# Why Do People Work in Public Health? Results and Implications of a Worker Recruitment and Retention Study

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#### **Presenter Disclosures**

Kathleen Amos, MLIS

(1) The following personal financial relationships with commercial interests relevant to this presentation existed during the past 12 months:

No relationships to disclose



# Council on Linkages Between Academia and Public Health Practice

- To improve public health practice, education, and research by:
  - ➤ Fostering, coordinating, and monitoring links among academia and the public health and healthcare community;
  - Developing and advancing innovative strategies to build and strengthen public health infrastructure; and
  - Creating a process for continuing public health education throughout one's career.

Funded by Centers for Disease Control and Prevention

Staffed by Public Health Foundation

#### 20 National Public Health Organizations:

- American Association of Colleges of Nursing
- American College of Preventive Medicine
- American Public Health Association
- > Association for Prevention Teaching and Research
- > Association of Accredited Public Health Programs
- Association of Public Health Laboratories
- > Association of Schools and Programs of Public Health
- Association of State and Territorial Health Officials
- Association of University Programs in Health Administration
- Centers for Disease Control and Prevention
- Community-Campus Partnerships for Health
- Health Resources and Services Administration
- National Association of County and City Health Officials
- National Association of Local Boards of Health
- National Environmental Health Association
- National Library of Medicine
- National Network of Public Health Institutes
- National Public Health Leadership Development Network
- Quad Council of Public Health Nursing Organizations
- Society for Public Health Education



## **Background**

- Goal of strengthening the public health workforce
- Interest in mapping the pipeline of public health workers
- Focus on understanding recruitment and retention
- Desire to develop evidence-based strategies
- BUT little data



# **Public Health Workers Survey**

Purpose: Explore how and why individuals enter and remain in public health and their satisfaction with the work environment

### Design:

- > 28 questions
- > Distributed online

#### Audience:

- > Active US public health workers
- Identified using TRAIN



## **Survey Topics**

- Demographics
  - > Years employed, work settings, professional roles, and entry points
- Recruitment Factors
  - Organizational and personal
- Retention Factors
  - Organizational and personal
- Organizational Environment
  - > Leadership, management, and professional development



#### **Limitations**

- Data are self-reported
- Not possible to identify all public health workers
- Findings may not be generalizable
- > Did not survey people who left public health

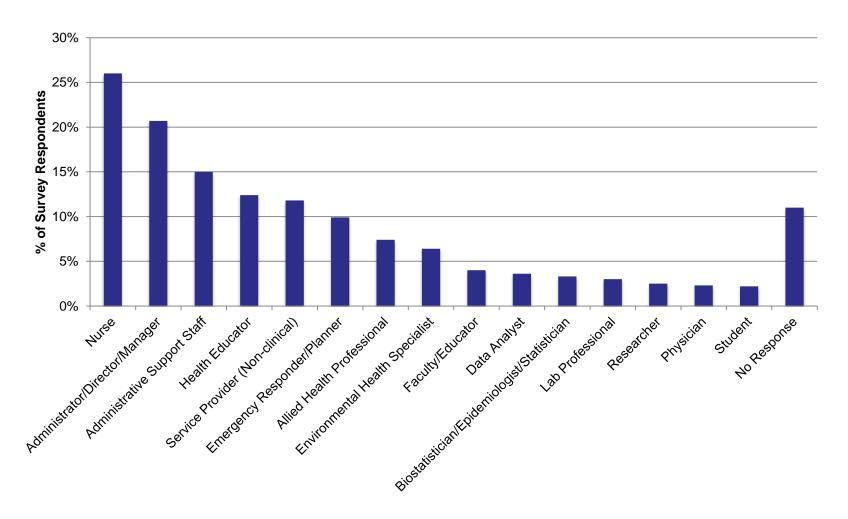
# **Results – Basic Demographics**

- > 11,640 participants
- > 54% aged 45-64 years
- > 72% female
- > 78% white
- > 81% non-Hispanic
- > 78% employed full-time
- > 49% employed in public health for >10 years

