# Program Design and Evaluation Logic Model: Pima County Library Project Year 1 (01/01/2012 to 12/31/2012)

<table>
<thead>
<tr>
<th>Needs/Resources</th>
<th>Goals/Objectives</th>
<th>Strategies/Approaches</th>
<th>Implementation Plan (Action Steps)</th>
<th>Evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Need</strong></td>
<td><strong>Goal #1:</strong> To increase the safety and welcoming environment for patrons and staff. <strong>Objective 1a:</strong> By 12/31/2012, develop a Public Health Nursing Intervention Model to address loitering, encampment, abandonment and traumatic episodes at the libraries. <strong>Objective 2a:</strong> By December 31, 2012, PHN to complete 2 x per month visits to provide services at each library (Main, Santa Rosa, Woods, Sam Lena, Cooper). (1FTE)</td>
<td>Collaborate with community agencies. Research nursing intervention models. Identify appropriate survey tools. Coordinate with PCHD triage PHN for submission and follow-up with referrals.</td>
<td>Refer to community partners, as indicated. Develop a PHN Intervention Model. Coordinate with triage PHN for submission and follow-up with referrals.</td>
<td></td>
</tr>
<tr>
<td><strong>Resources:</strong> Public Health Nurse; Library managers and staff; police; security guards; PCHD nurses; student nurses, volunteers, community agencies, ~Donations: clothing and hygiene kits.</td>
<td><strong>Objective 3a:</strong> By December 31, 2012, 50 staff and 50 patrons will be surveyed to assess their comfort and feelings of safety at the library and level of a welcoming environment. <strong>Objective 4a:</strong> By 12/31/2012, 911 calls will be reduced by 10% from the previous year. <strong>Objective 5a:</strong> By 12/31/2012, the number of</td>
<td>Research appropriate crisis training for staff. Reach out and be visible to patrons. Coordinate with Nursing Professors and Nursing Students in developing educational projects</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Reasons:</strong></td>
<td><strong>Plan:</strong> Data Collection and will be conducted by the Program Manager (in-kind) on a monthly basis. Quality Assurance functions will be completed prior to the analysis of data by the Program Manager (in-kind). Areas for Quality Improvement will be evaluated quarterly and adjustments made accordingly (with input of PHNs) by Nurse Manager and Program Manager (in-kind). <strong>Outcome Objectives 1a:</strong> By 12/31/2012 a Public Health Nursing Intervention Model will be developed and used by all PHNs as evidenced in annual report <strong>Outcome Objective 2a:</strong> By 12/31/2012 at least 2 visits per month will be conducted at all 5 libraries, for a total of 120 for the year as evidenced in annual report.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Outcome Objective 3a:</strong></td>
<td><strong>Outcome Objective 4a:</strong></td>
<td><strong>Outcome Objective 5a:</strong></td>
<td><strong>Outcome Objective 6a:</strong></td>
<td><strong>Outcome Objective 7a:</strong></td>
</tr>
<tr>
<td>--------------------------</td>
<td>--------------------------</td>
<td>--------------------------</td>
<td>--------------------------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>By 12/31/2012, 100 surveys will be completed and analysis conducted as evidenced in annual report.</td>
<td>By 12/31/2012, 911 data will be collected and comparisons made to previous year (with reduction by 15%) as evidenced by annual report.</td>
<td>By 12/31/2012, suspended library privileges data will be collected and comparisons made to previous year (with a reduction by 10%) as evidenced in the annual report.</td>
<td>By December 31, 2012, at least 3,000 nursing encounters will be conducted as evidenced by the annual report.</td>
<td>By December 31, 2012, at least 5 nursing student projects will be completed and provided to patrons at all 5 libraries throughout the year, as evidenced by the</td>
</tr>
</tbody>
</table>

~Carondelet Medical van (Van of Hope).

patrons with suspended library privileges will be reduced by 10% from the previous year.

**Objective 6a:**
By December 31, 2012, at least 3,000 nursing encounters (education, case management) will be provided to patrons on: 1) hypertension including a BP checks and medication regime 2) diabetes care 3) nutrition 4) substance abuse resources 5) referrals to medical/behavioral health care 6) hygiene education. Clothing/hygiene supplies will be given, as available.

**Objective 7a:**
By December 31, 2012, nursing students will have provided at least 5 projects throughout the year to patrons at all 5 libraries.

each library including signage and handouts.

Provide educational brochures/handouts to patrons, as needed.

Develop and conduct surveys for patrons and staff.

Gather information on number and kind of 911 calls and number of suspended library privileges using Library data.

Use spreadsheet to capture encounter types and number.

Provide nursing assessment and crisis intervention, as required.

Provide first aid, BP screening and nursing assessment and referral, as indicated.

Meet with Nursing
**Goal 2:**
Coordinate the provision of nutritious snacks to children (meeting their meal schedule needs based on USDA Dietary Guidelines) to reduce hunger.

**Objective 1b:**
By 12/31/2012 establish partnership with the Food Bank. Identify Libraries that need the service and coordinate services.

**Professors:**
Meet with Nursing students prior to each semester (Fall, Spring and Summer) to match students with census tracks and libraries.

Meet with Nursing students and assist with developing a project (or continuing with an existing Student project).

Nursing Students to design and implement or enhance/revise an existing student project (for sustainability) with guidance form PHNs.

Meet with Library managers and discuss need for this service.

Identify the Libraries where these services are needed.

Meet with Food Bank to discuss feasibility of snack program for children

**Outcome Objective 1b:**
By 12/31/2012 a partnership with the Food Bank will be established and services coordinated between the Food Bank and identified libraries, as evidenced in the annual report.
in the afternoons.
Coordinate services between Food Bank and Libraries.