Group Prenatal Care in a Resident Clinic: Identifying Potential Hazards

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Background

- Group prenatal care is becoming an accepted way to provide patient centered maternity care
- Our Residency now trains all Family Medicine Residents (FMR) to provide prenatal care via this process

Purpose

 To determine which aspects of residency based group prenatal care have potential to be hazardous in order to guide quality improvement.

Methods

•The study team brainstormed potential risky situations to patient outcomes and residency education associated with group prenatal care

•We collected resident, faculty and nurse perceptions of:

• The likelihood a situation might occur and

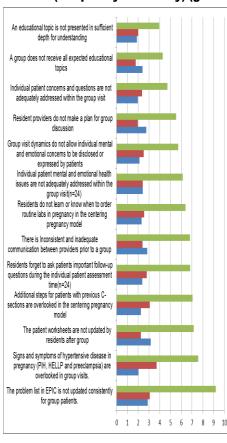
• If a situation occurred, how severe would the outcomes be

•A hazard score (frequency score x severity score) was calculated for each situation.

•A subset of faculty and residents were interviewed

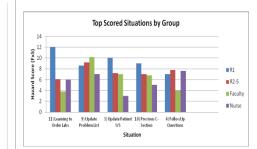


Hazard matrix results: Frequency (1 rare to 5 common) (blue); Severity (1 mild to 5 severe) (red); Total hazard score (Frequency X severity) (green)



Results

A closer look at top scored situations by level of training and role:



•Qualitative data revealed differing perceptions of the role and responsibilities of a resident before and during a group visit.



Conclusions

- Lack of consistent use of the Problem List function in our EMR was felt to have greatest potential for harm.
- Clear documentation of roles and responsibilities between residents, faculty and nurses is needed.
- First year residents did not feel comfortable with their education on routine prenatal labs.
- There was concern about recognizing complications early in the group setting

Quality Improvement

- Problem list in EMR: Progress notes are now created using a smart text that requires documentation in the Problem List.
- Resident problems with prenatal labs, recognizing complications, role responsibility:
 A resident manual was created to assist in planning for group sessions that includes tasks and responsibilities, and is now being incorporated into the group pregnancy guide

