Poster Supplemental Handout


National Breast and Cervical Cancer Early Detection Program (NBCCEDP)
For more information on the NBCCEDP, see http://www.cdc.gov/cancer/nbccedp/

Source Frameworks
Clinical Microsystems
See http://dms.dartmouth.edu/cms/ or the relevant references below for more information about the Clinical Microsystems model.

Malcolm Baldrige National Quality Program (MBNQP)
See http://www.quality.nist.gov/ or the relevant references below for more information about the Malcolm Baldrige Program and model.

Additional Methodological Information
Abstraction of papers
Information from articles was abstracted into a data collection tool (Microsoft Excel spreadsheet) containing a number of categories: citation information, brief article description, QI framework name, theoretical basis, brief framework description, associated strategies/principles and tools/best practices, facilitators and barriers of implementation, framework adaptability, and resources needed for implementation, among others.

Literature review quality assurance
The data collection tool was reviewed by a senior manager for completion and consistency across categories. Those categories for which information was not available were marked as “not reported.” If data were abstracted incorrectly or placed under an incorrect category, the article was reviewed again and appropriate corrections were made.

Table 1. Literature search terms and syntax
This table presents all literature search terms employed, dates the searches were performed, total number of “hits,” or total articles resulting from each search, and number of relevant articles retained for abstraction. All searches were performed in the PubMed database

<table>
<thead>
<tr>
<th>Search terms</th>
<th>Date</th>
<th>Number of Hits</th>
<th>Number of articles retained</th>
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<td>Clinical Microsystems Website</td>
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<td>13</td>
<td>13</td>
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<tr>
<td>&quot;Clinical Microsystem&quot; [Text Word] AND English [lang]</td>
<td>11/14/07</td>
<td>8</td>
<td>6 (4 duplicates from previous search); 2 new</td>
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<td>Search terms</td>
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**Grantee Site Visit Questions**

List of questions used to guide the discussion during the NBCCEDP grantee site visit:

- What is the current understanding of QI at this grantee location?
- What are the current QI processes in place to ensure provision of quality care?
  - Random chart audits/reviews (frequency/number?)
  - Monitoring tool?
  - Corrective action plans and letters for providers?
- How were these processes developed? From where (or whom) did they come?
- What are the biggest obstacles to implementing these established QI protocols?
- What are some of the facilitators to implementing these established QI protocols?
- Have any other QI measures been implemented or considered in the past? What were these (if any)? Why were they discontinued?
• How are problems with quality of care identified?
• What are some of the major problems/issues in providing quality care?
• What factors need to be addressed to better enable you to provide quality care? Any restrictions/limitations imposed by virtue of CDC funding that are an issue?
• What tools/resources/capacities would be useful in the effort to provide high quality care?

References


Viau, M., & Southern, B. (2007). Six Sigma and Lean concepts, a case study: Patient


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**Disclaimer**
The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.

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