

# Increase in Flu Vaccinations Due to County and Health/Faith Partnership

Elizabeth Dixon, RN, MSN/MPH, PhD  
QueensCare Health & Faith Partnership

Patricia Alexander, RN, BSN, PHN  
Los Angeles County Department of Public Health

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As a faith-based organization, QueensCare strives to provide, directly and with others, accessible healthcare for uninsured and low-income working individuals and families residing in LA County.

[www.queenscare.org](http://www.queenscare.org)

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Los Angeles County, with 10.4 million residents, is divided into eight geographic areas called Service Planning Areas (SPAs). Metropolitan Service Planning Area (SPA 4) has approximately 1.4 million residents.

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- Partners with over 60 congregations, schools, and agencies
- Establishes a volunteer health cabinet with each partnering organization
- Health cabinet identifies health needs of the organization and immediate community
- Nurses and health promoters work with organizations to provide counseling, education, screening, referral, case management

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Services Offered to Local Partners:

- Blood Pressure
- Cholesterol Tests
- Blood Sugar Tests
- Pap Smears
- Mammography
- Prostate Exams
- Immunizations
- TB Screening
- Dental
- Vision Screening
- Hearing Tests
- **Flu Shots**
- Parenting Classes
- Translation
- Transportation
- Case Management

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**More on** 

- Largest paid FCN program in CA
- QHFP staff: 17 RNs, 5 Community Health Workers, 2 clerical
- QHFP logged 72,000 client encounters in 2009

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**QHFP – LA County DPH Flu Vaccine Collaboration**

- Due to the established relationship with the LA County Dept of Public Health, QHFP was able obtain 3,600 doses of free flu vaccine in 2008.
- One of two Public Health Centers in SPA 4, gave 5,086 flu vaccines during this campaign. Of this total, 2,839 (55.8%) were administered through QHFP.

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**Benefits of Faith-Based/  
Governmental Partnership**

- Demonstrated efficiency in direct community-based delivery of services
- Services to underserved populations can be increased by resource sharing

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**Essential Characteristics of Successful Collaboration**

- Shared Commitment
- Mutual Trust
- Mutual Understanding of Roles in Relation to Service Delivery
- Relationship Development and Maintenance Between Organizational Decision-Makers
- Active and Ongoing Collaboration

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