Improving quality assurance when implementing and evaluating an evidence-based intervention in a community setting: Safe Start Promising Approaches Initiative

What is Safe Start: Promising Approaches?
A project funded by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) to pilot, test, and evaluate innovative intervention practices at 15 sites over a period of four years.

The purpose of the project is to build knowledge about effectiveness of evidence-based, promising programs intended to reduce the harmful effects of children's exposure to violence.

The project is the second phase of a four-phase initiative (Safe Start Initiative) focusing on preventing and reducing the negative impacts of children's exposure to violence.

Each site of the Safe Start Initiative will inform the next tier with the ultimate goal of:
• Expanding the system of care to children exposed to violence;
• Identifying what works and what doesn’t in ameliorating and preventing the negative impacts of children’s exposure to violence;
• Building a knowledge base of effective strategies in the field of children’s exposure to violence; and
• “Seeding” these effective strategies nationally.

How do you improve quality assurance processes? Quality Assurance...

4. Agency/Organizational Support

Sample question: Does your agency/organization have internal procedures or training materials for monitoring quality assurance?

Quality Assurance in Safe Start Sites: Preliminary Process Evaluation Findings

1. Standardized Intervention and Training Materials

Examples of Quality Assurance

2. Ongoing Supervision and Feedback

Monitoring Quality Assurance: The QA Checklist

3. Quality Assurance Monitoring

Simple checklist that assesses the presence of:

5. Program Model Adherence

Sample question: Do you have an addition to treatment adherence that includes the degree of utilization of specified procedures by the provider?

QA Checklist

1. Standardized Treatment and Intervention Materials

Examples of Quality Assurance by Stage

2. Ongoing Supervision and Feedback

Monitoring Quality Assurance: The QA Checklist

3. Quality Assurance Monitoring

Simple checklist that assesses the presence of:

5. Program Model Adherence

Sample question: Do you have an addition to treatment adherence that includes the degree of utilization of specified procedures by the provider?

QA Checklist

1. Standardized Treatment and Intervention Materials

Examples of Quality Assurance by Stage

2. Ongoing Supervision and Feedback

Monitoring Quality Assurance: The QA Checklist

3. Quality Assurance Monitoring

Simple checklist that assesses the presence of:

5. Program Model Adherence

Sample question: Do you have an addition to treatment adherence that includes the degree of utilization of specified procedures by the provider?

QA Checklist