

HEALTH SERVICES STRATEGIES

Approaches

What does the evidence base say?

Incentives, disincentives, institutionalization of protocols including provider reminder systems and team care, combination.

*Healthcare provider behaviors are among the hardest to change due to complex system barriers and time constraints.

Institutionalization of Protocols and Quality Standards

- Incremental change at the clinic level with leadership support at the network level

Changes to Clinic Protocols and Provider Practice

- Accurate documentation of BMI (plotting the graph)
- Case management

Possible Sustainable Practice

- Team care (e.g., Patient-Centered Medical Home certification)
- EHR or disease registry – Meaningful Use program
- Other potential reimbursable mechanisms under ACA