

Evaluate the Effectiveness of Systematic Solution to the Capacity Building of HCPs' Diabetes care in Melanesian Countries

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Health Service Delivery Profile, Solomon Islands, 2013

Demographics of SI

TAIWAN

**SOLOMON ISLANDS** 

• Solomon Islands (SI) is a

groups

years

diverse country with more than

900 islands and 70 language

• In 2009 census from WHO - The population was 515,870 - The median age was 19.7 years • 54% of the population aged 15-59

• only 5% aged 60 or older

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## Health Situation of SI

- Communicable diseases
  - Clinical Malaria and fever accounted for 28% of acute care attendances
- Non-communicable diseases (NCDs)
  - 46% at high risk for NCDs
  - 67% overweight
  - 33% diabetes



Health Service Delivery Profile, Solomon Islands, 2012



# **Background**

- One of 2006-2015 National Health Strategies Plans of SI
  - To improve healthcare professional's knowledge of diabetes care.
- National Health Strategic Plan 2011-2015 reflect
  - The growing significance of NCDs
  - The need to focus on whole-of-government approaches to health promotion and disease prevention.
- Taiwan collaborated with SI to achieve this national plan since 2009.

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### he Health Collaboration between Taiwan and Sl

- National Referral Hospital (NRH) Project
  - 1989-1993 NRH Expanding Project: Phase I & II
  - 1994-2004 NRH renovations Project
  - 2005-2006 NRH Expanding Project: Phase III
- 2006
  - NRH and KMUH sister-hood relationship project
  - Taiwan Mobile Medical Mission Service
- 2007
  - Medical Personnel's Capacity Rebuilding Project
  - Taiwan Health Center (THC) in SI project
- 2008: Taiwan Scholarship project on health field



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### **Aim**

- To evaluate the results of 4-year diabetic educators training program in this Melanesian country
- NCDs prevention: Seed Teacher Training Program for Type 2 Diabetes Mellitus



## Materials and Methods

- Designer
  - KMUH, THC and SI Ministry of Health
- Concept
  - A Six-Step Approach to Curriculum Development
- Pre- & Post-Trained Effectiveness Assessment
  - 20-item Structural questionnaires
  - Feedback List
  - Modified Clinic's Clinical Teaching Effectiveness Instrument (Copeland & Hewson, 2000)
- Statistical method
  - Paired t-test was used to evaluated the training effectiveness

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#### Step 1: Problem Identification and General Needs Assessment

- The health care problem
  - Rising NCDs risk, type 2 diabetes would be addressed by the curriculum
  - Affect HCPs and the people in SI
- Current approach: without appropriate and update textbook or materials
- Available resources
  - Leader of Taiwan Health Center
  - Meetings of experts: Medical Doctor, Certified Diabetic Educator, Dietitians etc. to create the textbook for local staffs using.

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### Step 2: Needs Assessment for Targeted Learners

- Targeted learners: HCPs in Honiara
- What information is unknown?
  - Equipment
  - Basic knowledge of the targeted learners
  - Attitude about the training program
  - Favorite pattern of the training program
- Methods to obtain the most important information
  - Keep contact with leader in THC to identify the arrangement of program about time, personnel, supplies, space etc.



# Step 3 Goals and Objectives

- Goals and objectives
  - To provide a basic understanding of diabetes
  - To advance patient-centered medical care knowledge and self-management skill
  - To emphasize the importance of maintaining balanced diet and healthy lifestyle for metabolic control
- Prepare attendees to become clinical or community diabetic educators

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# Step 4 Educational Strategies

- Lectures and discussion
  - For update knowledge
- Video watching, demonstration and feedback on performance
  - For clinical skills, like insulin injection or food plate with food models
- Small group discussion and learning projects
  - For posters manufacture











## Step 5 Implementation

- · 2009 & 2010
  - 4-day intensive and interactive workshop for basic patient care and medical knowledge, medical nutrition therapy and diet management of DM
  - Diabetes-related posters and education material designs and presentations







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# Step 5 Implementation

#### • 2011

- The first Micro Fun Project: two experts from KMUH and nine local teachers involved in two workshops
- Teaching material: Diabetes patient education booklet
- Round table discussion

#### · 2012

 The second Micro Fun Project: three experts from KMUH and three local teachers involved





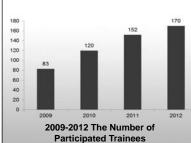


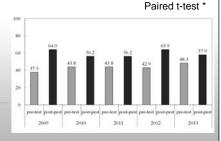


## Step 6 Evaluation and Feedback

### • Significant Improvement

 170 health workers were trained in 2009-2012. The average scores of pretest and posttest were statistically significant improved (42.1 to 64.6).







# Step 6 Evaluation and Feedback

### • Satisfaction

 Over 90% of them reported satisfied with the training program strongly, especially hands-on practice based learning.

### • Teaching Effectiveness

 12 seed HCPs were scored into "often or always teaching effectiveness" (rating 4~5) by using modified Cleveland Clinic's Clinical Teaching Effectiveness Instrument.

#### • Customized Booklet and Posters







# **Conclusion and Suggestion**

#### Conclusion

 Customized diabetic educator training program for this developing country, it showed a positive effect and fitted the needs of HCPs.

### • Suggestion

- At least two days to introduce health related knowledge and caring skills
- Involve local HCPs into the teaching program
- Invite training officers and NCD coordinators from other provinces to participant this kind of program to spread the model into all countries

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