff almost immediately."
- "By doing the audits, I feel more confident in making changes, involving staff, and has made the learning process better than other activities I have done in the past."

### **Results: Qualitative Feedback**

Pilot Sites Lessons Learned

- Incentives worked
- Champions
- Face to face communication with program leaders
- Creative marketing worked
- Blended learning



### Qualitative Results: Areas of Interest

- Interventions
- Electronic document of course/certificate
- Specific visual acuity cutoffs for driving
- State specific laws

- More information on local/community resources
- More information on Safety/Adaptive equipment, drivers assessment
- How to contact a DRS

### Going Viral: What Will it Take ?

# Geriatric Competency – set the expected standard

### #25. Identify Older Persons at safety risk including unsafe driving and develop a plan for assessment/referral.

Williams, BC et al. (9/10) Medicine in the 21<sup>st</sup> Century: Recommended essential geriatric competencies for Internal Medicine and Family Medicine Residents. Journal of Graduate Medical Education

### **Marketing Strategies**

- Residents
- Practicing Physicians

# **Closing Comments**

"It is very useful and we barely have time to assess elderly drivers. Our clinic is busy, time is limited, government is not paying for [the] assessment. I believe this study will alert legislators to the importance of this topic and to bring it to the frontline. This is as important as vaccine history, osteoporosis, memory evaluation etc., but even geriatricians are not doing it."

"This course was well-designed and would likely benefit both clinicians experienced in counseling older drivers, and also those clinicians with little or no experience in this regard."

### **Questions?**

Thank you for your kind attention

Medical Fitness to Drive will be available this fall at: www.ama-assn.org/go/olderdrivers

Cheryl Irmiter, LCSW <u>Cheryl.Irmiter@ama-assn.org</u> Joanne Schwartzberg, MD <u>Joanne.Schwartzberg@gmail.com</u>

29