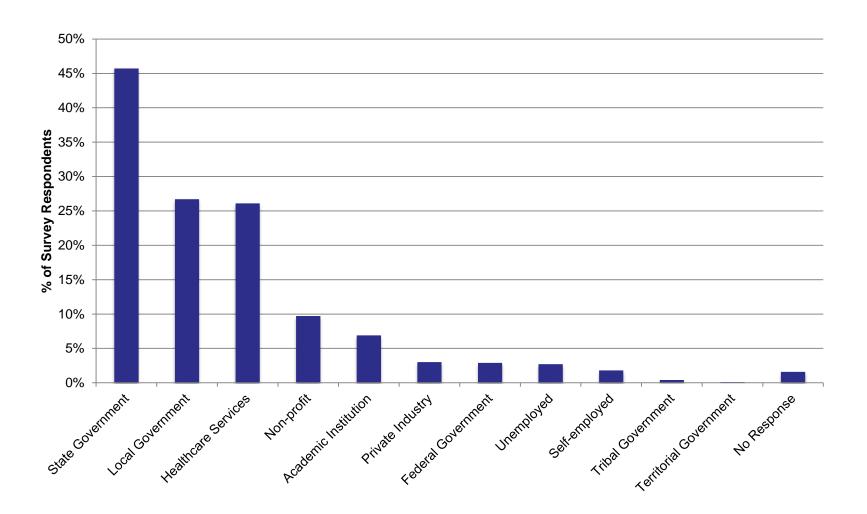
## **Results - Education**

	Entry into Public Health	Time of the Survey
<b>Highest Degree Completed</b>		
High School or Associate's	33%	28%
Bachelor's	37%	32%
Master's or Higher	22%	31%
Public Health Degrees	9%	11%

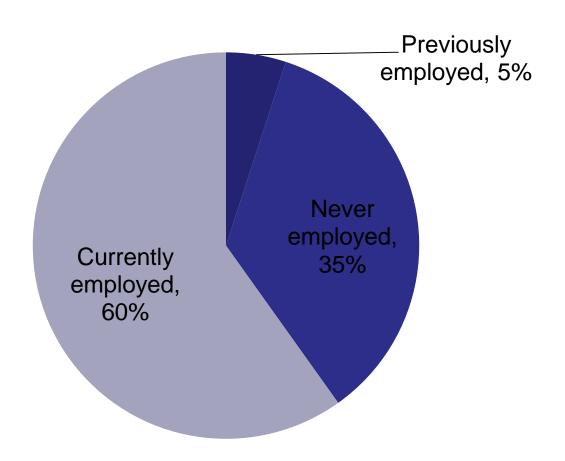
#### **Results - Professional Roles**



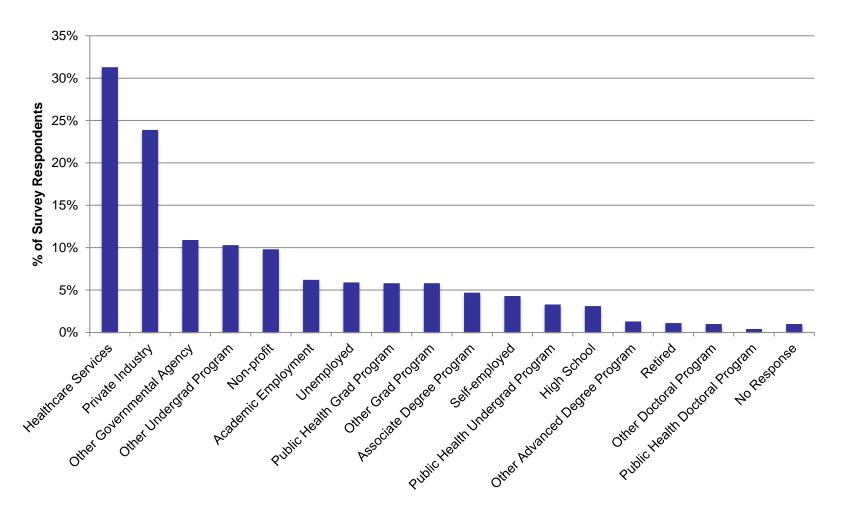
# **Results – Work Settings**



# Results – Employment in Governmental Public Health



# Results – Entry into Governmental Public Health



# Results – Recruitment & Retention Factors

#### Recruitment

- Specific work activities
- Job security
- Competitive benefits
- Identifying with mission
- Enjoy living in the area

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Ability to telecommute

#### Retention

- Job security
- Specific work activities
- Competitive benefits
- Identifying with mission
- > Public service commitment

. . .

Family member/role model working in public health



# **Results – Organizational Environment**

### > Leadership:

- > High: Employees held to high professional standards
- > Low: Atmosphere of trust and mutual respect

### Management:

- > High: Addressed concerns about safety and security
- ➤ Low: Addressed concerns about leadership issues

### > Professional Development:

- ➤ High: Opportunities to learn from one another
- ➤ Low: Sufficient funds and resources for professional development



# **Implications and Opportunities**

- Strategies to ensure a sufficient workforce
- Career opportunities to move between healthcare, private industry, and governmental public health
- Emphasis on continuing education and training to build skills and competence for public health practice
- Focus on activities, job security, and benefits in recruitment and retention
- Build leadership and management skills



#### **Additional Information**

- Council on Linkages: www.phf.org/councilonlinkages
- Public Health Workers Survey: www.phf.org/resourcestools/Documents/Public\_Health\_ Worker\_Survey.pdf
- Questions: <a href="mailto:kamos@phf.org">kamos@phf.org</a>