Presenter Disclosures

Kate Marone

• No relationships to disclose.

Purpose & Overview

• Strategies for Enhancing Engagement
• Rationale & Steps for a Readiness Review

➤ Public Health in Maine
➤ Engaging Staff in Accreditation
➤ Conducting Readiness Review
➤ Takeaways
Public Health in Maine

Public Health Accreditation

Measuring health department performance against nationally recognized, practice-focused and evidence-based standards

Partnerships

Staff Engagement

Initial Efforts
- Agency Commitment
- Recruiting Champions
- Establishing Committees
- Kick-Off Event
Staff Engagement

Ongoing Efforts
• Mark and celebrate milestones
• Get in the trenches
• Build your teams
• Over-communicate
• Assess

Staff Engagement

Accreditation
“An health policy or strategy will more likely be strongly supported by the community if the community has engaged in a dialogue, deliberated on the options and alternatives, and taken ownership of the issue and the accreditation. Community engagement will encourage a sense of shared responsibility for the support and implementation of the policy or strategy.”

- Measure 4.2.1 Significance

Readiness Review

• Why?
  – Next step
  – Objectivity

• How?
  – Partnerships
  – Process
Documents were collected and organized by each Accreditation measure for every program area.

Once selected for review, documents were uploaded to this password protected website.

**Readiness Review**

**Benefits**
- Break down silos
- Identify gaps
- Clarify priorities
- Raising the Stakes = More Engagement
Results of the Review

Performance Management
Document Management
QI-Idea Teams System
Documentation Practices
Policy Review/Organization

Lessons Learned

- Reviewers in person; back up technology
- Missed opportunity
- Develop a Quality Control System
- Don’t rely on one person
- Recognize the uncertainty

Wrapping Up

• Engage your public health workforce!
• Readiness Review: Is it worth the investment?

Acknowledgements

• ASTHO & Volunteer Reviewers
• Maine Center for Disease Control and Prevention Leadership and Staff
• Maine Department of Health and Human Services
• MCD Public Health & USM Public Health

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