NATIONAL AND REGIONAL RESOURCES FOR THE SUPPORT AND EXPANSION OF TELEHEALTH
MARGARET I. GRADIE AND KIM MOHAN APHA 2013

Presenter Disclosure

No relationships to disclose
Presentation Outline

- Review regional and federal resources to support the use of Telehealth to promote public health

- Discuss how regional Telehealth Resource Centers promote public health
Mission of Telehealth Resource Centers

Telehealth Resource Centers are funded by the Office for the Advancement of Telehealth (OAT)

All TRCs are committed to helping anyone who wishes to establish or expand a Telehealth program reach success

The TRC's mandate from OAT is to assist health care organizations, health care networks, and health care providers in the implementation of cost-effective Telehealth programs to serve rural and medically underserved areas and populations

www.telehealthresourcecenters.org
Some of the Services Provided by TRCs

- How to get started
- Strategic Planning
- Program Development
- Protocol Development
- One on One Coaching
- Quality Assessment
- National Telehealth Technology Assessment Resource Center
  - Guidance on selecting appropriate technology
- National Telehealth Policy Resource Center
  - HTTP://TELEHEALTHPOLICY.US/

A Collective Knowledge Base

National Webinar Series
- 3rd Thursday of Every Month
- 1 PM Central Time

Regional Webinar Series

Websites

Newsletters
- NETRC Comprehensive Literature Review

Training

Conferences
- TRCs both sponsor and participate
National Collaboration

- The 14 Telehealth Resource Centers work collaboratively – you can call any TRC
- Ensure the consistency and quality of the information and services we provide
- Create Consensus Statements on issues relevant to Telehealth (for example compliance with HIPPA)

Who do TRCs Serve?

Percent of Queries by Institutional Setting

<table>
<thead>
<tr>
<th>Institutional Setting</th>
<th>Percent of Queries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital</td>
<td>35</td>
</tr>
<tr>
<td>University</td>
<td>25</td>
</tr>
<tr>
<td>RTRC</td>
<td>20</td>
</tr>
<tr>
<td>HHS grantees</td>
<td>15</td>
</tr>
<tr>
<td>AHEC</td>
<td>10</td>
</tr>
<tr>
<td>Clinic</td>
<td>5</td>
</tr>
<tr>
<td>FQHC</td>
<td>5</td>
</tr>
<tr>
<td>State Office of Rural Health</td>
<td>5</td>
</tr>
<tr>
<td>Department of Public Health</td>
<td>5</td>
</tr>
<tr>
<td>Private Practice</td>
<td>5</td>
</tr>
<tr>
<td>OAH</td>
<td>5</td>
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</tbody>
</table>

NETRC 9-12 to 2-13
What Kinds of Services do TRCs Provide?

### Percent of Responses by Service Type

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other</td>
<td>50%</td>
</tr>
<tr>
<td>Market analysis</td>
<td>40%</td>
</tr>
<tr>
<td>Equipment selection</td>
<td>30%</td>
</tr>
<tr>
<td>Tools and templates</td>
<td>20%</td>
</tr>
<tr>
<td>Business model</td>
<td>10%</td>
</tr>
<tr>
<td>Program Evaluation</td>
<td>10%</td>
</tr>
<tr>
<td>Legal and regulatory</td>
<td>10%</td>
</tr>
<tr>
<td>Strategic Planning</td>
<td>10%</td>
</tr>
<tr>
<td>Technology assessment</td>
<td>5%</td>
</tr>
<tr>
<td>Reimbursement</td>
<td>5%</td>
</tr>
<tr>
<td>Program Dev./operation</td>
<td>5%</td>
</tr>
<tr>
<td>Best Practice</td>
<td>5%</td>
</tr>
</tbody>
</table>

Clinical Topics

### Percent of Queries by 8 Clinical Topics

- Adult Psychiatry: 22%
- Child Psychiatry: 9%
- Critical Care Medicine: 4%
- Emergency Medicine: 17%
- Neurology: 9%
- Oncology: 0%
- Pediatrics: 9%
- Primary Care: 0%
Cross Federal Workgroup on Telehealth

FedTel

- Shared website
- Six subcommittees
- Short-term and long-term goals
- 26 agencies/departments
Office for the Advancement of Telehealth (OAT)

Mission

To advance the use of Telehealth for improving access and quality of health care services for the underserved.

Serves as the operational focal point for coordinating and advancing the use of Telehealth technologies.

OAT Grant Programs

- Licensure Portability Grants
- Telehealth Network Grants
- Telehealth Resource Centers
- Flex Rural Veterans Healthcare Access Program
Licensure Portability Grant Program

Telehealth Network Grant Program

- **Goals:**
  - Demonstrate how Telehealth can help expand access, coordinate and improve quality of health services
  - Improve and expand the training of health care providers
  - Expand and improve the quality of health information available to health care providers, and patients and their families for decision-making
  - Funding for up to four years at $250k per year
Office of Rural Health Policy (ORHP)

OAT is part of the ORHP

ORHP Grant Programs Include:

- Rural Health Care Services Outreach
- Rural Health Information Technology Network Development
- Rural Health Network Development
- Rural Health Network Development Planning

NorthEast Telehealth Resource Center

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Questions?

Contact your regional Telehealth Resource Center